## NHS Commissioning Board

Development & Approval of Policy & Procedure Documents: Policy & Corporate Procedures









# **Development & Approval of Policy & Procedure Documents**

## Policy & Corporate Procedures

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Prepared by: Head of Assurance & Procurement

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### **Information Reader Box**

Directorate	Purpose
Medical	Tools
Nursing	Guidance
Patients & Information	Resources
Finance	Consultations
Operations	
Commissioning Development	
Policy	
Human Resources	

Publications Gateway Reference	xx
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Document Name	Development & Approval of Policy & Procedure Documents: Policy & Corporate Procedures
Publication Date	5 April 2013
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#### **Document Status**

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#### 1 Introduction

- 1.1 Organisations need formal written documents to communicate standard organisational ways of working. These help clarify strategic and operational requirements and bring consistency to day to day practice. In addition they can improve the quality of work and increase the successful achievement of objectives.
- 1.2 A common format and approval structure for such documents helps to reinforce corporate identity and, more importantly, helps to ensure that policies and procedures in use are current and reflect an organisational approach.
- 1.3 It also helps to avoid confusion and to assist Officers in identifying key issues within such a document.



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#### 2 Policy Statement

- 2.1 It is the policy of the NHS Commissioning Board that:
- 2.1.1 All policy documents, Corporate Level Procedure documents and Committee terms of reference will use a standard format and content.
- 2.1.2 All corporate governance framework documents, policy documents, Corporate
  Level Procedure documents, Committee terms of reference and forms will have a
  National Director or business unit Managing Director as sponsor.
- 2.1.3 All corporate governance framework documents, policy documents, Corporate
  Level Procedure documents, Committee terms of reference and forms will have a
  designated responsible Officer.
- 2.1.4 All corporate governance framework documents, policy documents, Corporate Level Procedure documents, Committee terms of reference and forms will be allocated a unique number in the format aaa\_9999, where:
- 2.1.4.1 aaa denotes the sponsor as detailed at Appendix 2; and,
- 2.1.4.2 9999 is a sequential number within the sponsoring area commencing:
- 2.1.4.2.1 00 for corporate governance framework documents;
- 2.1.4.2.2 01 for Board Committee terms of reference;
- 2.1.4.2.3 02 for Board Sub-committee terms of reference;
- 2.1.4.2.4 05, 06, 07, 08, 09 for other committees and groups;
- 2.1.4.2.5 1 for policy documents;
- 2.1.4.2.6 2, 3, and 4 for procedure documents;
- 2.1.4.2.7 5,6, 7 and 8 for forms; and,
- 2.1.4.2.8 9 for all items relating Funds Held on Trust and Charitable Funds
- 2.1.5 All corporate governance framework documents, policy documents and Committee terms of reference will be subject to gateway review and clearance.

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- 2.1.6 All corporate governance framework documents will be subject to approval by the NHS CB Board.
- 2.1.7 All policy documents, Corporate Level Procedure documents, Committee terms of reference and forms will be subject to approval as follows, unless approval at a Board Committee or Sub-committee is more appropriate:
- 2.1.7.1 For individual Commissioning Support Units, by a meeting of their senior management team;
- 2.1.7.2 For the NHS Leadership Academy, by a meeting of its senior management team;
- 2.1.7.3 For NHS Improving Quality, by a meeting of its senior management team;
- 2.1.7.4 For the NHS Sustainable Development Unit, by a meeting of its senior management team;
- 2.1.7.5 For all other areas, by a meeting of the NHS CB Executive Team.
- 2.1.8 A register of all corporate governance framework documents, policy documents, Corporate Level Procedure documents, Committee terms of reference and forms produced in accordance with this Policy will be maintained.
- 2.1.9 All corporate governance framework documents, policy documents, Corporate Level Procedure documents, Committee terms of reference and forms will be subject to review, at not more than 24 monthly intervals.
- 2.1.10 All corporate governance framework documents, policy documents, Corporate Level Procedure documents, Committee terms of reference and forms will be made available to all Officers via the internet and intranet.

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#### 3 Scope 3.1 Officers Within the Scope of this Document 3.1.1 Officers of the following NHS CB areas are within the scope of this document: 3.1.1.1 NHS England: National Teams; Regional Teams; and, Area Teams. 3.1.1.2 All Commissioning Support Units; 3.1.1.3 NHS Leadership Academy; 3.1.1.4 NHS Improving Quality; 3.1.1.5 NHS Sustainable Development Unit; 3.1.1.6 Strategic Clinical Networks; and, 3.1.1.7 Clinical Senates. Officers Not Covered by this Document 3.2 3.2.1 There are no Officers of the NHS CB not covered by this document.

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#### 4 Definitions

4.1 Unless a contrary intention is evident or the context requires otherwise, words or expressions contained in this document shall have the same meaning as set out in the National Health Service Act 2006 and the Health & Social Care Act 2012 or in any secondary legislation made under the National Health Service Act 2006 and the Health & Social Care Act 2012 and the following defined terms shall have the specific meanings given to them below:

Board means the Chair, Executive Members and Non-executive

Members of the NHS CB collectively as a body.

Chair means the person appointed by the Secretary of State for Health

under paragraph 2(1) of Schedule A1 of the NHS Act 2006, to lead the Board and to ensure that it successfully discharges its overall responsibility for the NHS CB as a whole. The expression "the Chair" shall be deemed to include the Vice-chair if the Chair

is absent from the meeting or is otherwise unavailable.

Committee means a committee appointed by the Board, which reports to the

Board.

Corporate Level Procedure means a procedure that has application wider than one team.

Procedures that apply only within one team are local procedures.

Employee means a person paid via the payroll of the NHS CB, or for whom

the NHS CB has responsibility for making payroll arrangements,

but excluding Non-executive Members.

3 of Schedule A1 of the NHS Act 2006.

Funds Held on Trust means those funds which the Board holds on the date of

incorporation, receives on distribution by statutory instrument or chooses subsequently to accept under powers derived under section 13Y and paragraph 11, Schedule A1 of the NHS Act 2006.

Such funds may or may not be charitable.

Member means a Non-Executive Member or Executive Member of the

Board as the context permits. Member in relation to the Board

does not include its Chair.

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NHS CB means NHS Commissioning Board.

Non-executive Member means a Member of the Board who is appointed under paragraph

2(1)(a) and 2(1)(b) of Schedule A1 of the NHS Act 2006.

Officer means an Employee of the NHS CB or any other person holding a

paid appointment or office with the NHS CB.

Secretary means a person appointed to provide advice on corporate

governance issues to the Board and the Chair, and to monitor the Board's compliance with the law, SOs and SFIs, and guidance

issued by the Secretary of State for Health.

Secretary of State for

Health

means the UK Cabinet Minister responsible for the Department of

Health.

SFI means Standing Financial Instruction.

SO means Standing Order.

Vice-chair means the Non-executive Member appointed by the Board to take

on the Chair's duties if the Chair is absent for any reason.

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#### 5 Roles & Responsibilities

#### 5.1 **National Director: Policy**

5.1.1 The National Director: Policy has overall responsibility for maintaining the corporate governance framework, including this document and proforma documents.

#### 5.2 Corporate Governance Senior Manager

- 5.2.1 The Corporate Governance Senior Manager has responsibility for:
- 5.2.1.1 Publicising the existence of the corporate governance framework and all associated controlled documents and proformas;
- 5.2.1.2 Ensuring all corporate governance framework documents, policy documents,
   Corporate Level Procedure documents, Committee terms of reference and forms are published on the internet and intranet;
- 5.2.1.3 Maintaining a register of all corporate governance framework documents, policy documents, Corporate Level Procedure documents, Committee terms of reference and forms;
- 5.2.1.4 Ensuring all corporate governance framework documents, policy documents,

  Corporate Level Procedure documents, Committee terms of reference and forms

  are reviewed no later than their agreed review date; and,
- 5.2.1.5 Ensuring new or reviewed corporate governance framework documents, policy documents, Corporate Level Procedure documents and Committee terms of reference have been prepared, reviewed and approved in accordance with this Policy and the relevant proforma document.

#### 5.3 Responsible Officer

- 5.3.1 The designated responsible Officer will be responsible for:
- 5.3.1.1 Checking with the Corporate Governance Senior Manager before commencing work on a new corporate governance framework document, policy document, Corporate Level Procedure document, set of Committee terms of reference or

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form to ensure an equivalent doesn't already exist, or that duplication with part of an existing document isn't going to occur;

- 5.3.1.2 Ensure existing documents are reviewed in line with their set review date;
- 5.3.1.3 Ensure new and revised documents comply with this policy and the relevant proforma;
- 5.3.1.4 Ensure new and revised documents are gateway cleared if required;
- 5.3.1.5 Ensure new and revised documents are approved by the appropriate approving Committee/meeting;
- 5.3.1.6 Ensure approved new and revised documents are uploaded to the internet and intranet, and advertised to all Officers; and,
- 5.3.1.7 Liaise with the Corporate Governance Senior Manager to ensure the register of corporate governance framework documents, policy documents, Corporate Level Procedure documents, Committee terms of reference and forms is updated.
- 5.4 Approving Committee/Meeting
- 5.4.1 The approving Committee/meeting has responsibility for quality assuring each document it considers and approving it on behalf of the NHS CB Board.
- 5.5 **Officers**
- 5.5.1 All Officers have a responsibility to familiarise themselves with all corporate governance framework documents, all policy documents, relevant Corporate Level Procedure documents, relevant Committee terms of reference and relevant forms and adhering to/using them.

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#### 6 **Corporate Level Procedures** 6.1 **New Document Development** 6.1.1 Where a need for a new document is identified: 6.1.1.1 An appropriate sponsor should be identified; and, 6.1.1.2 A responsible Officer should be designated. 6.1.2 The responsible Officer will: Ensure the identified need is not already covered/part covered by an existing 6.1.2.1 document; 6.1.2.2 Draft a document, using an appropriate template, in consultation with relevant Officers: 6.1.2.3 Distribute the draft document for comment and feedback: 6.1.2.4 Ensure the sign off section is fully completed, based on the final draft; 6.1.2.5 Agree the appropriate Committee/meeting to approve the document; 6.1.2.6 Ensure gateway clearance is obtained; Present the draft document to the approving Committee/meeting; 6.1.2.7 6.1.2.8 Ensure the approved and gateway cleared document is made available via the internet and intranet and advertised to all Officers. 6.2 **Document Review** 6.2.1 Prior to the designated review date the responsible Officer should: 6.2.1.1 Distribute the document seeking comment and feedback and suggestions for amendments: 6.2.1.2 Distribute any redrafted document for comment and feedback; 6.2.1.3 Ensure the sign off section is fully completed, based on the final draft; 6.2.1.4 Agree the appropriate Committee/meeting to review and approve the document; 6.2.1.5 Ensure gateway clearance is obtained;

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6.2.1.6 Present the reviewed draft document to the approving Committee/meeting; 6.2.1.7 Ensure the approved and gateway cleared document is made available via the internet and intranet and advertised to all Officers. 6.3 **Gateway Clearance** 6.3.1 The gateway clearance checklist should be completed by the designated responsible Officer before presenting to Committee/meeting for approval. 6.3.2 Once approved the completed form should be submitted to the gateway team, together with the approved draft document, for the issue of a gateway reference number. 6.4 Committee/meeting Approval 6.4.1 The responsible Officer will present the new/revised document highlighting: The reasons why a new document is required; or, 6.4.1.1 6.4.1.2 The changes since the previous approved version. 6.4.2 The Committee will: Consider and confirm (or not) the need for a new document; 6.4.2.1 6.4.2.2 Ensure the document is fit for purpose and meets the identified need; 6.4.2.3 Complies with this policy and the appropriate template; 6.4.2.4 Has completed all the steps necessary to obtain a gateway reference; 6.4.2.5 Approve, approve subject to specified corrections, request resubmission after correction for reconsideration or reject (giving reasons if not) the document presented.

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#### 7 Distribution & Implementation

#### 7.1 **Distribution Plan**

- 7.1.1 This document will be made available to all Officers via the NHS CB internet site.
- 7.1.2 A global notice will be sent to all Officers notifying them of the release of this document.
- 7.1.3 A link to this document will be provided from the Policy Directorate intranet site.

#### 7.2 **Training Plan**

- 7.2.1 A training needs analysis will be undertaken with Officers affected by this document.
- 7.2.2 Based on the findings of that analysis appropriate training will be provided to Officers as necessary.
- 7.2.3 Guidance will be provided on the Policy Directorate intranet site.

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#### 8 Monitoring

#### 8.1 **Compliance**

- 8.1.1 Compliance with the policies and procedures laid down in this document will be monitored via a review of policy and procedure documents requesting gateway approval.
- 8.1.2 The National Director: Policy, in conjunction with the Board Secretary, is responsible for the monitoring, revision and updating of this document.

#### 8.2 Equality Impact Assessment

- 8.2.1 This document forms part of NHS CB's commitment to create a positive culture of respect for all staff and service users. The intention is to identify, remove or minimise discriminatory practice in relation to the protected characteristics (race, disability, gender, sexual orientation, age, religious or other belief, marriage and civil partnership, gender reassignment and pregnancy and maternity), as well as to promote positive practice and value the diversity of all individuals and communities.
- 8.2.2 As part of its development this document and its impact on equality has been analysed and no detriment identified.

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#### 9 Associated Documentation

- 9.1 Template Policy & Corporate Procedures document
- 9.2 Template Committee/Sub-committee: Terms of Reference



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#### 10 References

10.1 None.



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## Appendix 1 Version Control Tracker

Version Number	Date	Author Title	Status	Comment/Reason for Issue/Approving Body
V00.01	12-03-2013	Head of Assurance & Procurement	Draft	First draft for comment
V00.02	05-04-2013	Head of Assurance & Procurement	Draft	Draft for comment



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## **Appendix 2** Sponsor Designation for Controlled Documents

Reference	Sponsor
MED	National Medical Director
NUR	Chief Nursing Officer
PAT	National Director for Patients & Information
FIN	Chief Financial Officer
OPS	Chief Operating Officer
COM	National Director: Commissioning Development
POL	National Director: Policy
HRD	National Director: Human Resources
LAC	MD Leadership Academy
NIB	MD National Improvement Body
SDU	MD Sustainable Development Unit
C01	MD Arden CSU
C02	MD Best West CSU
C03	MD Birmingham, Black Country & Solihull CSU
C04	MD Central Southern CSU
C05	MD Cheshire & Mersey CSU
C06	MD Essex CSU
C07	MD Greater East Midlands CSU
C08	MD Greater Manchester CSU
C09	MD Hertfordshire Integrated CSU
C10	MD Kent & Medway CSU
C11	MD Lancashire CSU
C12	MD Norfolk & Waveney CSU
C13	ND North & East London CSU
C14	MD North of England CSU

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Reference	Sponsor
C15	MD North West London CSU
C16	MD North Yorkshire & Humber CSU
C17	MD South CSU
C18	MD South London CSU
C19	MD South Yorkshire & Bassetlaw CSU
C20	MD Staffordshire CSU
C21	MD Surrey & Sussex CSU
C22	MD West Yorkshire CSU



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