

Accessible Information Standard The Bradford Experience so far



Early Implementation

Target Staff

- **Adult Services Access Point**
- **Bradford Teaching Hospitals Foundation Trust
Social Work Team**
- **Airedale Foundation Trust Social Work Team**
- **Sensory Needs Services**

Training

- **Commissioned training from Bradford Talking Media.**



The Technical Side

- **Social Care Record IT infrastructure provided by Northgate AIS.**
- **The Phoenix Partnership SystemOne – Fully integrated health and social care record July 2016**

Checking the system

Browse Case Notes - Windows Internet Explorer

https://laron/ufs/startals

File Edit View Favorites Tools Help

City of Bradford MDC
www.bradford.gov.uk

Person Search | New Contact | Cases | Task List | Exit

ais northgate
PUBLIC SERVICES

Browse Case Notes

Case Notes / Visits :
Browse Notes / Visits

Larger text No colour

Chronology

+ Core Person Details

- Case Notes / Visits

Create Notes / Visits

Browse Notes / Visits

Search Notes / Visits

Involvements

+ Contacts and Referrals

+ Family Networks

+ Assessments

+ Plans

Reviews

+ Legal

+ Health

+ Safeguarding Adults

+ Registers

Name and Address Mrs DR (414452) Confidential

Date of Birth/Age 21/02/1932 / 83 yrs 10 mths

Key worker/key team

Case Notes and Visits History

Displaying 1...2 of 2 records

Note/Visit type	Due date	Date	Head line	Input by	On behalf of	View notes	Delete
Case Notes		14/12/2015	T/C to Doreen	Labbett, Simon	Labbett, Simon	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility Information		14/12/2015	large print	Labbett, Simon	Labbett, Simon	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Notes 16-18 point print.

Is this a significant event? No

Outcome

Add Note/Visit View Visits View Notes

Local intranet 100%

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Audit Reports

Microsoft Excel - Accessibility Information Case Notes [Read-Only]

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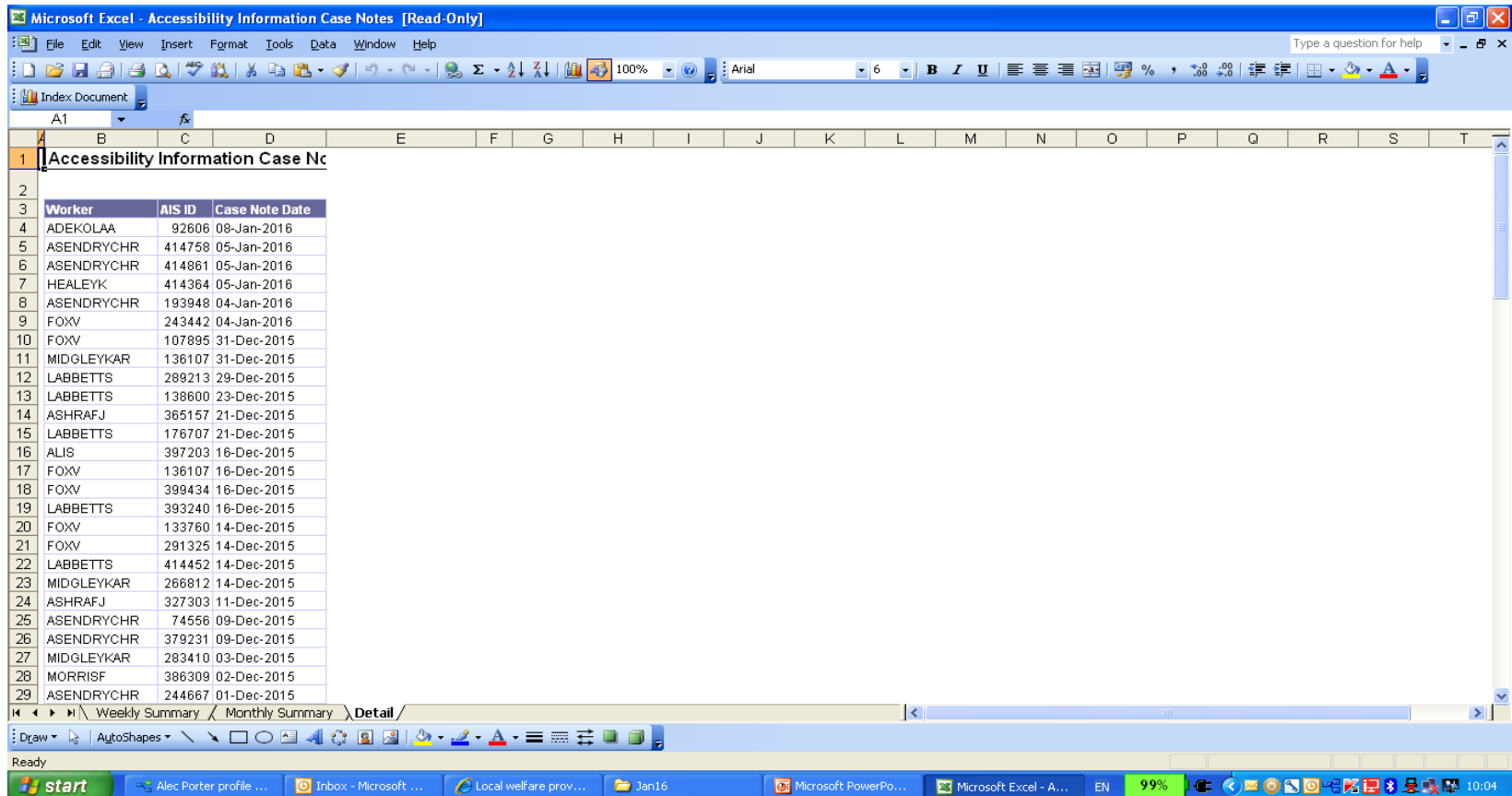
	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	Monthly Total
ASENDRYCHR				9	3	15
FOXV		1	4	3	5	14
LABBETTS				9	5	14
MORRISF		3	3	3	1	10
ASHRAFJ				7	2	9
REDMANW		1	1	6		8
MIDGLEYKAR		2		1	3	6
BARBORJ				4		4
ALIS	1	1			1	3
JONESS		1	2			3
DOWNST				2		2
MANNSS	2					2
ADEKOLAA					1	1
BNE18		1				1
HEALEYK					1	1
JAVEDH			1			1
LEEMINGV				1		1
SIBANDAS			1			1
WRIGHTG				1		1
Total	3	10	12	46	20	96

Weekly Summary Monthly Summary Detail

Ready

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Audit Reports



Microsoft Excel - Accessibility Information Case Notes [Read-Only]

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Type a question for help

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A1

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T
1		Accessibility Information Case Notes																		
2																				
3		Worker	AIS ID	Case Note Date																
4		ADEKOLAA	92806	08-Jan-2016																
5		ASENDRYCHR	414758	05-Jan-2016																
6		ASENDRYCHR	414861	05-Jan-2016																
7		HEALEYK	414364	05-Jan-2016																
8		ASENDRYCHR	193948	04-Jan-2016																
9		FOXV	243442	04-Jan-2016																
10		FOXV	107895	31-Dec-2015																
11		MIDGLEYKAR	136107	31-Dec-2015																
12		LABBETTS	289213	29-Dec-2015																
13		LABBETTS	138600	23-Dec-2015																
14		ASHRAFJ	365157	21-Dec-2015																
15		LABBETTS	176707	21-Dec-2015																
16		ALIS	397203	16-Dec-2015																
17		FOXV	136107	16-Dec-2015																
18		FOXV	399434	16-Dec-2015																
19		LABBETTS	393240	16-Dec-2015																
20		FOXV	133760	14-Dec-2015																
21		FOXV	291325	14-Dec-2015																
22		LABBETTS	414452	14-Dec-2015																
23		MIDGLEYKAR	266812	14-Dec-2015																
24		ASHRAFJ	327303	11-Dec-2015																
25		ASENDRYCHR	74556	09-Dec-2015																
26		ASENDRYCHR	379231	09-Dec-2015																
27		MIDGLEYKAR	283410	03-Dec-2015																
28		MORRISF	386309	02-Dec-2015																
29		ASENDRYCHR	244667	01-Dec-2015																

Weekly Summary Monthly Summary Detail

Draw AutoShapes

Ready

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Early Doors Learning

- **Be explicit in the training what Accessible Information is and is not.**
- **Plan implementation to start immediately after training.**
- **Give regular feedback on individual performance and add it to appraisal tools.**
- **Develop scripts to encourage consistency and confidence in asking about information needs.**
- **Collect requests for the most frequently requested pieces of information to form an accessible information library.**

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