

## Improving Access to General Practice: Demand and Capacity Workshops

1.00pm - 5.00pm

1.00pm	Registration and networking
1.30pm	Introduction to theory and principles of Demand and Capacity and how to measure them
2.00pm	Understanding the relationship between Demand and Capacity, and the significance of variation
2.45pm	Managing demand, optimising capacity and reducing variation – some practical solutions
3.45pm	Practical application - working at scale to widen access to general practice, and working locally to improve access
4.45pm	Conclusion
5.00pm	Close