

Transforming Primary Care

Vale Royal and South Cheshire

Number of patients covered 230,510

Number of practices participating: 24

Names of CCGs covered: Vale Royal CCG + South Cheshire CCG

Summary of scheme's work:

Delivering extended opening and improved access through:

- Existing practices
- Existing staff
- Minimum spend

If it can be done in Primary Care, do it Primary Care

- New services
- New ways of working
- Better use of technology

Our top two areas of progress and one area of challenge are:

Progress One: Extended Hours and New Services

- 16 of the 24 practices have commenced extended opening
- Patient feedback to date is excellent
- Alternative Solutions roll out started with 10 practices participating in phase one

Progress Two: Open For You Campaign

- Commencing late September
- Practice based
- Locality focus
- Co-ordinated marketing and promotional campaign

Challenge: Stuttered Start

- Summer capacity
- CQC
- Receipt of funding