

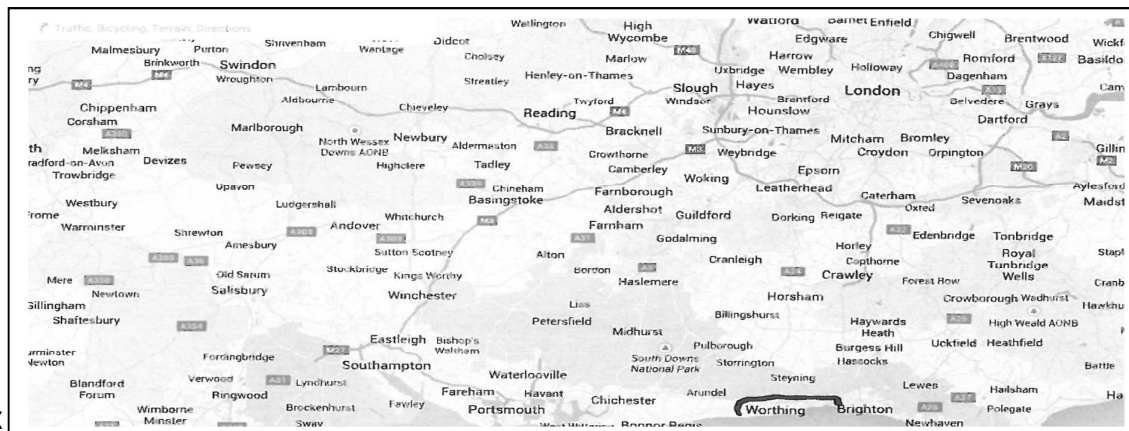
# Worthing and Adur

## MCP Pilot

Number of patients covered: 163,000

Number of practices participating 19

Names of CCGs covered: Coastal West Sussex



## Our top three planned service improvements/innovations are:

### MIAMI Urgent Care Centres

We are providing four urgent care centres for 19 practices across two localities. These urgent care centres or MIAMI clinics (Minor Illness and Minor Injury) will test the impact of separating urgent on the day primary care from on-going routine care of patients. The plan is to enable practices to reduce their on the day provision and reinvest these resources into pre-bookable appointments in order to both improve waiting times and reduce urgent demand. In addition these MIAMI clinics will be open from 8:00am to 8:00pm Monday to Friday.

### Children's Walk-In Service

As well as providing urgent appointments we will be trialling a childrens' walk in from 4:00pm to 8:00pm Monday to Friday to see if this reduces the high number of children currently attending A&E during these times.

We will also be testing the impact of a medicines management Pharmacist.

### Patient Records

We will be using EMIS Web Clinical Services which will allow the MIAMI clinicians to view the patients' full medical records at their registered practice as well as enabling practice staff to make appointments at the MIAMI clinic.