

Equality and Diversity Council Meeting Paper

19 April 2017

Inclusion Health and Lived Experience Subgroup Update

Purpose and context

The subgroup has a vision to tackle health inequalities and advance equality for all. Its purpose is to assist the shaping of the future of the NHS from an equality, health inequalities and human rights perspective, working to improve equity of access to services and improved outcomes for the most disadvantaged groups, people with Lived Experience of stark inequalities and those with protected characteristics.

EDC Theme and objective (s) the paper links to

The subgroup has established a work plan comprising of the three key elements below:

1. Ensuring people with lived experience have a voice throughout the Equality and Diversity Council and an influence in all its work.
2. Working to improve equity of access to services and improved outcomes for protected groups and people with lived experience of stark inequalities by 2017 (the “Quick Wins” programme).
3. Strengthen workforce and organisational capability for identifying and addressing Equality and Health Inequalities impacts across EDC member organisations.

The current work plan will be reviewed for 2017/18 but will retain these overall elements.

Key Summary Milestones

Leaflet Launch – On 1 March 2017, the three patient facing leaflets on “How to register with a Doctor (GP)” were launched at the 5th International Symposium on Homelessness, Health and Inclusion in London. The leaflets were co-produced with people with a lived experience and are designed to assist asylum seekers and refugees; Gypsy, Traveller and Roma Communities; and people who are homeless to overcome barriers to healthcare registration that they can face.

Progress Update

- **Leaflet Launch** – On 1 March, the three patient facing leaflets on “How to register with a Doctor (GP)” were launched by Iman Rafatmah, a key author of the leaflets and Dr Arvind Madan, Director of Primary Care, NHS England at the 5th International Symposium on Homelessness, Health and Inclusion in London. The leaflets were co-produced with people with a lived experience and designed to assist asylum seekers and refugees; Gypsy, Traveller and Roma Communities; and people who are homeless to overcome barriers to healthcare registration that they can face. NHS England also had an Exhibition stand at the event to showcase the leaflets and other products. The leaflets were extremely well received by delegates, with numerous organisations making requests for further copies. The leaflets can be found on NHS Choices website: <http://www.nhs.uk/NHSEngland/AboutNHSservices/doctors/Pages/NHSGPs.aspx#register>

IN MEMORIAL

It is with deep sadness and regret that we report the passing of Stewart Moors who died unexpectedly at home on 14 February. His funeral was held on 10 March 2017. Iman Rafatmah, Elham Atashkar, Amir Hannan and Ruth Passman were in attendance and conveyed memorial messages from EDC members and colleagues. Stewart used his Lived experience to help people on their own ‘recovery’ journeys and worked strategically to improve access to, experience of and outcomes from healthcare for all Inclusion Health groups. His contribution to Inclusion Health and his co-authorship of the GP registration leaflet for homeless people was noted by the homeless symposium on 1 March. Stewart will be deeply missed by the staff he worked so passionately with, and by the people whom his work made such a difference to. In particular, the tireless work he led on behalf of the homeless will continue to help our most vulnerable people long after Stewart has sadly left us. His style, his honesty, and his dedication continue to stand out in our memories. We valued the time he gave us, and we valued the changes he led. We will indeed miss him. Donations in Stewart’s memory can be made to a small charity working with vulnerable people. (Enquiries to Iman Rafatmah).

Current Position

The Inclusion Health and Lived Experience Subgroup continues to position itself to take advantage of, and influence strategic work streams.

Next steps

- Develop and agree a work programme for 2017/18.
- Encourage other EDC subgroups to involve people with a lived experience in their work, offering appropriate roles and support.
- Continue to work with the Data Measurement subgroup on improving the baseline position for the collection of data on protected and inclusion health groups in key NHS data sets.

Recommendation and action requested

The EDC is asked to note the report.

Co- Chairs: Ruth Passman (NHS England) and Lived Experience member by rotation.

Inclusion Health and Lived Experience Subgroup Members:

Lynn Berry, Elham Atashkar, Iman Rafatmah, Ruth Passman (NHS England) Caroline Humphreys (NHS England), Bernd Sass (Disability Rights UK), Stan Burrige (Pathways), Jabeer Butt (Race Equality Foundation and Strategic Partner), Dr. Amir Hannan (Haughton Thornley Medical Centres), Clenton Farquharson (Community Navigator Services and Healthwatch), Dr Alastair Lipp (Deputy Regional Medical Director Midlands and East, NHS England); Donna Carr, Public Health England (PHE).