The A&E High Intensity User Dashboard on Aristotle uses secondary care data to show the top 150 A&E high intensity users for A&E attendances by CCG/GP Practice, for a given time period, alongside their disposal outcome. The dashboard, created by Midlands and Lancashire CSU, also allows users to highlight specific discharge outcomes and drill down functionality to individual patients for a deeper analysis.

The dashboard offers the following information:

- The fiscal year you would like to see results for can be selected, along with CCG / GP Practice Name, Discharge Disposal, A&E Type (Type 1&2 relates to A&E attendances while Type 3&4 relate to Walk-In Centres/Urgent Care Centres), Total A&E Activity/Cost, Arrival Mode, A&E Activity Trend, A&E to Non-Elective Conversion, Highlights of the 5 most recent events in terms of ‘hospital attendance’ and the Patients Rank in GP Practice.

- Bubble Chart – is a visual representation where each bubble within the bubble chart is a patient. These bubbles/patients are grouped by discharge disposal. The size of the bubble is determined by the number of A&E attendances i.e. the larger the bubble the higher the number of attendances for that patient. By hovering over a bubble, a brief summary of the patient can be seen. This will tell you the total number of A&E attendances alongside the cost for that specific discharge disposal and also the total A&E attendances and cost for the time period selected, regardless of discharge disposal. The Patient Profile report which provides further information and drilldown options for that particular patient can also be seen. The pseudonomised NHS number will be shown for CCG level access.

Aristotle Portal and Contact Details

https://nww.bi.lancashirecsu.nhs.uk/

If you would like the user guide for this dashboard or have any other queries with the Aristotle Business Intelligence Portal, then please send an email to MLCSU.aristotlesupport@nhs.net