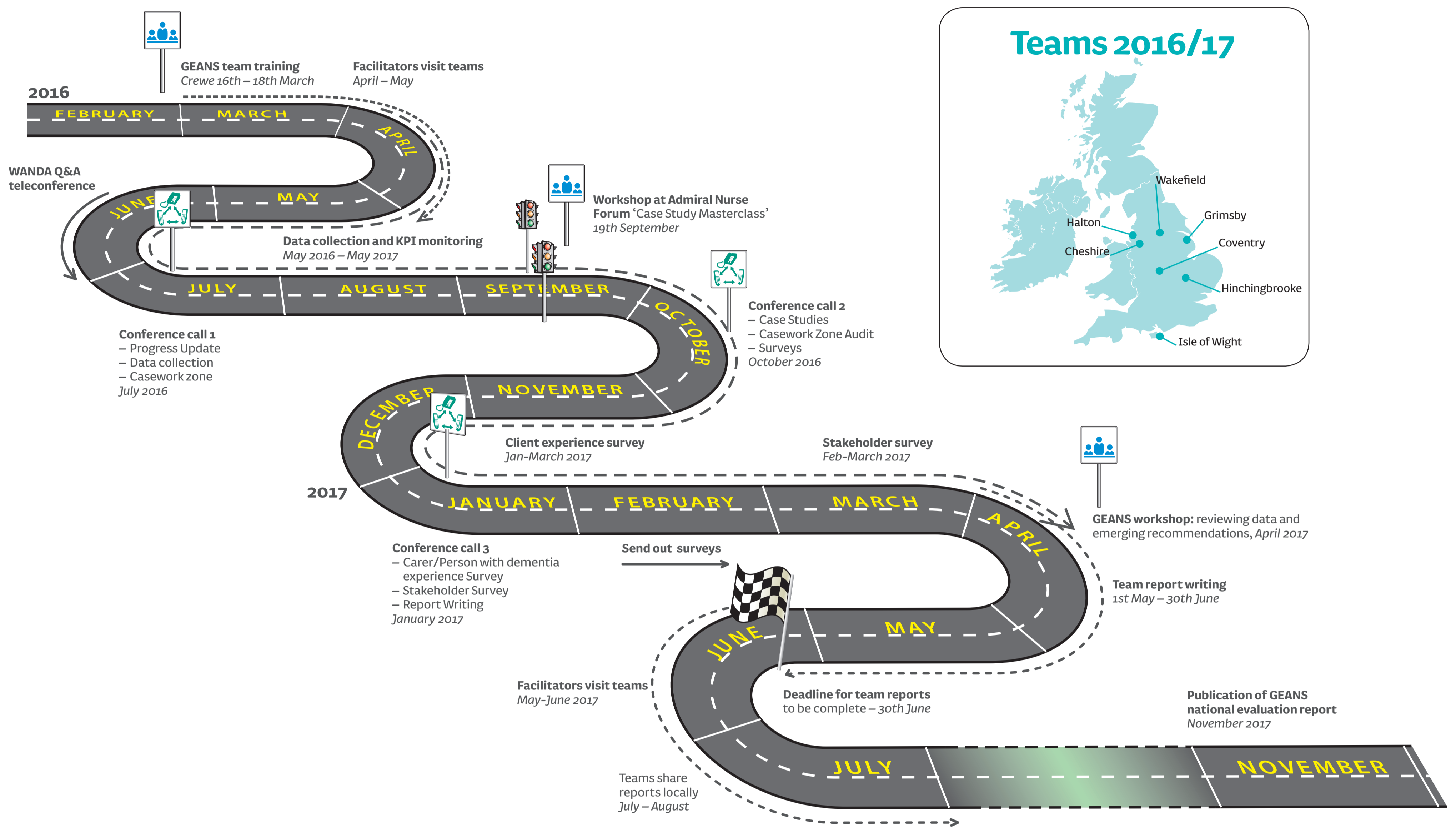


Getting Evidence into Admiral Nurse Services (GEANS) Roadmap, 2016-2017



GEANS objectives 2016/17

- To evaluate seven newly established Admiral Nurse services over one year (May 2016 - May 2017) in terms of the activities they undertake, the caseload they serve, indicators of process quality, carer experience, professional experience and outcomes for people with dementia and their carers.
- To build into the teams the evaluation skills and mindset needed for service judgment and improvement and to identify the organisational skills and resources required to undertake service evaluation.
- To support each team in creating individual evaluation reports on service performance and recommendations for improvement.
- To aggregate the results from all the teams into an overall report on the value of Admiral Nursing to be published by Dementia UK in Autumn 2017.
- To develop and pilot tools for data collection (such as a carer survey, quality of life indicator, activity dashboard) that can:
 - Be made available to the wider Admiral Nursing community
 - Generate robust outcomes data on quality of life and evidence of Admiral Nursing's impact on the health economy
- Provide evidence of useful measures that could be integrated into Dementia UK new database, Compass.
- To inform and describe the Admiral Nursing service model
- Develop the support mechanisms needed for teams to continue to evaluate and improve their services beyond GEANS.

Dementia UK and Getting Evidence into Admiral Nursing Services

Dementia UK offers specialist one-to-one support and expert advice for people living with dementia. Our renowned Admiral Nurses work hand in hand with families, helping them cope with the fear, uncertainty and difficult everyday reality of dementia.

GEANS is Dementia UK's new programme of work to collect evidence of how Admiral Nurses make

a difference to families living with dementia and the work they do to promote best practice in dementia care.

Dementia places a significant burden on our health and social care systems and the numbers of Admiral Nurses have grown as commissioners and employers look to develop models of support for families and carers of people with dementia (PWD). Local evaluation of Admiral Nursing roles has pointed to their positive value; however there remains little published evidence of the effectiveness of Admiral Nursing services and the added value of their

specialist role. Furthermore, while most Admiral Nurses are experienced at collecting data many lack the skills, tools and time needed to translate this into intelligence to inform service improvements and present evidence of their service's effectiveness.

Commissioners and employers need data that is relevant to their expected outcomes and, as the Admiral Nursing community grows, it is increasingly important to collect data consistently in order to identify and promote effective Admiral Nursing models. Whilst evaluation methodology may focus on undergraduate and postgraduate nursing course curriculum; a wider appreciation of the importance of evaluation in practice is required (Moule et al, 2016) and GEANS is an exemplar of 'practice based' service evaluation.

The development of GEANS

The GEANS approach builds on the methodology of an evaluation project developed by the MS Trust. It includes a co-produced evaluation framework and defines outcomes for Admiral Nursing with families and in supporting best practice in other professionals. Outcomes reflect the domains of the NHS Outcomes Framework for England and the Adult Social Care Outcomes Framework.

Three overarching themes focus data collection;

- Improved quality of life for carers and people with dementia.
- Positive experience for families of Admiral Nursing Services
- Cost efficiencies in health and social care costs.

There are specific indicators, metrics and tools within each theme.

GEANS advisory group

Includes representation from Admiral Nursing, Service Users, Health Economics, Primary Care, Commissioning and Evaluation. The advisory group will meet quarterly throughout the duration of the project.

Sustaining GEANS

GEANS is introduced at the Dementia UK Admiral Nurse induction and the Research and Evaluation Team will continue to support teams. Through practice and professional development, nurses will continue to be supported in gaining confidence in using outcome measures and there will be ongoing masterclasses on case study writing.

References;

Moule P et al (2016) Practice guidance on undertaking a service evaluation. *Nursing Standard*. 30, 45, 46-51.

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