

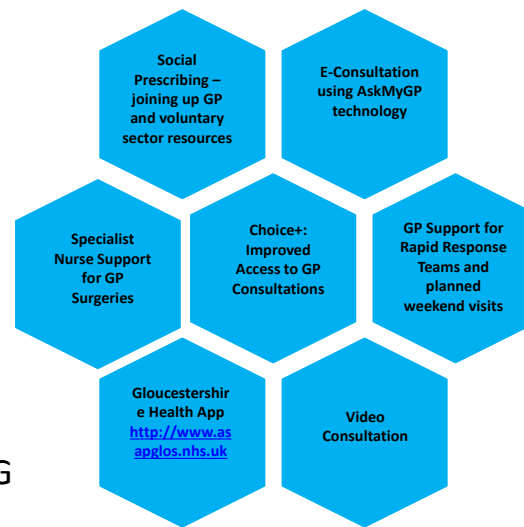
Joining Up Your Care

Gloucestershire

Number of patients covered: 630,000

Number of practices participating: 83

Names of CCGs covered: Gloucestershire CCG



NHS
England

Our top two areas of progress and one area of challenge are:

Progress One: Choice+

- Non-complex patients triaged by practices and offered appointments at up to 16 Choice+ centres across the County
- Choice+ clinics operational in Gloucester City and Cheltenham. Roll out to rest of County to follow Oct/Nov 2015
- To date the average practice has increased capacity by 4.5 hours per week
- Enables practices to spend more time with Chronic patients improving care and preventing admission
- Early evidence shows that the improved access prevents A&E attendances

Progress Two: Social Prescribing

- Referrals for non-medical solutions for patient's social, emotional and practical needs
- Coordinators use existing voluntary sector services, utilising underused capacity
- Six WTE coordinators recruited and recruitment for a further 10 coordinators in advanced stages
- GP surgeries across all localities are now able to refer patients to coordinators who can direct them to relevant support organisation
- Positive reports from GPs
- Detailed research project scheduled for Dec 2015

Challenges:

- GP and Nurse recruitment
- IT infrastructure and suppliers
- Coordinating service requirements and implementation across many GP surgeries (83)
- Managing multi-organisational input to implementation new services