

Multispeciality Community Provider Pilot

Worthing and Adur

Number of patients covered: 163,000

Number of practices participating: 19

Names of CCGs covered: Coastal West Sussex

Summary of scheme's work:

- Urgent Care Centres with Extended Access
- Child Walk-In Service
- Visiting Pharmacist
- A&E Diversion
- Paramedic Visiting Service
- Full GP access to Patient's Medical Records

Our top two areas of progress and one area of challenge are:

Progress One: MIAMI Urgent Care Centres

We are providing four urgent care centres for 19 practices across two localities. These Urgent care centres or MIAMI clinics (Minor Illness and Minor Injury) will test the impact of separating urgent on the day Primary care from on-going routine care of patients

The plan is to enable practices to reduce their on the day provision and reinvest these resources into pre-bookable appointments in order to both improve waiting times and reduce urgent demand

Progress Two: Medicines Management Pharmacist

As well as providing urgent appointments on the day, we will also be trialling a Medicines Management Pharmacist at our second clinic, to do complex medication reviews, home visits and de-prescribing, around the Adur District

This will be to test the impact of a Medicines Management Pharmacist on the amount of frail elderly patients who are at risk of admittance into hospital, due to medication complications

Challenge: Predicting Demand

Our main challenge is predicting demand across the first two sites ensuring that we provide sufficient but not too many appointments to soak up excess primary care urgent demand. We are addressing this by on-going communication with the practices on a daily sometimes, hourly basis to ensure they are aware of MIAMI appointment availability.