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18 January 2017

To: Directors of Adult Social Services; Clinical Commissioning Group Accountable Officers; Care Sector Forums; Members of the Care Provider Alliance, Registered Nursing Home Association, UK Homecare Association and Care England;

**Dear Colleagues** 

## **Enhanced Support to Independent Care Sector**

Following discussions with colleagues in ADASS and the LGA about the Independent Care Sector Support Programme from NHS England, I am pleased to have the opportunity to explain more about the Programme and the enhanced offer we are making to Local Authorities, Care Providers and CCGs to support care provider forums.

NHS England commissioned Capita with STO Healthcare to identify the range, quantity and quality of local care provider forums. To date, however, we have struggled to engage with Directors of Adult Social Care to reach council-led provider forums.

Although the research to date has identified over 330 forums (which are a mixture of strategic forums, registered managers' forums, commissioning networks and communities of practice) most are not Local Authority forums and we know that each council will have at least one or more mechanisms for engaging with their care providers and that CCGs are most often involved.

NHS England, Capita with STO Healthcare and providers have worked with ADASS and LGA partners to develop an offer of in-depth, facilitated development opportunities to a small number of local partnerships involving Local Authorities, CCGs and health and social care providers.

Development could focus on themes including quality of service, capacity, workforce, and













pathway development but will be negotiated to suit local need.

## Objectives of the facilitation offer would be:

- 1. to agree the development opportunity for the local partnership
- 2. to build trusting relationships between partners that are enduring and effective
- 3. to develop and improve existing forum structures
- 4. to increase the likelihood the partnership will be more sustainable, resilient and effective.

## Practically, our offer comprises the following activities:

- 1. One scoping session
- 2. Facilitated 'opportunity generator' session with co-produced next steps
- 3. Up to 3 days' research to inform further facilitated sessions
- 4. Up to 3 further facilitated joint sessions to address the prioritised objectives agreed in the next steps session
- 5. Range of methods and techniques suited to the local needs

If you are interested in taking up this offer, please let us know by email to Independent-Care-Sector@capita.co.uk

- **Please include**
- your full contact details;
- the name of your organisation;
- a brief paragraph setting out why this support would make a difference in your area;
- names of any other organisations you have sought support from locally in expressing your interest.

Closing date 25<sup>th</sup> January 2017

Yours sincerely

Anthony Kealy

Anthony Kealy Head of Integration Delivery NHS England

High quality care for all, now and for future generations









