

Publications Gateway Reference 07125

Nursing Directorate
NHS England
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06 September 2017

To: NHS Trust Chief Executives
cc: Independent providers of NHS funded PROM procedures

Dear Colleague,

National Patient Reported Outcomes Measures (PROMs)

For 2017/18, it remains a NHS Standard Contract Requirement for all providers of NHS-funded hip replacements, knee replacements, varicose vein surgery and groin hernia procedures to collect and submit PROMs data to NHS Digital.

As part of the contracts between CCGs and independent or NHS providers, it has previously been a requirement that you use the Patient Questionnaire Framework and/or the North of England Commercial Procurement Collaborative (NoECPC) Framework to procure the collection of your national PROMs data from a supplier, who complies with NHS Digital requirements to be able to submit the national PROMs data.

Following feedback received from both potential suppliers and from NHS trusts, there is no longer the requirement to procure your supplier from a framework. Any organisation, either a supplier or a healthcare provider organisation can now apply to gain Accredited Supplier status, at any point in time. Once an organisation has successfully completed the accreditation process, it will be able to collect and submit PROMs data to NHS Digital.

[All the information regarding the National PROMs Supplier Accreditation Process can be found here.](#)

If your organisation wishes to collect and submit national PROMs data yourselves, then you should undertake the National PROMs Supplier Accreditation Process.

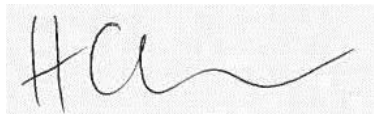
If your organisation wishes to continue to use a third party supplier to collect and submit national PROMs data then you must undertake a competitive procurement process in line with your local Standing Financial Instructions and procurement law obligations, to ensure you are securing value for money and are appointing a supplier who is accredited to deliver PROMs, will adhere to the PROMs Guidance and can satisfy local requirements. The NoECPC Framework remains in operation and can still be used if required.

[The list of current Accredited Suppliers for PROMs can be found here.](#)

Please see section 2 of the PROMs Guidance for further information about the requirements of Providers relating to the National PROMs Programme.

If you have any queries about this, please email england.proms@nhs.net.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Hca', with a wavy line extending to the right.

Clare Enston
Acting Head of Insight & Feedback
NHS England