## Outpatients

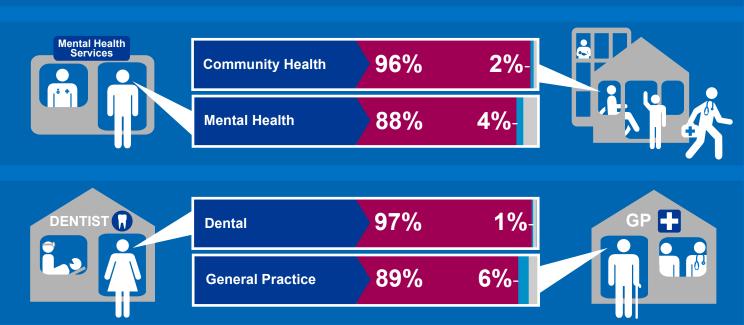
 
A&E, Walk-in centres and minor injury units
85%
8% 

Outpatients
94%
3%

96%

2%

+	Ambulance (including patient transport)	91%	4%-		
	Maternity (Birth)	97%	1%-		



\*Please note that some of these people may have responded to adapted versions of the Friends and Family Test recommend question to support an inclusive approach.

## www.england.nhs.uk/FFTdata

This month there were 1,020,981 responses to the Friends and Family Test. The following numbers show the proportion of responses that would recommend or not recommend these services to a friend or family member.\*

## Friends and Family Test

Recommend Not Recommend Neither/ Don't know

A&E

December 2017

