Together for the Health of Halton

Number of patients covered: 128,620
Number of practices participating: 17
Names of CCGs covered: Halton

Our top two areas of progress and one area of challenge are:

Progress One: Extended Access
We have two extended access schemes with one already live. This offers:
- A practice-based approach
- Additional appointments in the mornings and evenings
- Additional appointments at the weekend
- Additional appointments in core hours
- A range of GP led, Nurse led and Pharmacist led clinics
- Traditional appointments and proactive targeting of high risk patient groups

Progress Two: Patient Connect
The Patient Connect programme, designed to support and empower isolated people in our community to make appropriate choices in accessing care – aim is to reduce demand at the GP by offering greater support and choices in the community.
- Multi-agency approach
- Input from statutory and non-statutory partners
- Over 25 new services commissioned – many now live
- Great initial feedback

Challenge: Staffing
Supporting GPs manage the balance between the ‘day job’ and transformational change
Challenge of balancing workforce, capacity and demand
External demands impact heavily on availability and focus: PMS review, CQC inspections, new policies
Funding and support being provided but effective backfill is a challenge

Prime Minister’s Challenge Fund, September 2015