Improving Access to
Healthcare across Fleetwood
Lancashire

Number of patients covered: 30,000
Number of practices participating: 5
Names of CCGs covered: Fylde and Wyre CCG

Our top two areas of progress and one area of challenge are:

**Progress One: Extended Access**
This scheme will deliver additional GP appointments at weekends and of an evening as well as targeted nurse clinics based on patient need
A central clinical hub has been delivering clinical sessions since April
Uptake is positive for the GP sessions and nurse clinics as patients can find it difficult to access services during the week

**Progress Two: Tele Health – Florence (Flo)**
Promoting the self-care agenda is vital as the demand for health services increase
The Flo system is web based and allows patients to manage a range of conditions remotely and also interact directly with clinicians
The system also provides clinical advice for patients to enable them to effectively manage exacerbations without the need for clinical intervention

**Challenge: Sustainability**
The greatest challenge for schemes is measuring the benefits to patients and also the impact the new services have on the wider health economy. This information is vital to help commissioners shape services going forward once the PMCF monies have been utilised
Measuring the benefits and impacts of some of the initiatives could be challenging

Prime Minister’s Challenge Fund, September 2015