

# Leicester City GP Federations

## Leicester

Number of patients covered: 376,789

Number of practices participating: 62

Names of CCGs covered: Leicester City CCG

### Summary of scheme's work:

- To implement four extended hours primary care Hubs within Leicester City
- To commission a remote access service to a GP for eight specific pathways

## Our top two areas of progress and one area of challenge are:

### Progress One: Extended Hours Hub

The first extended hours Hub went live on 7 September 2015 at Willows Medical Centre in Leicester

Opening times are 19:30-22:00 Monday to Friday and 9:00-22:00 on Saturday, Sunday and Bank Holidays

### Progress Two: Commitment of GP Services

High level commitment of the local GP services to the ownership, delivery and future sustainability of the new model of care for Leicester City patients

### Challenge: Capacity and Remote Services

Ensuring that available capacity in the Hubs is utilised and fine tuning the booking process based on feedback from referrers and patients

Delivering a remote access service to a GP, into reality for the local population