

FAO:
CCG Clinical Leaders and
Intermediate Care Providers

cc: CCG Accountable Officers

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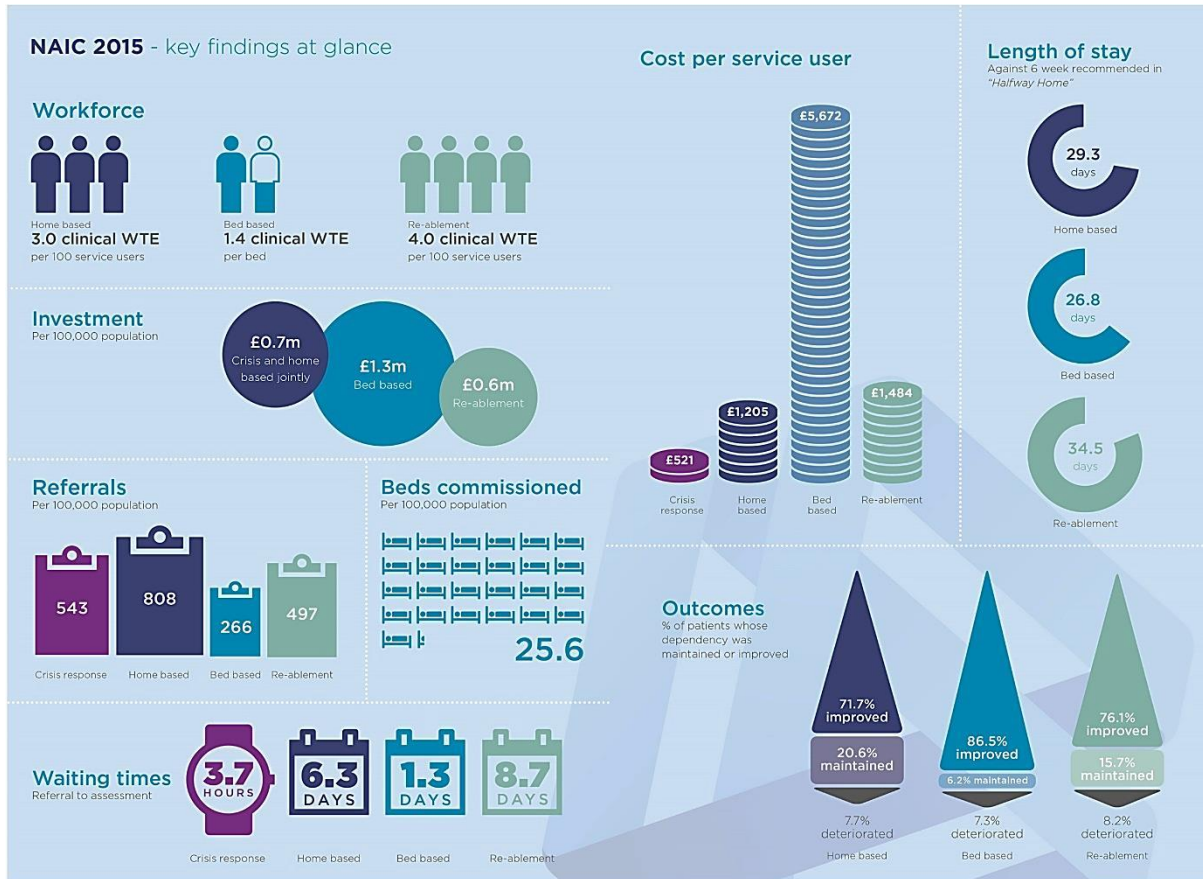
Dear Colleague

The National Audit of Intermediate Care 2016

The role of intermediate care services that support older people with dementia, multi-morbidity, and /or frailty cannot be overstated. They are vital to improving or maintaining the independence of these groups of older people, to avoid unnecessary hospital admissions and/or provide effective support for people leaving hospital. The services are pivotal to the integrated approach to the health and social care system envisaged in the Five Year Forward View. The National Audit of Intermediate Care (NAIC), now in its fifth year, provides a welcome focus on the quality and capacity of these vital services.

The fourth year of NAIC (2015) again achieved excellent engagement with 340 services contributing to the audit and over 12,000 service user responses received from the service user audit and Patient Reported Experience Measure (PREM). The purpose of the audit is to improve intermediate care services for older people by providing benchmarked information on service models, spend, activity, workforce and, importantly, outcomes. The audit collects organisational level data from commissioners and providers who voluntarily take part through an online data collection tool. In addition, service user and PREM data is collected on paper forms, supplied to participants and completed by clinicians and service users. Data collection will take place between May and July 2016 with reporting in November 2016.

Results from NAIC 2015 clearly demonstrated that intermediate care works, with positive outcomes for service users demonstrated in all four service categories included in the audit; crisis response, home based, bed based and re-ablement services. The infographic below highlights other the key findings from NAIC 2015, including rising waiting times.



NHS England is keen to encourage clinical commissioning groups and providers of intermediate care to take part in the audit in 2016.

Getting involved in the audit will enable you to gauge the investment and activity levels, balance of provision between bed based and community based services, and performance and effectiveness of the intermediate care services you commission, relative to other health and social care economies.

For more information, visit the Benchmarking Network webpages:

<http://www.nhsbenchmarking.nhs.uk/partnership-projects/National-Audit-of-Intermediate-Care.php>

To take part in NAIC 2016, please visit the subscription page:

<http://members.nhsbenchmarking.nhs.uk/subscribe>
or email Jessica Grantham - jessica.grantham@nhs.net

Yours sincerely

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This letter can be made available in formats, such as easy read or large print upon request. Please contact Jessica Grantham jessica.grantham@nhs.net