

Specialised Endocrinology Quality Dashboard 2017/18



Indicator Reference Number	Domain	Theme	Rationale	Measure	Indicator Name /Description	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Interpretation Guidance	Notes	Reporting Periods			
															Q1	Q2	Q3	Q4
END01a	Domain 3: Helping people to recover from episodes of ill health or following injury.	Process Measure		Time to pit surgery (urgent)	Time to pit surgery (urgent). Mean time (in days) from MDT decision to refer, to pit surgery (urgent) - Cushing's, pituitary visual compression & pituitary bleeding.	Total sum of all days from MDT decision to refer, to urgent pit surgery (Cushing's, pituitary visual compression & pituitary bleeding), within the reporting period.	Number of patients having urgent pit surgery (Cushing's, pituitary visual compression & pituitary bleeding), within the reporting period.	Rolling Annual	Quarterly	Provider Organisations to submit data to the SSQD web portal. Local Trust (Specialist Neuro Centre only)	Provider Organisations to submit data to the SSQD web portal. Local Trust (Specialist Neuro Centre only)		Lower is better	In Specialist Neuro Centre only. MDT will make the decision on urgent & routine and the timeframe starts from this point.	Jul 16 - Jun 17	Oct 16 - Sep 17	Jan 17 - Dec 17	Apr 17 - Mar 18
END01b	Domain 3: Helping people to recover from episodes of ill health or following injury.	Process Measure		Time to pit surgery (routine)	Time to pit surgery (routine). Mean time (in days) from MDT decision to refer, to pit surgery (routine).	Total sum of all days from MDT decision to refer, to routine pit surgery.	Number of patients having routine pit surgery, within the reporting period.	Rolling Annual	Quarterly	Provider Organisations to submit data to the SSQD web portal. Local Trust (Specialist Neuro Centre only)	Provider Organisations to submit data to the SSQD web portal. Local Trust (Specialist Neuro Centre only)		Lower is better	In Specialist Neuro Centre only. MDT will make the decision on urgent & routine and the timeframe starts from this point.	Jul 16 - Jun 17	Oct 16 - Sep 17	Jan 17 - Dec 17	Apr 17 - Mar 18
END02i	Domain 3: Helping people to recover from episodes of ill health or following injury.	Process Measure		Laboratory turnaround times	Laboratory turnaround times – Specialised Analyses (aldosterone, plasma metanephrines, urinary metanephrines) completed within 14 days.	From the denominator the number of tests completed (aldosterone, plasma metanephrines, urinary metanephrines) within 14 days.	Number of tests (aldosterone, plasma metanephrines, urinary metanephrines) to be completed within 14 days.	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Higher is better	Reference indicator number changed Q2 1617.	Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18
END02bii	Domain 4: Ensuring that people have a positive experience of care.	Process Measure		Laboratory turnaround times	Laboratory turnaround times - Routine Analytes (urgent turnaround times) within <3 hours if necessary (prolactin and cortisol).	From the denominator the number of tests completed (prolactin and cortisol) within <3 hours.	Number of tests (prolactin and cortisol) to be completed within <3 hrs, within the reporting period.	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Higher is better	Reference indicator number changed Q2 1617.	Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18
END03	Domain 4: Ensuring that people have a positive experience of care.	Process Measure		Referral times	Mean time (in days) from referral to first appointment in 'specialised endocrinology.'	Total sum of all days from referral to first appointment in 'specialised endocrinology.'	Number of first appointments, within the reporting period.	Rolling Annual	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Lower is better		Jul 16 - Jun 17	Oct 16 - Sep 17	Jan 17 - Dec 17	Apr 17 - Mar 18
END05a	Domain 4: Ensuring that people have a positive experience of care.	Process Measure		Referral times	Time to initial pituitary imaging. Mean time (in days) from referral to initial pituitary imaging.	Total sum of all days from referral to initial pituitary imaging procedure.	Number of initial pituitary imaging procedures, within the reporting period.	Rolling Annual	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Lower is better	Initial pituitary imaging procedures include MRI/CT.	Jul 16 - Jun 17	Oct 16 - Sep 17	Jan 17 - Dec 17	Apr 17 - Mar 18
END08a	Domain 4: Ensuring that people have a positive experience of care.	Process Measure		Length of Stay	Mean length of stay (LOS) in days following Adrenal surgery (excluding ITU days).	Length of stay (in days) following procedure (excluding ITU days).	Number of patients having Adrenal surgery, within the reporting period.	Rolling Annual	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Lower is better	Note: The CRG have confirmed for the denominator the following OPCS Codes are for inclusion: B222 - Bilateral adrenalectomy NEC, B223 - Unilateral adrenalectomy, B224 - Partial adrenalectomy, B229 - Unspecified excision of adrenal gland.	Jul 16 - Jun 17	Oct 16 - Sep 17	Jan 17 - Dec 17	Apr 17 - Mar 18
END08b	Domain 4: Ensuring that people have a positive experience of care.	Process Measure		Length of Stay	Mean length of stay (LOS) in days following Pituitary surgery for non-functioning tumours.	Length of stay (in days) following procedure (excluding ITU days).	Number of patients having Pituitary surgery for non-functioning tumours, within the reporting period.	Rolling Annual	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Lower is better	Note: The CRG have confirmed for the denominator include procedure code B041 for ALL pituitary operations and Primary diagnosis D352 (benign neoplasm of pituitary gland) for ALL pituitary diagnoses.	Jul 16 - Jun 17	Oct 16 - Sep 17	Jan 17 - Dec 17	Apr 17 - Mar 18

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END08c	Domain 4: Ensuring that people have a positive experience of care.	Process		Length of Stay	Mean length of stay (LOS) in days following Pituitary surgery for Cushing's.	Length of stay (in days) following procedure (excluding ITU days).	Number of patients having Pituitary surgery for Cushing's, within the reporting period.	Rolling Annual	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Lower is better	Note: The CRG have confirmed for the denominator include procedure code B041 for ALL pituitary operations and Primary diagnosis D352 (benign neoplasm of pituitary gland) AND Secondary Diagnosis E240 (Cushing's) for ALL pituitary diagnoses.	Jul 16 - Jun 17	Oct 16 - Sep 17	Jan 17 - Dec 17	Apr 17 - Mar 18
END12a	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm.	Process Measure		Discharge	Turnaround times of Outpatient letters to GPs following outpatients (in working days).	Time (in working days) to send Outpatient letters to GPs following outpatients.	Number of patients discharged, within the reporting period.	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Lower is better		Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18
END12b	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm.	Process Measure		Discharge	Turnaround times of Discharge Summaries to GPs following discharge (in working days).	Time (in working days) to send discharge summaries to GPs following discharge.	Number of patients discharged, within the reporting period.	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Lower is better		Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18
END15i	Domain 4: Ensuring that people have a positive experience of care.	Outcome Measure		Patient survey	Patient survey carried out in the last two years - (Yes or No).	Yes or No	N/A	Rolling 2 year	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		N/A		Jul 15 - Jun 17	Oct 15 - Sep 17	Jan 16 - Dec 17	Apr 16 - Mar 18
END15ai	Domain 4: Ensuring that people have a positive experience of care.	Outcome Measure		Patient survey	Proportion of patients returning a patient survey in last two years.	Number of patients returning a patient survey in last 2 years.	Number of patients in case load.	Rolling 2 year	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Higher is better		Jul 15 - Jun 17	Oct 15 - Sep 17	Jan 16 - Dec 17	Apr 16 - Mar 18
END17a	Domain 4: Ensuring that people have a positive experience of care.	Process Measure		New patients discussed at MDT	Proportion of new patients (Pituitary) discussed at MDT.	From the denominator, the number of new patients discussed at MDT.	Number of new patients (Pituitary).	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Higher is better		Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18
END17b	Domain 4: Ensuring that people have a positive experience of care.	Process Measure		Recurrent patients discussed at MDT	Proportion of recurrent patients (Pituitary) discussed at MDT.	Number of recurrent patients discussed at MDT.	Number of recurrent patients (Pituitary).	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Higher is better		Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18
END18	Domain 4: Ensuring that people have a positive experience of care.	Outcome Measure		Transition	Proportion of paediatric patients leaving the paediatric service seen by the adult endocrinology team prior to transfer to adult services.	From the denominator, the number of paediatric patients leaving the paediatric service and seen by the adult endocrinology team prior to transfer to adult services.	Number of paediatric patients leaving the paediatric service and transferred to the adult service, within the reporting period.	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Higher is better		Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18
END18ai	Domain 4: Ensuring that people have a positive experience of care.	Outcome Measure		Transition	Proportion of paediatric patients leaving the paediatric service who attended their first appointment in adult services no later than 6 months after last appointment in the paediatric service.	Number of paediatric patients leaving the paediatric service who attended their first appointment in adult services no later than 6 months after last appointment in the paediatric service.	Number of paediatric patients leaving the paediatric service and transferred to the adult service, within the reporting period.	Quarterly (lagged 6 months to enable data collection)	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Higher is better	This indicator is to be reported quarterly. Reporting period lagged, to enable data collection.	Oct 16 - Dec 16	Jan 17 - Mar 17	Apr 17 - Jun 17	Jul 17 - Sep 17

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END19	Domain 2: Enhancing quality of life for people with long-term conditions.	Process Measure		Availability of genetic counselling for genetic endocrine disease.	Mean time (in days) to genetic counselling for patients identified as potential cases of genetic endocrine disease.	Total sum of days from referral to genetic counselling, for patients identified as potential cases of genetic endocrine disease.	Number of patients (within the reporting period) identified as potential cases of genetic endocrine disease.	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Lower is better		Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18
END20a	Domain 4: Ensuring that people have a positive experience of care.	Process Measure		Availability of dynamic endocrine function tests (insulin tolerance test for pituitary reserve)	Mean time (in days) from referral to dynamic endocrine function tests (insulin tolerance test for pituitary reserve).	Total sum of days from referral to dynamic endocrine function test - Insulin tolerance test for pituitary reserve.	Number of patients (within the reporting period) referred for dynamic endocrine function test - insulin tolerance test for pituitary reserve.	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Lower is better		Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18
END20b	Domain 4: Ensuring that people have a positive experience of care.	Process Measure		Availability of dynamic endocrine function tests (glucose tolerance test (acromegaly)	Mean time (in days) to dynamic endocrine function tests (glucose tolerance test (acromegaly).	Total sum of days from referral to dynamic endocrine function tests - glucose tolerance test (acromegaly).	Number of patients (within the reporting period) referred for dynamic endocrine function test - glucose tolerance test (acromegaly).	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal. (Local Trust)	Provider Organisations to submit data to the SSQD web portal. (Local Trust)		Lower is better		Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18

Data collection has been approved by the Review of Central Returns - ROCR
ROCR/OR/2230/001MAND