



To: **National Quality Board**

For meeting on: 6 April 2016

Report author: **Neil Townley, Department of Health**

Report for:

Decision	Discussion	Information
	X	X

TITLE: **World's Largest Learning Organisation**

**Summary:**

In a speech at the Kings Fund conference in July 2015, the Secretary of State for Health stated his ambition for the NHS, the world's fifth largest organisation, to become the world's largest learning organisation.

This paper provides a short update on both progress to date and next steps in achieving this ambition.



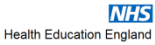


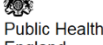

**Recommendations / Action(s) requested:**

The NQB is asked to:

Note and discuss the contents of this update on:

- What has happened since the election
- What we are now doing to build on this
- Next steps

**ALB Involvement in development and sign-off of paper:**

						
						X



Department  
of Health

Paper 2

**World's Largest Learning Organisation (WLLO)**

**What we have done since the election:**

- “Learning not blaming” last summer:
  - Healthcare Safety Investigation Branch (HSIB) inception
  - Freedom To Speak Up Independent National Officer
  - new system of midwifery supervision
  - raising concerns standards and training
  - a better deal for whistleblowers
  - standardised reporting policy
  - improved handling of complaints and feedback
  - global safety summit
- Medical examiners
- Improved CQC inspection methodology
- 11 Trusts (out of a total of 27) have exited Special Measures and there has been significant progress at all Special Measures Trusts
- 3 of the 11 former Special Measures Trusts are now rated as ‘Good’ by the CQC.

**What we are doing now to build on this:**

- Safe spaces legislation
- Transparency / learning league
- HSIB operational
- Development of NHS Improvement as support to providers in respect of quality improvement
- New models of care and the permission to do things differently in collaboration, and through use of data and tech
- Developing a more mature dialogue between the cost and quality interests in the system

**Going further on WLLO:**

- The avoidable mortality data – taking forward the lessons learned
- Carter / value / sustainability / efficiency – aligning use of resources and leadership with quality
- National Quality Board / Kings Fund / Health Foundation quality improvement strategy – the national and the local support offers
- Social care and mental health – bringing them in
- Cultural change – changing the system’s DNA