

# Strategic overview: NHS system

Dr Keith Ridge, Chief Pharmaceutical Officer 1 November 2016



## A collaborative approach

- Five Year Forward View Oct 2014
- NHS planning guidance, Dec 2015: Every health and care system in England to create a local plan for implementing the *Five Year Forward View* and to close three gaps: health and wellbeing, care quality and financial sustainability
- CCG Planning Guidance 17/2019 including 2016/21 NHS Shared Planning Guidance
- Local leaders to think beyond organisational boundaries to find innovative solutions for local needs
- 44 areas ('footprints') covering England and working across health and social care
- Developing proposals with tangible benefits for patients: sustainability and transformation plans
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## **New Care Models / Vanguards**



- Jan 2015: NHS invited organisations and partnerships to apply to become 'vanguard' sites for the New Care Models Programme, to help deliver the *Five Year Forward View*
- There are now 50 vanguard sites focusing on:
  - Integrated primary and acute care systems
  - Enhanced health in care homes
  - Multi-speciality community providers
  - Urgent and emergency care
  - Acute care collaborations
- Footprints are now looking at new ways of delivering care in the vanguards





## **Pharmacy's involvement**



### Where we are:

- Individual LPN chairs and CCG lead pharmacists have been involved in the local planning process in some footprints
- Community pharmacy is involved in several Vanguard sites

## **Pharmacy's strength:**

- The solutions are about preventative care; finding new ways to meet people's needs; and identifying ways to do things more efficiently
- Pharmacy is uniquely placed

## Size of the challenge:

- This is significant change for the system - the transition process will not be straightforward
- A 'one size fits all' approach from the centre will not work. We need a tailored approach

## Engaging with footprints:

- Local contractors and LPCs to engage with local networks: LPNs, HWBs, Health Watch and and diverse local communities
- Pharmacy Integration Fund a catalyst for change to inform local decisions / transformation





# Pharmacy Integration Fund





## Why set up a fund?

- To enable a greater role for community pharmacists and technicians within the local NHS in new, integrated local care models
- To integrate and support the development of clinical pharmacy practice in a wider range of primary care settings... resulting in a more effective NHS primary care patient pathway
- To develop the commissioning landscape through embedding evidence-based, high quality clinical pharmacy practice to support better outcomes for patients and reduce health inequalities



## Integration is...

#### Integration of services

will work to reduce health inequalities in access to services and health outcomes and improve patient experience. This helps us meet our duties to pay regard to reduction of health inequalities as defined in the health and Social Care Act 2012 Better co-ordination within NHS primary care

Alignment with the NHS' *Five Year Forward View*  A strengthened community pharmacy sector



### Integration is not...

A scaling back of community's pharmacy's role in the NHS. The sector will be supported by NHS England to adopt new clinical roles.





# The proposals - £42 million for 2016-18





# Work programmes so far December 2016 to April 2018



# **Workforce development**



## Health Education England commission:

- Funded workforce plan for pharmacy professionals by Spring 2017
- April 2017- March 2018: Educational grants for postgraduate clinical studies up to diploma level for around1,000 community pharmacy-based pharmacy professionals
- April 2017- March 2018: Pharmacy technician clinical leadership programme
- New clinical pharmacy pathways that can be delivered from any practice base:
  - Community pharmacy
  - Urgent care hubs/NHS 111
- Care homes/General practice



# **Urgent care integration**





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- From December 2016: Referral to community pharmacy from NHS 111 as part of new urgent medicines supply service national pilot
- Early 2017: referral to community pharmacy from NHS 111 for self care advice for minor illness and access to local minor ailment schemes - spreading the learning from West Yorkshire
- April 2017- March 2018: around 60 WTE pharmacists deployed into NHS 111/urgent care hubs
- Workforce development package for around 120 pharmacists working in urgent care hubs including prescribing qualification



# **Digital integration**

- Medicines Digital Strategy Domain E: to "integrate community pharmacy across care settings"
   NHS Digital commission:
- Activity recording, e.g. sharing data with NHS BSA
- Transfer of care, i.e. IT standards applicable for community pharmacy
- Referral hospital discharge, GP practice, NHS 111
- Summary care record roll out up to April 2017
- NHS Mail for all community pharmacies by April 2017



# **Care homes integration**



- Evidence review including learning disabilities and mental health and learning from Vanguards
  Mapping community pharmacy models of care to
- identify range of services delivered
- April 2017- March 2018: 150 pharmacy professionals working in care home settings
- Workforce development package to support the 150 including pharmacist independent prescribing commissioned through Health Education England
- Evaluation
- Care@Home e.g. supporting end of life and frail elderly care – to be developed







## **General practice integration**





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- 500 pharmacists so far with 1,500 more to come More work to do:
- Evaluation of long term programme
- Community pharmacy integration including access to health care records where appropriate
- Ensure they are working closely with existing community and hospital pharmacists
- Other models e.g. pharmacists rotating through hospital and community practice





# Next steps



# Independent Review of Community Pharmacy Clinical Services

- Commissioned by the Chief Pharmaceutical Officer in April 2016 following the *Five Year Forward View* in October 2014 and *General Practice Forward View* in April 2016 - both set out proposals for new models of care
- Examining the evidence base of the clinical elements of the Community Pharmacy Contractual Framework and other clinical services
- It will make recommendations for commissioning models and clinical pharmacy services aimed at ensuring community pharmacy is better integrated with primary care and making far greater use of community pharmacy
- Pharmacy Integration Fund will fund initiatives to support changes
- Review recommendations will inform NHS England's commissioning in future. Due to report in December 2016.



Richard Murray, Director of Policy, The King's Fund, is leading the review





## **Involving stakeholders**

#### Patients and public

- Healthwatch
- National Voices

### Community Pharmacy Forward View

- Pharmacy Voice
- PSNC
- Royal Pharmaceutical Society

Pharmacy Local Professional Networks

