Access MK

Milton Keynes

Number of patients covered: 229,559

Number of practices participating: 22

Names of CCGs covered: Milton Keynes CCG

Summary of scheme's work

- Extended access to primary care providing additional evening and weekend GP appointments
- Establishment of a Children's Primary Care team
- Provision of GP and Pharmacy input to the existing Rapid Response services in Milton Keynes health economy



Our top two areas of progress and one area of challenge are:

Progress One:

GP and Practice Engagement

A Collaboration Board has been established consisting of GPs, Practice Managers and a Practice Nurse from nine of the practices.

Excellent support and input to Task and Finish groups.

Hub model for extended access developed.

Progress Two:

Sustainable Funding

Children's Primary Care Team business case presented to CCG who have agreed to fund the service beyond the pilot phase. This has resulted in a more successful recruitment phase with longer contracts being awarded.

Discussions underway to plan the presentation of the extended access business case to the CCG at the end of the year.

Challenge:

Clinician Rates

It has been challenging to set the rate of pay to clinicians at a level which does not destabilise MK Urgent Care Services who run the existing out of hours and minor illness services.