

PRIVATE BOARD PAPER - NHS ENGLAND

Title: Finance and Investment committee

Outline Business Case for Health & Justice Information Services Phase 1

From: Dame Moira Gibb, Chair of the Finance and Investment committee
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Rationale for this paper being discussed in the private session:

This is commercial in confidence.

Actions required by the Board:

- To confirm its approval for the Health & Justice Information Services Residential (Phase 1) Outline Business Case [REDACTED]

**Paper to Part II (private) Board Meeting
Outline Business Case for Health & Justice Information Services Phase 1
(Residential) – commercial in confidence**

27th October 2014

1. Background

- 1.1 NHS England has a statutory responsibility for the commissioning of primary care services for the prison population in England. The key driver for this proposed investment is that the current service contract for the existing primary care information technology system to support delivery of this service terminates in July 2016, and a replacement system needs to be procured. The approach to procurement of this system is set in the wider context of the already approved Strategic Outline Case for Health & Justice Information Services discussed below. It is the Outline Business Case for Phase 1 of the programme described in the Strategic Outline Case below that is the subject of this paper. NHS England is taking this opportunity to procure a better information technology solution, which provides improved interoperability across the primary care system as well as generating cash savings that will in part offset the cost of the investment.
- 1.2 The principal investment objectives encompassed by the Phase 1 OBC include enabling:
- the effective provision of all NHS initiated health service activity for the Health & Justice residential patient population in England by July 2016;
 - the effective reporting, commissioning, auditing and performance management of all NHS initiated health service activity for the Health & Justice residential patient population in England by July 2016;
 - a coordinated and integrated health and social care pathway system that supports the legal, commercial and clinical transition of patients into and out of places of detention in England by July 2016;
 - the legitimate sharing of patient information between the NHS, local authorities and the justice organisations by July 2016.
- 1.3 Through this investment, NHS England will have access to the information and the intelligence to manage better the clinical, commercial and strategic operations of the NHS and its commissioned providers. This will in turn support NHS England's strategic objectives by improving access and quality of care across the criminal justice system residential estate and pave the way for integrated care across the whole criminal justice system.

2. On 7th March 2014, the Finance & Investment Committee (FIC) considered the Strategic Outline Case (SOC) for Health & Justice Information Services, covering three phases of a programme that covers (1) residential prison population, (2) other places of temporary detention, and (3) near-real time integration service for strategic and operational information with the justice organisations, Local Government for social care and those other organisations supporting Liaison and Diversion.
3. The SOC presented an emerging preferred option of a national service that encompasses the entire health and justice estate from July 2016. [REDACTED]
[REDACTED]
[REDACTED] The SOC has since been approved by both the Department of Health and HM Treasury, and the procurement approach has been agreed in principle with the Cabinet Office.
4. The current contract for the Health & Justice Information Services Residential Offender Health system (the replacement of which is the subject of a Phase 1 Outline Business Case (OBC)) expires in July 2016 and needs urgent re-procurement to ensure that operational delivery continues from that date, together with enhanced functionality in line with NHS England mandate commitments.
5. At the 29th September 2014 meeting FIC:
 - 5.1 confirmed its support for the Phase 1 OBC and agreed to recommend this OBC for final approval by the NHS England Board, subject to certain conditions, some of which have since been satisfied. Outstanding conditions are reflected in the approval recommendation below;
 - 5.2 [REDACTED]
[REDACTED] and recommended that authority be delegated to the Chief Financial Officer to consider and approve the business case for this works phase following NHS England Board approval of the Phase 1 OBC; and
 - 5.3 recommended the delegation of authority to the Chief Financial Officer to approve the implementation of an extension to the existing offender health residential estate information service through Local Service Provider contract 'transitional assistance' [REDACTED]
[REDACTED] should the need arise during the course of the new contract procurement process for Phase 1.

[REDACTED]

5.4

[REDACTED]

NHS England Programme Funding Requirements	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
One-off costs	382	49	2,498	0	0	0	0	2,930
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

[REDACTED]

6.

[REDACTED]

NHS England	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

7. [REDACTED]

7.1 [REDACTED]

7.2 [REDACTED]

7.3 [REDACTED]

8 Recommendation

The Board is asked to:

8.1 confirm its approval for the Health & Justice Information Services Residential (Phase 1) Outline Business Case at a projected whole life cost of [REDACTED] (including Criminal Justice System costs and capital but excluding depreciation), subject to the following conditions:

[REDACTED]

- 8.1.1 in making plans for the ongoing and future SRO leadership of the programme, the Patients & Information and Commissioning Operations Directorates will set in place the necessary capabilities to ensure that the SRO can at all times take and exercise informed accountability for the programme on behalf of the Programme Board and NHS England⁴;
- 8.1.2 the proposed additional project resources for the procurement, development and implementation phases of the project [REDACTED] [REDACTED] referenced in the FIC paper will need to be the subject of separate validation and approval via established Human Resources and Efficiency Controls Committee processes;
- 8.1.3 prior to any spend on the Phase 1 procurement commencing:
- confirmation of Department of Health approval to the Phase 1 OBC;
 - confirmation being provided to the Secretary of State for Health that the Phase 1 investment is affordable from the existing NHS England budget;
 - and prior to issue of the OJEU advertisement, confirmation of Cabinet Office spend approval to the Phase 1 OBC;
- 8.2 note that a Discovery & Alpha works⁵ phase will be developed in parallel to Phase 1, [REDACTED] and to delegate authority to the Chief Financial Officer to consider and approve the business case for this works phase following NHS England Board approval to the Phase 1 OBC. It is intended that these works will be funded from ringfenced Patients & Information Directorate Programme Capital slippage in 2014/15; and
- 8.3 delegate authority to the Chief Financial Officer to approve the implementation of an extension to the existing offender health residential estate information service through Local Service Provider (LSP) contract 'transitional assistance' with an indicative contract value of [REDACTED] [REDACTED] should the need arise during the course of the new contract procurement process for Phase 1. This would be subject to Cabinet Office agreement, the Programme Team having first confirmed that the attendant costs and risks of such a contract are acceptable, consistent with the current contract terms and otherwise sustainable.

⁴ At Full Business Case stage the SRO position will be reviewed prior to the point of handover to the Commissioning Operations Directorate to manage the subsequent business transformation and contracting processes as part of business as usual activity. It is anticipated that the SRO role will pass at or around this stage in the programme from the Patients & Information Directorate to the Commissioning Operations Directorate.

[REDACTED]