

Specialised Pain Quality Dashboard 2018/19



Indicator Reference Number	Domain	Theme	Measure	Rationale	Name of Indicator /Description	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Interpretation Guidance	Notes	Reporting Periods			
															Q1	Q2	Q3	Q4
PAIN01	Domain 1: Preventing people from dying prematurely	Clinical process	Timely access	Targeted and timely access, ensuring the right people get through a pathway in a timely fashion (from specialist referral to definitive treatment). This measures achievement of 18 weeks for elective definitive treatment	Proportion of patients receiving elective definitive treatment within 18 weeks of specialist referral	Number of patients receiving definitive treatment within 18 weeks (within the reporting period)	Total number of patients receiving definitive treatment (within the reporting period)	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 18 - Jun 18	Jul 18 - Sep 18	Oct 18 - Dec 18	Jan 19 - Mar 19
PAIN02	Domain 2: Enhancing quality of life for people with long term conditions	Clinical outcome	Quality of Life	Contribute to pain audit	Proportion of patients demonstrating positive improvement completing treatment	Number demonstrating positive improvement completing treatment	All patients completing treatment (within reporting period)	Annual	Annual	Provider submitted data	Provider submitted data		Higher is better					Apr 18 - Mar 19
PAIN04	Domain 3: Helping people to recover from episodes of ill health or following injury	Clinical process	A&E attendances	Recurrent admissions to A&E are avoided.	Recurrent A&E attendances	Minimum 10% sub sample questioned at FU during reporting period about A&E visits, average score	Minimum 10% sub sample questioned at initial consultation during reporting period about A&E visits, average score	Quarterly	Quarterly	Provider submitted data	Provider submitted data	Re-referral rate to the service <20% within a year	Lower is better		Apr 18 - Jun 18	Jul 18 - Sep 18	Oct 18 - Dec 18	Jan 19 - Mar 19
PAIN05	Domain 3: Helping people to recover from episodes of ill health or following injury	Clinical process	Hospital admission	Acute admission to hospital avoided	Acute hospital admissions	Minimum 10% sub sample questioned at FU during reporting period about admissions, average score	Minimum 10% sub sample questioned at initial consultation during the reporting period about admissions, average score	Annual	Annual	Provider submitted data	Provider submitted data		Lower is better					Apr 18 - Mar 19
PAIN06	Domain 4: Ensuring that people have a positive experience of care	Clinical process	Proportion of complaints received referred to the Ombudsman	Monitoring Complaints – number of complaints	Proportion of complaints referred to the Ombudsman	Number referred to Ombudsman	Number of complaints received within the reporting period	Annual report	Annual	Provider submitted data	Provider submitted data		Lower is better					Apr 18 - Mar 19
PAIN07	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Clinical process	Suicide risk assessment	Procedure in place for suicide risk assessment.	Suicide risk assessment procedure is in place	Yes / no	N/A	Annual	Annual	Provider submitted data	Provider submitted data		N/A					Apr 18 - Mar 19
PAIN08	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Clinical process	Adverse events	Adverse events reporting for interventional specialised pain procedures	Number of never events reported	Number of never events	N/A	Annual	Annual	Provider submitted data	Provider submitted data		Lower is better					Apr 18 - Mar 19
PAIN09	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Clinical process	Audit	Service supports audits	Audit reports available	Yes / no reports available	N/A	Annual	Annual	Provider submitted data	Provider submitted data		N/A	Two local audits and one with other specialised services				Apr 18 - Mar 19
PAIN10	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Clinical process	MDT activity	Multi-Disciplinary Team process in place to ensure governance and appropriate safe practice.	Multidisciplinary team meeting log registration process in place to ensure governance and appropriate safe practice	Yes / no	N/A	Annual	Annual	Provider submitted data	Provider submitted data		N/A					Apr 18 - Mar 19
PAIN11	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Clinical process	Intrathecal opioids	Protocol in place for safe practice of intrathecal opioids.	Protocol in place for safe practice of intrathecal opioids	Yes / no	N/A	Annual	Annual	Provider submitted data	Provider submitted data		N/A					Apr 18 - Mar 19

Data collection has been approved by the Review of Central Returns - ROCR  
ROCR/OR/2230/001MAND