

## Equality and Diversity Council Meeting Paper

18 October 2016

### Inclusion Health and Lived Experience Subgroup Update

#### Purpose and context

The subgroup has a vision to tackle health inequalities and advance equality for all. Its purpose is to assist the shaping of the future of the NHS from an equality, health inequalities and human rights perspective, working to improve equity of access to services and improved outcomes for the most disadvantaged groups, people with Lived Experience of stark inequalities and those with protected characteristics, by 2017. The establishment of the subgroup was proposed as part of the EDC Review in April 2015.

#### EDC Theme and objective (s) the paper links to

The subgroup has established a work plan as agreed by EDC July 2015 comprising of the three key elements below. The group are now in the process of refining the detailed actions and have commenced delivery.

1. Ensuring people with lived experience have a voice throughout the Equality and Diversity Council and an influence in all its work.
2. Working to improve equity of access to services and improved outcomes for protected groups and people with lived experience of stark inequalities by 2017 (the “Quick Wins” programme).
3. Strengthen workforce and organisational capability for identifying and addressing Equality and Health Inequalities impacts across EDC member organisations.

#### Key Summary Milestones

- Registering with a GP – patient facing leaflet developed by members of the group. The leaflet is currently being put into the NHS England corporate brand prior to going through the Gateway approval process. It is anticipated the Leaflet will be ready for publication by the end of the month at the latest.
- Quick Wins: Second meeting held with David Geddes, Head of Primary Care Commissioning, NHS England to discuss physical accessibility to primary care premises, with key people e.g. district valuers, NHS Property Services, CHP to seek their views and share examples of good practice on improving accessibility. The expertise of people with lived experience will be part of these discussions. Examples of good practice will be

sought and shared across the system.

Since the last meeting and in addition to the key milestones set out above, the following activities have taken place:

- EXPO 2016: Despite being billed at the same time as the keynote speech from the Secretary of State, a well-attended workshop on Inclusion health digital health was held on 7 September led by Iman Rafatmah with Ruth Passman and Helen Rowntree, Head of Digital services at NHS Digital. Gbemi Babalola, an NHS England Analyst also presented key statistics and data on inclusion health.
- Work continues with the Race Equality Foundation to develop a community language standard. The Group agreed that it was important for all written communications to be clear and to be able to be understood by all people. Consultation workshops are taking place and a Steering Group set up to oversee the development of the standard.
- Discussions are taking place with people with Lived Experience of homelessness to develop a leaflet for homeless people on how to register with a GP building on the leaflet for asylum seekers and refugees. Strong interest has been expressed in producing leaflets with and for other groups, for example, gypsy/traveller communities.
- Pathway – congratulations to Pathway who won the Kate Granger Award 2016 for Compassionate Care. Pathway is an independent Charity, which founded and hosts the Faculty for Homeless and Inclusion Health. One of the things it does is to help set up, support and promote Pathway care coordination teams in 10 Hospital Trusts around the country. Kate Granger chose the winners before she died, and the award was presented by her husband Chris, and Simon Stevens.

## Current Position

The Inclusion Health and Lived Experience Subgroup continues to position itself to take advantage of, and influence strategic work streams.

## Next steps

- Continue delivery of the quick wins work plan
- Discuss how EDC subgroups can also involve people with lived experience
- Continue to work with the Data measurement subgroup on the baseline position on what data information is available in key areas of health inequalities as it relates to inclusion health groups, supplementing the data and knowledge gaps to support commissioning to reduce health inequalities.

## Recommendation and action requested

The EDC is asked to note the report.

**Co- Chairs: Ruth Passman (NHS England) and Lived Experience member by rotation.**

**Inclusion Health and Lived Experience Subgroup Members:**

Stewart Moors, Lynn Berry, Elham Atashkar, Iman Rafatmah, Ruth Passman (NHS England) Caroline Humphreys (NHS England), Bernd Sass (Disability Rights UK), Stan BurrIDGE (Pathways), Jabeer Butt (Race Equality Foundation and Strategic Partner), Dr. Amir Hannan (Haughton Thornley Medical Centres), Clenton Farquharson (Community Navigator Services and Healthwatch ), Dr. Alastair Lipp (Deputy Regional Medical Director Midlands and East, NHS England ),Gail Elkington (Department of Health).