

Gateshead EXTRA Care

Gateshead, North East

Number of patients covered: 206,404

Number of practices participating: 31

Names of CCGs covered: Gateshead CCG

Summary of pilot's work

- Implementation of extended Home Visiting Service across all Gateshead localities
- Mobilisation of Extended Access – phased implementation (3 sites)
- Integrated solution for IT (EMIS Web & Enterprise)
- NHS IQ programme of support integrated with CBC Primary Care Transformation Team
- Exploring Social Return on Investment as part of evaluation

Our top two areas of progress and one area of challenge are:

Progress One:

Home Visiting Service Implementation

Phase 1

- West Locality
- Commenced 01.04.15

Phase 2

- Central Locality
- Commenced 06.07.15

Phase 3

- East Locality
- Commenced 07.09.15

Progress Two:

Extended Access Appointments

Hub 1 Blaydon Primary Care Centre	Hub 2 Trinity Health Centre	Hub 3 Bede Centre
Commenced 07.09.15	Commencing 28.09.15	TBC
8am-8pm, M-F 9am-2pm, S&S	4pm-8pm, M-F 9am-2pm, S&S	TBC

Challenge:

Recruitment Strategy & GP Indemnity

APMS contract between CBC & NHS England – CBC unable to subcontract to existing practices for GP cover. Extended access cover provided by existing salaried GPs or sessional GPs.

A hybrid model has been put in place for indemnity.

Requirement for enhanced indemnity preventing new GPs working into the service.