

Equality and Diversity Council Meeting Paper

26 July 2016

Inclusion Health and Lived Experience Subgroup Update

Purpose and context

The subgroup has a vision to tackle health inequalities and advance equality for all. Its purpose is to assist the shaping of the future of the NHS from an equality, health inequalities and human rights perspective, working to improve equity of access to services and improved outcomes for the most disadvantaged groups, people with Lived Experience of stark inequalities and those with protected characteristics, by 2017. The establishment of the subgroup was proposed as part of the EDC Review in April 2015.

EDC Theme and objective (s) the paper links to

The group has established a work plan as agreed by EDC July 2015 comprising of the three key elements below, aligned to **Theme: Inclusive healthcare: Key Goal: Improving access and outcomes particularly for protected and disadvantaged groups.**

The group are now in the process of refining the detailed actions and have commenced delivery.

1. Ensuring people with lived experience have a voice throughout the Equality and Diversity Council and an influence in all its work.
2. Working to improve equity of access to services and improved outcomes for protected groups and people with lived experience of stark inequalities by 2017 (the “Quick Wins” programme).
3. Strengthen workforce and organisational capability for identifying and addressing Equality and Health Inequalities impacts across EDC member organisations.

Key Summary Milestones

Registering with a GP – patient facing leaflet developed by members of the group. This has been shared with NHS England colleagues from primary care and the branding/identity team for advice on format etc. The leaflet is currently being amended prior to going through the Gateway approval process.

Quick Wins: Following an initial meeting with David Geddes, Head of Primary Care Commissioning, NHS England to discuss physical accessibility to primary care premises, a further meeting is being convened to bring together key players e.g. district valuers, NHS

Property Services, CHP to seek their views and share examples of good practice on improving accessibility. The expertise of people with lived experience will be part of these discussions.

Progress Update

The Inclusion Health and Lived Experience subgroup met in May 2016 where a number of important issues were discussed including improving access to primary medical services. The launch of the GP Forward View was noted.

Since the last meeting and in addition to the key milestones set out above, the following activities have taken place:

- Kings Fund national conference (25 May 2016) on health inequalities – a Lived experience member Iman Rafatmah member and Ruth Passman, Head of the Equality and Health Inequalities Unit were keynote speakers at the event. Bernd Sass, Disability UK led a workshop on “user-led commissioning”. Case studies were also shared and uploaded onto the Kings Fund app for the event.
- Members continue to be involved in designing a web page for NHS Values Groups with links to the above and will to be hosted on the NHS England website
- Bernd Sass, Disability UK, has been invited and has agreed to present a webinar on reducing health inequalities for Inclusion Health groups and ‘user driven commissioning’.
- EXPO 2016: Successful submission for an Inclusion health digital health workshop at the event which will be led by Iman Rafatmah with Ruth Passman and the Head of Digital services. Unfortunately, a further application submitted for a “pop up” university workshop for the Greater Manchester Values Group (GMVG) was unsuccessful.
- Contract awarded to Race Equality Foundation to develop a community language standard. The Group agreed that it was important for all written communications to be clear and to be able to be understood by all people.

Current Position

The Inclusion Health and Lived Experience Subgroup continues to position itself to take advantage of, and influence strategic work streams.

Next steps

- Continue delivery of the quick wins work plan
- Discuss how EDC subgroups can also involve people with lived experience
- Continue to work with the Data subgroup the baseline position on what data information is available in key areas of health inequalities as it relates to inclusion health groups, supplementing the data and knowledge gaps to support commissioning to reduce health inequalities.

Recommendation and action requested

The EDC is asked to note the report.

Co- Chairs: Ruth Passman (NHS England) and Lived Experience member by rotation.

Inclusion Health and Lived Experience Subgroup Members:

Stewart Moors, Lynn Berry, Elham Atashkar, Iman Rafatmah, Ruth Passman (NHS England) Caroline Humphreys (NHS England), Bernd Sass (Disability Rights UK), Stan BurrIDGE (Pathways), Jabeer Butt (Race Equality Foundation and Strategic Partner), Dr. Amir Hannan (Haughton Thornley Medical Centres), Clenton Farquharson (Community Navigator Services and Healthwatch), Dr. Alastair Lipp (Deputy Regional Medical Director Midlands and East, NHS England),Gail Elkington (Department of Health).