

GP Health Partners Ltd: Improving Access to General Practice

Epsom

Number of patients covered: 198,989

Number of practices participating: 20

Names of CCGs covered: Surrey Downs CCG

Summary of scheme's work:

- Medical leadership of Community Medical Team / MSCP teams
- Medical management of Community Hospital Beds
- Establish Community Diagnostic and Assessment (CoDA) Service at Acute Hospital
- Identify, commission and roll out IT solution to share primary care clinical information amongst key stakeholders, Epsom Hospital, Community nursing provider, OOH, ambulance, Social Services, Hospice
- Extended Access to Primary Care in evenings and at weekend

Our top two areas of progress and one area of challenge are:

Progress One: Community Medical Team (CMT)

Community Hospital bed medical management commenced, weekday cover established, weekend cover recruitment in progress

Format of Community Assessment and Diagnostic unit agreed between multiple stakeholders – much complex and detailed negotiation required

IT solution (Emis Web for Clinical Services) identified, ordered, data sharing agreements implemented and being configured and trained on

Approximately 50% of medical cover required identified, further recruitment in hand

Progress Two: Extended Hours Access to Primary Care

Hubs identified and site preparation in hand

IT solution identified and data sharing agreements in place with rollout of configuration and training planned

Good interest / uptake in staffing service from within GP federation practices (GP Health Partners Ltd)

Development of Federation capacity to manage services with recruitment of full time Project Manager

Challenges:

Complexity of CMT service model



Complexity in agreement of design and roles across multiple significant established stakeholders

Recruitment – both of GPs and management grade staff difficult, widely known shortages in Primary Care sector