



## Patient Safety

Embedding Learning  
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*Improving lives*



## Improving safety and transparency - Lets start a conversation


**NHS**

### LEARNING FROM MISTAKES LEAGUE

The rankings are as follows:

- 1 – outstanding levels of openness and transparency
- 2 – good levels of openness and transparency
- 3 – significant concerns about openness and transparency
- 4 – poor reporting culture

 Outstanding levels  
 Good  
 Significant concerns  
 Poor reporting culture

 CareQuality Commission

CQC overall rating

**Outstanding** ☆

[See the report >](#)

## Measuring your reporting culture using staff survey measures

- Percentage of staff able to contribute towards improvement at work
- Fairness and effectiveness of procedures for reporting errors, near misses and incidents
- Staff confidence and security in reporting unsafe clinical practice
- Percentage of staff experiencing harassment, bullying or abuse from staff in the last 12 months.
- NRLS data from July 2015 until December 2015

## Barriers to Embedding Learning

- Temporary Staff
- Fear of Litigation
- Visibility in other directorates
- Grief reactions
- Poor investigations

- Nurse Led inquests
- Embedding the learning study days
- Involvement with Community of Practice

Watch our film

Saying sorry is not about blame its about integrity



Oxleas  
**NHS**

Thank you

Improving lives

