

# Cannock Practices Network

## Cannock, Staffordshire

Number of patients covered: 49,000

Number of practices participating: 10

Names of CCGs covered: Cannock Chase CCG

### *Summary of scheme's work*

- The focus is to achieve a collaborative approach in providing late afternoon, evening and weekend surgeries giving patients access to additional GP and Nurse Practitioner appointments
- Primary care service will be available to patients from 8:00am-8:00pm on weekdays, and also from 9:00am- 1:00pm on Saturdays and Sundays
- Nurse Practitioners in the surgery will see and treat minor illness cases providing health promotion advice eg smoking cessation and dietary advice to patients in order to empower patients to assist in managing their own care



## Our top two areas of progress and one area of challenge are:

### **Progress One: Go Live**

Cannock Network Practice went live on 1 September 2015 as planned

In the first week over 100 patients were seen in the Network

Feedback from patients during the first few days has been complementary and the service welcomed

### **Progress Two: Uptake**

All 10 practices have booked patients in to the service

A summary of each consultation is submitted to the patient's own GP practice by the end of each session

Collaborative working is being embraced by all levels of workforce

### **Challenge: IT**

IT functionality not as seamless as anticipated. Evidently some improvements are still in the development stage with IT supplier

The Network should be able to deliver services that are comparable to those in general practice although some functions are not available