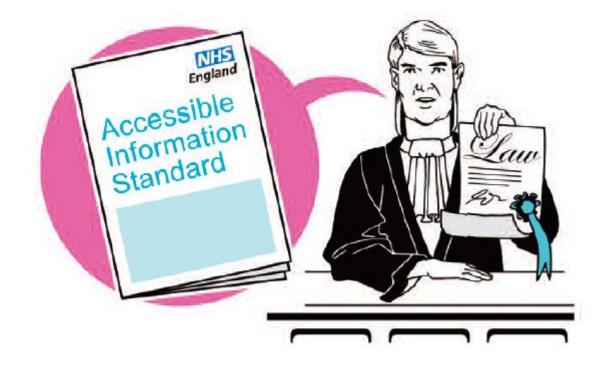


Accessible Information Standard



What is the Accessible Information Standard?



Aims

The Accessible Information Standard aims to make sure that disabled people have access to information that they can understand and any communication support they might need. Who has to follow the Accessible Information Standard?



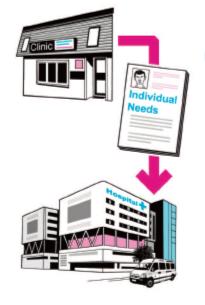
All organisations that provide NHS or adult social care must follow the Accessible Information Standard by law. What does the **Accessible Information** Standard tell organisations to do?



Highlight a person's file, so it is clear that they have information or communication needs, and clearly explain how those needs should be met.



Ask people if they have any information or communication needs, and find out how to meet their needs.



Share information about a person's needs with other NHS and adult social care providers, when they have consent or permission to do so.

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Make sure that people get information in an accessible way and communication support if they need it.





Record those needs in a set way.

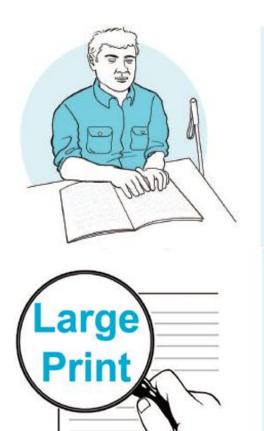
What does the Accessible Information Standard mean for me?





Easy read

• Via email.



Braille

Large print



The Accessible Information Standard also tells organisations how to support people's communication needs, for example by offering support from a British Sign Language (BSL) interpreter, deafblind manual interpreter or an advocate. Where can I find out more information about the Accessible **Information Standard?**



For more information, please contact NHS England via email at england.nhs.participation@nhs.net or call 01138 253002.



Lets talk about your experience of easy read



Always
Sometimes
never

Do you get accessible information from your doctor?

Always
Sometimes
never

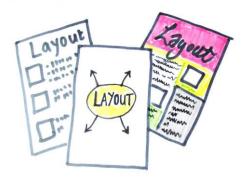


Would easy read help you make decisions?

Always Sometimes never



What is good easy read?



Layout

How should documents look? How do we set information out to make it more accessible?



Content

What should be in documents? How much information should documents have?



Pictures

How can pictures help make documents accessible? What style of pictures works?



Which documents? We can't make everything easy read! What should we start with?



Making easy read How do we get people involved in making easy read?



What is good easy read?