

Working Together to Transform Primary Care Suffolk

Number of patients covered: 630,000

Number of practices participating: 66

Names of CCGs covered: Ipswich & East Suffolk – West Suffolk

Summary of scheme's work

- **Extended primary care** - We are creating a large scale East Suffolk wide extended primary care access service based in an Ipswich super hub. Our vision is to provide a seamless service from in-hours to the evening and weekend with consistent pathways and staffing
- **Workforce** - Addressing Suffolk workforce issues by working at scale including salaried GP and PM development programmes, support for GPs close to retirement, innovative approaches to recruitment

Our top two areas of progress and one area of challenge are:

Progress One:

- Model for large scale Suffolk wide seamless extended primary care access service in Ipswich and Bury St Edmunds finalised
 - Evening, weekend and Bank Holiday opening
 - Staffing by Suffolk GPs with access to patient notes
 - Integrated mental health, substance abuse and district nursing
- First location will go live 7 September and the second location in November

Progress Two:

- Developing a suite of workforce development and support:
 - GP Fellowship Scheme
 - Newly qualified and PM development programmes
 - Support for GPs close to retirement eg to develop a portfolio
 - Work in Suffolk brochure and website
 - GP Future Leaders programme

Challenge:

- Slower start than we anticipated because of funding delays which are now resolved
- IG and IT has been a challenge at times but really good support from central PM Challenge Fund Team
- We are now commencing services and the key issue regarding this is sustainability post the scheme