

## **NATIONAL QUALITY BOARD**

For meeting on: 06 September 2017

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Paper for:

Decision	Discussion	Information
		X

## **YOUTH NATIONAL QUALITY BOARD - EXPO 2017**

## **SUMMARY**

This paper provides an update on the agenda of the special meeting of the National Quality Board at Expo 2017. Held in conjunction with the NHSE Youth Forum, the meeting will consider what high quality care looks like for children and young people.

## **PURPOSE**

The NQB is asked to:

- 1) Note the agenda, date and location of the session; and
- 2) **Support** promotion of the session.

## ALB Involvement in development and sign-off of paper:

NHS	Care Quality	NHS	NHS
England	Commission	Improvement	Health Education England
X			

Public Health	NICE National Institute for	NHS	Department of Health
England	Health and Care Excellence	Digital	
X	X		



### **YOUTH NATIONAL QUALITY BOARD – EXPO 2017**

## Purpose and Structure of the Session

One of the key themes at this year's Expo is children and young people; as both current and future users of health care services for themselves and in their roles as parents, or carers, or peer supporters. Expo 2017provides opportunity to bring young adults together with health care leaders to discuss CYP issues and provide a platform for an audience whose voice is often missing in national conversations on quality improvement.

The purpose of this special NQB meeting is threefold:

- 1. To raise the public profile of the National Quality Board, using the platform of Expo 2017;
- 2. To validate the National Quality Board's commitment to involving young people in its work and develop policy in a number of key areas;
- 3. To demonstrate to commissioners and providers how to engage meaningfully with children and young people on quality matters.

The meeting will be co-chaired by Sir Bruce Keogh (NHS England) and Susie Williams (NHS England Youth Forum), with Luke O'Shea (NHSE Quality Strategy) acting as the central facilitator.

Themed across three items, the NQB and NHSE Youth Forum panel will discuss topics relating to service involvement, AMR and digital health care. Each item will involve a presentation from external presenters and then discussion will take place across the floor, leading with NQB and Youth Forum members. Audience members will have the opportunity to ask questions as relevant after each item. The agenda was developed in partnership with NHSE Youth Forum members looking at NQB areas of interest.

## Agenda

The following agenda has been developed by National Quality Board members with support from youth representatives from NHS England's Youth Forum. The agenda has been agreed by the meeting's chairs.



Item	Subject	Lead
1.	<ul><li>Welcome and introductions</li><li>Outline of National Quality Board</li></ul>	<b>Sir Bruce Keogh</b> Chair
2.	Making services work for children and young people  Discussion on the refresh of the PHE-led 'You're Welcome' quality improvement standards, designed to improve service access for young people.	Emma Rigby Chief Executive, Association for Young People's Health  Maggie Clarke Assistant Director, Healthy Child Programme
3.	<ul> <li>The role of young people in addressing AMR</li> <li>Discussion on NICE guidance on changing behaviours to encourage behaviours to tackle AMR, with a focus on young people and PHE's education programme, eBug.</li> </ul>	Dr Lucy Yardley NICE Topic Expert, University of Oxford & Southampton  Dr Cliodna McNulty eBug Programme Director, Public Health England
4.	<ul> <li>The future of digital health care for children and young people</li> <li>Discussion on how HLP is harnessing digital technologies to improve the experiences of young people's health care.</li> </ul>	Tracy Parr Head of Children & Young People Programmes, Healthy London Partnership
5.	Closing remarks and next steps	Susie Williams & Rosie Glossop Chairs

# **Location and Timing**

This meeting will run from 14:30 to 16:00 on September 11<sup>th</sup> at EXPO 17, Manchester Central, Manchester, M2 3GX.

## **Attendees**

In addition to those named on the agenda, the following people have been selected to represent the NQB for their specialist knowledge on issues affecting children and young people:

- Professor Jane Cummings, Chief Nursing Officer, NHS England
- Dr Martin Severs, Medical Director and Caldicott Guardian, NHS Digital



- Dr Jackie Cornish, National Clinical Director (CYPS & Transition to Adulthood), NHS England
- Ruth May, Executive Director of Nursing, NHS Improvement
- Nicola Bent, Programme Director System Engagement, NICE
- Dr Celia Ingham-Clark, Medical Director for Clinical Effectiveness, NHS England

#### Audience

The meeting will be publically run and will be of particular interest to those Expo attendees who:

- have an interest in improving quality and health care issues affecting children and young people;
- have responsibilities or a legal duty to engage with, and represent, CYP issues/priorities, or;
- are children and young people who use services, carers and their advocates including current members and alumni of the NHS Youth Forum.

At present, 50 people have registered to attend the session – including nine young people representatives from the British Youth Council and Youth Focus NW.

### **Communications**

Where applicable, we would ask that NQB members share news of this special meeting with their networks and would encourage the use of Twitter to promote attendance to the session. Suggested tweets include;

- Interested in quality issues for CYP? Come to a special #NationalQualityBoard at #Expo17NHS w/ @NHSYouthForum http://ow.ly/scmH30eMKSH
- Going to #Expo17NHS? Don't miss #NationalQualityBoard exploring what quality care looks like for young people: http://ow.ly/scmH30eMKSH
- Hear from @NHSYouthForum on quality issues affecting young people at special #NationalQualityBoard at #Expo17NHS http://ow.ly/scmH30eMKSH
- How can young people help tackle #AMR? Find out more at #Expo17NHS meeting of #NationalQualityBoard with @eBug\_UK http://ow.ly/scmH30eMKSH
- Interested in digital healthcare for CYP? Come to a special #NationalQualityBoard at#Expo17NHS w/ @HealthyLDN http://ow.ly/scmH30eMKSH