

Specialised Pain Quality Dashboard 2017/18



Indicator Reference Number	Domain	Theme	Measure	Rationale	Name of Indicator /Description	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Interpretation Guidance	Notes	Reporting Periods			
															Q1	Q2	Q3	Q4
PAIN01	Domain 1: Preventing people from dying prematurely.	Clinical Process	Timely Access	Targeted and timely access, ensuring the right people get through a pathway in a timely fashion (from specialist referral to definitive treatment). This measures achievement of 18 weeks for elective definitive treatment.	Proportion of patients receiving elective definitive treatment within 18 weeks of specialist referral.	Number of patients receiving definitive treatment within 18 weeks (within the reporting period).	Total number of patients receiving definitive treatment (within the reporting period).	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal.	Provider Organisations to submit data to the SSQD web portal.		Higher is better		Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18
PAIN02	Domain 2: Enhancing quality of life for people with long term conditions.	Clinical Outcome	Quality of Life	Contribute to pain audit.	Proportion of patients demonstrating positive improvement completing treatment.	Number demonstrating positive improvement completing treatment.	All patients completing treatment (within reporting period).	Annual	Annual	Provider Organisations to submit data to the SSQD web portal	Provider Organisations to submit data to the SSQD web portal		Higher is better					Apr 16 - Mar 17
PAIN04	Domain 3: Helping people to recover from episodes of ill health or following injury.	Clinical Process	A&E attendances	Recurrent admissions to A&E are avoided.	Recurrent A&E attendances.	Minimum 10% sub sample questioned at FU DURING REPORTING PERIOD about A&E visits, Average score.	Minimum 10% sub sample questioned at initial consultation DURING REPORTING PERIOD about A&E visits, Average score.	Quarterly	Quarterly	Provider Organisations to submit data to the SSQD web portal	Provider Organisations to submit data to the SSQD web portal	Re-referral rate to the service <20% within a year	Lower is better		Apr 17 - Jun 17	Jul 17 - Sep 17	Oct 17 - Dec 17	Jan 18 - Mar 18
PAIN05	Domain 3: Helping people to recover from episodes of ill health or following injury.	Clinical Process	Hospital admission	Acute admission to hospital avoided.	Acute hospital admissions.	Minimum 10% sub sample questioned at FU DURING REPORTING PERIOD about admissions, Average score.	Minimum 10% sub sample questioned at initial consultation DURING THE REPORTING PERIOD about admissions, Average score.	Annual	Annual	Provider Organisations to submit data to the SSQD web portal	Provider Organisations to submit data to the SSQD web portal		Lower is better					Apr 17 - Mar 18
PAIN06	Domain 4: Ensuring that people have a positive experience of care.	Clinical Process	Proportion of complaints referred to the Ombudsman	Monitoring Complaints – number of complaints.	Proportion of complaints referred to the Ombudsman.	Number referred to Ombudsman.	Number of complaints received within the reporting period.	Annual report	Annual	Provider Organisations to submit data to the SSQD web portal	Provider Organisations to submit data to the SSQD web portal		Lower is better					Apr 17 - Mar 18
PAIN07	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm.	Clinical Process	Suicide risk assessment	Procedure in place for suicide risk assessment.	Suicide risk assessment procedure is in place.	Yes / No	N/A	Annual	Annual	Provider Organisations to submit data to the SSQD web portal	Provider Organisations to submit data to the SSQD web portal		N/A					Apr 17 - Mar 18
PAIN08	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm.	Clinical Process	Adverse events	Adverse events reporting for interventional specialised pain procedures.	Number of never events reported	Number of Never Events	N/A	Annual	Annual	Provider Organisations to submit data to the SSQD web portal	Provider Organisations to submit data to the SSQD web portal		Lower is better					Apr 17 - Mar 18
PAIN09	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Clinical Process	Audit	Service supports audits.	Audit reports available	Yes / No reports available	N/A	Annual	Annual	Provider Organisations to submit data to the SSQD web portal	Provider Organisations to submit data to the SSQD web portal		N/A	2 local audits and 1 with other specialised services.				Apr 17 - Mar 18
PAIN10	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm.	Clinical Process	MDT activity	Multi-Disciplinary Team process in place to ensure governance and appropriate safe practice.	Multidisciplinary team meeting log registration process in place to ensure governance and appropriate safe practice	Yes/No	N/A	Annual	Annual	Provider Organisations to submit data to the SSQD web portal (Quarterly report on number of patients discussed at MDT)	Provider Organisations to submit data to the SSQD web portal (Quarterly report on number of patients discussed at MDT)		N/A					Apr 17 - Mar 18
PAIN11	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm.	Clinical Process	Intrathecal opioids	Protocol in place for safe practice of intrathecal opioids.	Protocol in place for safe practice of intrathecal opioids	Yes / No	N/A	Annual	Annual	Provider Organisations to submit data to the SSQD web portal	Provider Organisations to submit data to the SSQD web portal		N/A					Apr 17 - Mar 18

Data collection has been approved by the Review of Central Returns - ROCR
ROCR/OR/2230/001MAND