



## Leading Change, Adding Value

Our framework (plan) for nursing, midwifery and care staff





## Our framework plan

**Leading Change, Adding Value** says that all nursing, midwifery and care staff can make a big difference.



It doesn't matter where you work and it doesn't matter what your job is.

We want to check people are getting the right care. If people's care can be better, we want to do something about this.



We want to make all the care we give as good as we can.



Across the country, lots of people and organisations are working together to make 3 main things better.



✓ **Health and well being** – this means how you feel in your body and mind

✓ **Giving good quality care**

✓ **Spending money in a good and careful way**



## Making care better

We want to make people's care better by



✓ Helping people to look after their health so they are less likely to be ill.

✓ Giving care safely and giving people choices about their care.

✓ Using our time well and spending money in a good way.





We know that nursing, midwifery and care staff do a lot of good work. By making sure people get the right care and doing something about it if they don't, this can mean



1. Better results
2. Better experiences for people and staff
3. Better use of time and money



We need to make sure that people who use our services get very good care in the same way as everyone else.



## **Our framework (plan) to support nursing, midwifery and care staff**

As a start, there are 10 main things nursing, midwifery and care staff can do, to make care better



## 10 main things to make care better



1. We will do our best to make everyone's health better.



2. We can help people live healthier lives so they don't get ill as much.



3. We will work with families and communities so they know more about making good choices to stay healthy.

4. We will make sure every person gets the best care for them.



5. We will work together with people, their families and carers and other people important to them.



6. We will listen to what our staff want.



7. We will do research to show the difference we have made.



8. We will have the right training so that we have the right skills and understanding



9. We will have the right staff in the right place at the right time.

10. We will use technology and new information to improve how we do things, help make people's care better and improve outcomes.



## Care services

Care staff made a list of things that people they care for would like to get from their care and support.

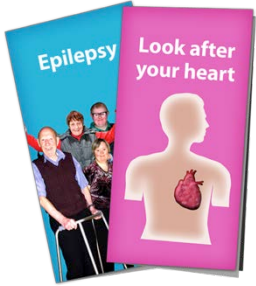


We call these **i-statements**.

## i-Statements



I can live the life I want and get the right support.



I have choice and control in my life so I feel safe.

I get the information and advice I need to stay healthy.



I am still part of my local community through my friends and family.

I can speak out about the care and planning of my support.



I get care from people who are interested in me and do their job well.



My family get support to care for me too so we all do well.





## How to find out more

We want our framework (plan) to make sure care improves and everyone gets the best care possible.



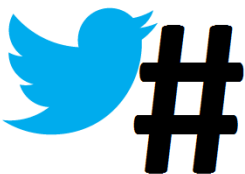
Our framework is there to help everyone who works for us and gives care to people.

Staff might be doing these things, or you might want to know more.



You can go to this website and join in the conversation online

[www.england.nhs.uk/leadingchange](http://www.england.nhs.uk/leadingchange)



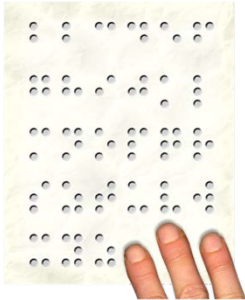
Or you can use the Twitter hashtag on your Twitter page #Lead2Add





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