

## CCG Dementia Assessment 2017/18

### INDEPENDENT PANEL COMMENTARY

#### Overview

Dementia is likely to touch us all at some stage in our lives; whether that be through personal experience, a loved one, friend or colleague. It is now the leading cause of death in England and has, quite rightly, been one of the six key clinical priority areas for the CCG Improvement and Assessment Framework since its inception. I, and the rest of the independent panel, continue to believe firmly that this framework can help drive improvement across the system, to improve the experience and outcomes for those living with dementia and the people that care about them. It is important to remember that the dementia assessment is based on just two measures which give a limited view of the breadth of dementia care. Whilst these two measures are important, we need to keep in mind that other facets of care will contribute to the overall experience of people living with dementia, and be mindful that some CCGs with lower performance ratings may be delivering fantastic care when the whole picture is taken into account. Having said that, we should not discount the drop in performance during 2017/18 and recognise that there is more to be done across the entire system to ensure that people living with dementia are given the best possible care. It is disappointing year on year not to see overall improvement. With so many CCGs rated as 'inadequate' or 'requiring improvement', too many people with dementia are not getting the care they have a right to.

#### Metrics

The **dementia diagnosis rate** continues to exceed the national ambition, but there is still significant variation at sub-national level. Whilst the number of CCGs achieving the top two performance categories ('outstanding' and 'good') has stayed broadly the same as last year, there has been a drop in the number achieving the outstanding rating. We acknowledge that those CCGs are still exceeding the national ambition, but it is important to retain a focus on dementia even once that goal is achieved. The declining performance indicates that achieving the ambition is seen as a licence to stop prioritising dementia. We urge all CCGs to address this locally.

The **care plan review** performance continues to be tightly grouped around the maximum QOF pay-out point, which means that very small changes in performance can lead to a change in the CCG's dementia rating. We urge all CCGs to consider the impact that this measure has on their overall dementia rating as a small increase in performance against this would drive up their overall dementia performance.

#### Support offer

We greatly appreciate the response from CCGs since the last assessment. Yet again there is a real sense of a can-do attitude from CCGs and clinical networks, with an appetite to help generate positive change. We would like to personally thank you for

this and give our assurance that we will continue to work with you on this improvement journey.

It is important to remember that the overarching aim of this assessment is to help CCGs improve their performance, ultimately for the benefit of people affected by dementia. To that end, we have developed a comprehensive support offer which will provide tiered support to CCGs based on their level of need. This can be found [here](#).

Level 1 offers general support to all CCGs, including benchmarking tools and advice from clinical and policy experts. Level 2 is aimed at those CCGs needing to improve and offers further support from clinical leaders. In light of the drop in performance during 2017/18 we will be enhancing this support offer over the coming months and working with CCGs with lower diagnosis rates and fewer care plan reviews, to make sure we take advantage of all opportunities for improvement. Since last year we have introduced a self-assessment tool which we encourage CCGs to use as a first step when trying to increase diagnosis rates.

We are more than happy to receive any feedback from CCGs on this process for dementia and look forward to continuing our work with you all in the improvement phase. We are specifically interested in hearing from CCGs who have ideas for how we can improve our support offer to better meet your needs.

## **Performance ratings**

### **Outstanding**

A CCG assessed as outstanding is performing well against both indicators. These CCGs should strive to maintain this level of achievement as a minimum. CCGs in this category are encouraged to share best practice and learning with other CCGs and may want to volunteer to be a buddy CCG to a poorer performing CCG.

### **Good**

A CCG assessed as good is performing well against one indicator but has room to improve on the other. CCGs in this category may benefit from our support offer. Where a CCG is performing well against one indicator we would encourage them to share best practice and learning with other CCGs.

### **Requires improvement**

A CCG assessed as requires improvement is performing very poorly against one of the indicators or quite poorly against both. CCGs in this category are encouraged to take advantage of our support offer, particularly level 2.

### **Inadequate**

A CCG assessed as inadequate needs to make significant improvements in performance against both indicators. Any CCG in this category is strongly encouraged to contact the national team for targeted support.

**Jeremy Hughes, Chair, Dementia Independent Clinical Panel**

## Annex A – Methodology and scoring system for assessment

### Dementia

The 2017/18 rating for dementia considers two indicators: dementia diagnosis rates and care plan reviews for people with dementia.

Diagnosis rates are calculated using the number of people on the dementia register, the number of people registered with a GP and Cognitive Function and Ageing Studies (CFAS) II prevalence estimates. Care plan reviews are calculated using the number of people who have had a care plan review and the number of people on the dementia register. The indicator on the percentage of patients diagnosed with dementia who have had a face to face review of their care plan within the last 12 months is intended as a proxy measure of broader support post-diagnosis of dementia.

Each dementia indicator is assigned a band based on the thresholds shown in table 3. For the diagnosis rate indicator, the national ambition of 66.7% (two thirds) was used as the threshold for good performance. For the care plan review indicator, the thresholds used were the quartiles based on the data used in the initial assessment.

**Table 3. Dementia indicator banding method**

| Indicator (Time period used)                        | Indicator banding category thresholds (1 = best performing, 4 = poorest performing)  | Benchmark  |
|---|--|--|
| Dementia Diagnosis Rate (March 2018)                | Indicator value below or equal to 56.7% = Band 4<br>Indicator value above 56.7% and below or equal to 66.7% = Band 3<br>Indicator value above 66.7% and below or equal to 76.7% = Band 2<br>Indicator value above 76.7% = Band 1   | National Standard (66.7%) and thresholds set for the 2015/16 and 2016/17 assessments |
| Care planning and post-diagnostic support (2017/18) | Indicator value below or equal to 75.6% = Band 4<br>Indicator value above 75.6% and below or equal to 77.6 % = Band 3<br>Indicator value above 77.6% and below or equal to 79.4 % = Band 2<br>Indicator value above 79.4% = Band 1 | 2014/15 quartiles  |

**To note:** The thresholds for the dementia diagnosis rate and care plan reviews indicator in table 5 have been rounded to 1 decimal place. The exact thresholds for the dementia diagnosis rate indicator are based around achieving the national ambition for a national ambition two thirds standard. Hence to 6 decimal places Band 4 = 56.666667%, Band 3 = 66.666667%, Band 2 = 76.666667%. The upper thresholds on which banding is based on for the care plan indicator are: Band 4 = 75.587062%, Band 3 = 77.553084%, Band 2 = 79.447005%

The overall rating for dementia is based on the CCG band for each of the dementia indicators as illustrated in table 4:

**Table 4. Dementia assessment rating**

|                          |                        | Diagnosis rate band    |                      |                      |                           |
|--------------------------|------------------------|------------------------|----------------------|----------------------|---------------------------|
|                          |                        | 1<br>(Best performing) | 2                    | 3                    | 4<br>(Poorest performing) |
| Care plan review<br>band | 1 (Best performing)    | Outstanding            | Outstanding          | Good                 | Requires improvement      |
|                          | 2                      | Outstanding            | Good                 | Requires improvement | Requires Improvement      |
|                          | 3                      | Good                   | Requires improvement | Requires improvement | Inadequate                |
|                          | 4 (Poorest performing) | Requires improvement   | Requires improvement | Inadequate           | Inadequate                |

## Annex B – CCG dementia assessment ratings 2017/18

| CCG name                                | 2017/18 Dementia Assessment Rating |
|---|------------------------------------|
| NHS Airedale, Wharfedale and Craven CCG | Outstanding                        |
| NHS Ashford CCG                         | Inadequate                         |
| NHS Aylesbury Vale CCG                  | Insufficient validated data*       |
| NHS Barking and Dagenham CCG            | Outstanding                        |
| NHS Barnet CCG                          | Good                               |
| NHS Barnsley CCG                        | Good                               |
| NHS Basildon and Brentwood CCG          | Requires improvement               |
| NHS Bassetlaw CCG                       | Good                               |
| NHS Bath and North East Somerset CCG    | Good                               |
| NHS Bedfordshire CCG                    | Requires improvement               |
| NHS Bexley CCG                          | Inadequate                         |
| NHS Birmingham Crosscity CCG            | Good                               |
| NHS Birmingham South and Central CCG    | Outstanding                        |
| NHS Blackburn With Darwen CCG           | Outstanding                        |
| NHS Blackpool CCG                       | Good                               |
| NHS Bolton CCG                          | Outstanding                        |
| NHS Bracknell and Ascot CCG             | Good                               |
| NHS Bradford City CCG                   | Good                               |
| NHS Bradford Districts CCG              | Outstanding                        |
| NHS Brent CCG                           | Outstanding                        |
| NHS Brighton and Hove CCG               | Inadequate                         |
| NHS Bristol CCG                         | Outstanding                        |
| NHS Bromley CCG                         | Requires improvement               |
| NHS Bury CCG                            | Outstanding                        |
| NHS Calderdale CCG                      | Inadequate                         |
| NHS Cambridgeshire and Peterborough CCG | Requires improvement               |
| NHS Camden CCG                          | Outstanding                        |
| NHS Cannock Chase CCG                   | Good                               |
| NHS Canterbury and Coastal CCG          | Requires improvement               |
| NHS Castle Point and Rochford CCG       | Inadequate                         |
| NHS Central London (Westminster) CCG    | Good                               |
| NHS Chiltern CCG                        | Insufficient validated data*       |
| NHS Chorley and South Ribble CCG        | Outstanding                        |
| NHS City and Hackney CCG                | Outstanding                        |
| NHS Coastal West Sussex CCG             | Inadequate                         |
| NHS Corby CCG                           | Good                               |
| NHS Coventry and Rugby CCG              | Requires improvement               |
| NHS Crawley CCG                         | Requires improvement               |
| NHS Croydon CCG                         | Outstanding                        |
| NHS Cumbria CCG                         | Requires improvement               |
| NHS Darlington CCG                      | Outstanding                        |
| NHS Dartford, Gravesham and Swanley CCG | Requires improvement               |
| NHS Doncaster CCG                       | Requires improvement               |
| NHS Dorset CCG                          | Requires improvement               |

| CCG name                                      | 2017/18 Dementia Assessment Rating |
|---|------------------------------------|
| NHS Dudley CCG                                | Insufficient validated data*       |
| NHS Durham Dales, Easington and Sedgfield CCG | Outstanding                        |
| NHS Ealing CCG                                | Outstanding                        |
| NHS East and North Hertfordshire CCG          | Requires improvement               |
| NHS East Lancashire CCG                       | Outstanding                        |
| NHS East Leicestershire and Rutland CCG       | Requires improvement               |
| NHS East Riding of Yorkshire CCG              | Requires improvement               |
| NHS East Staffordshire CCG                    | Good                               |
| NHS East Surrey CCG                           | Requires improvement               |
| NHS Eastbourne, Hailsham and Seaford CCG      | Requires improvement               |
| NHS Eastern Cheshire CCG                      | Outstanding                        |
| NHS Enfield CCG                               | Outstanding                        |
| NHS Erewash CCG                               | Outstanding                        |
| NHS Fareham and Gosport CCG                   | Requires improvement               |
| NHS Fylde & Wyre CCG                          | Outstanding                        |
| NHS Gloucestershire CCG                       | Outstanding                        |
| NHS Great Yarmouth and Waveney CCG            | Inadequate                         |
| NHS Greater Huddersfield CCG                  | Outstanding                        |
| NHS Greater Preston CCG                       | Outstanding                        |
| NHS Greenwich CCG                             | Good                               |
| NHS Guildford and Waverley CCG                | Good                               |
| NHS Halton CCG                                | Good                               |
| NHS Hambleton, Richmondshire and Whitby CCG   | Good                               |
| NHS Hammersmith and Fulham CCG                | Outstanding                        |
| NHS Hardwick CCG                              | Good                               |
| NHS Haringey CCG                              | Good                               |
| NHS Harrogate and Rural District CCG          | Good                               |
| NHS Harrow CCG                                | Good                               |
| NHS Hartlepool and Stockton-on-Tees CCG       | Outstanding                        |
| NHS Hastings and Rother CCG                   | Inadequate                         |
| NHS Havering CCG                              | Requires improvement               |
| NHS Herefordshire CCG                         | Good                               |
| NHS Herts Valleys CCG                         | Outstanding                        |
| NHS Heywood, Middleton and Rochdale CCG       | Requires improvement               |
| NHS High Weald Lewes Havens CCG               | Requires improvement               |
| NHS Hillingdon CCG                            | Good                               |
| NHS Horsham and Mid Sussex CCG                | Requires improvement               |
| NHS Hounslow CCG                              | Requires improvement               |
| NHS Hull CCG                                  | Requires improvement               |
| NHS Ipswich and East Suffolk CCG              | Requires improvement               |
| NHS Isle of Wight CCG                         | Good                               |
| NHS Islington CCG                             | Outstanding                        |
| NHS Kernow CCG                                | Inadequate                         |
| NHS Kingston CCG                              | Good                               |
| NHS Knowsley CCG                              | Requires improvement               |
| NHS Lambeth CCG                               | Good                               |
| NHS Lancashire North CCG                      | Requires improvement               |

| CCG name                                    | 2017/18 Dementia Assessment Rating |
|---|------------------------------------|
| NHS Leeds North CCG                         | Outstanding                        |
| NHS Leeds South and East CCG                | Good                               |
| NHS Leeds West CCG                          | Good                               |
| NHS Leicester City CCG                      | Outstanding                        |
| NHS Lewisham CCG                            | Outstanding                        |
| NHS Lincolnshire East CCG                   | Requires improvement               |
| NHS Lincolnshire West CCG                   | Requires improvement               |
| NHS Liverpool CCG                           | Outstanding                        |
| NHS Luton CCG                               | Requires improvement               |
| NHS Manchester CCG                          | Outstanding                        |
| NHS Mansfield and Ashfield CCG              | Outstanding                        |
| NHS Medway CCG                              | Inadequate                         |
| NHS Merton CCG                              | Requires improvement               |
| NHS Mid Essex CCG                           | Requires improvement               |
| NHS Milton Keynes CCG                       | Requires improvement               |
| NHS Nene CCG                                | Requires improvement               |
| NHS Newark & Sherwood CCG                   | Inadequate                         |
| NHS Newbury and District CCG                | Good                               |
| NHS Newcastle Gateshead CCG                 | Good                               |
| NHS Newham CCG                              | Outstanding                        |
| NHS North & West Reading CCG                | Requires improvement               |
| NHS North Derbyshire CCG                    | Good                               |
| NHS North Durham CCG                        | Outstanding                        |
| NHS North East Essex CCG                    | Inadequate                         |
| NHS North East Hampshire and Farnham CCG    | Requires improvement               |
| NHS North East Lincolnshire CCG             | Outstanding                        |
| NHS North Hampshire CCG                     | Requires improvement               |
| NHS North Kirklees CCG                      | Good                               |
| NHS North Lincolnshire CCG                  | Inadequate                         |
| NHS North Norfolk CCG                       | Inadequate                         |
| NHS North Somerset CCG                      | Inadequate                         |
| NHS North Staffordshire CCG                 | Requires improvement               |
| NHS North Tyneside CCG                      | Good                               |
| NHS North West Surrey CCG                   | Good                               |
| NHS Northern, Eastern and Western Devon CCG | Requires improvement               |
| NHS Northumberland CCG                      | Requires improvement               |
| NHS Norwich CCG                             | Inadequate                         |
| NHS Nottingham City CCG                     | Outstanding                        |
| NHS Nottingham North and East CCG           | Outstanding                        |
| NHS Nottingham West CCG                     | Outstanding                        |
| NHS Oldham CCG                              | Good                               |
| NHS Oxfordshire CCG                         | Outstanding                        |
| NHS Portsmouth CCG                          | Requires improvement               |
| NHS Redbridge CCG                           | Good                               |
| NHS Redditch and Bromsgrove CCG             | Good                               |
| NHS Richmond CCG                            | Outstanding                        |
| NHS Rotherham CCG                           | Good                               |

| CCG name   | 2017/18 Dementia Assessment Rating |
|--|------------------------------------|
| NHS Rushcliffe CCG                                     | Outstanding                        |
| NHS Salford CCG  | Outstanding                        |
| NHS Sandwell and West Birmingham CCG                   | Requires improvement               |
| NHS Scarborough and Ryedale CCG                        | Inadequate                         |
| NHS Sheffield CCG                                      | Outstanding                        |
| NHS Shropshire CCG                                     | Outstanding                        |
| NHS Slough CCG   | Good                               |
| NHS Solihull CCG                                       | Requires improvement               |
| NHS Somerset CCG                                       | Insufficient validated data*       |
| NHS South Cheshire CCG                                 | Good                               |
| NHS South Devon and Torbay CCG                         | Requires improvement               |
| NHS South East Staffordshire and Seisdon Peninsula CCG | Requires improvement               |
| NHS South Eastern Hampshire CCG                        | Outstanding                        |
| NHS South Gloucestershire CCG                          | Inadequate                         |
| NHS South Kent Coast CCG                               | Requires improvement               |
| NHS South Lincolnshire CCG                             | Good                               |
| NHS South Norfolk CCG                                  | Requires improvement               |
| NHS South Reading CCG                                  | Good                               |
| NHS South Sefton CCG                                   | Requires improvement               |
| NHS South Tees CCG                                     | Requires improvement               |
| NHS South Tyneside CCG                                 | Good                               |
| NHS South Warwickshire CCG                             | Good                               |
| NHS South West Lincolnshire CCG                        | Requires improvement               |
| NHS South Worcestershire CCG                           | Good                               |
| NHS Southampton CCG                                    | Requires improvement               |
| NHS Southend CCG                                       | Requires improvement               |
| NHS Southern Derbyshire CCG                            | Requires improvement               |
| NHS Southport and Formby CCG                           | Outstanding                        |
| NHS Southwark CCG                                      | Requires improvement               |
| NHS St Helens CCG                                      | Requires improvement               |
| NHS Stafford and Surrounds CCG                         | Inadequate                         |
| NHS Stockport CCG                                      | Outstanding                        |
| NHS Stoke on Trent CCG                                 | Requires improvement               |
| NHS Sunderland CCG                                     | Good                               |
| NHS Surrey Downs CCG                                   | Requires improvement               |
| NHS Surrey Heath CCG                                   | Requires improvement               |
| NHS Sutton CCG   | Good                               |
| NHS Swale CCG  | Outstanding                        |
| NHS Swindon CCG  | Requires improvement               |
| NHS Tameside and Glossop CCG                           | Outstanding                        |
| NHS Telford and Wrekin CCG                             | Requires improvement               |
| NHS Thanet CCG   | Inadequate                         |
| NHS Thurrock CCG                                       | Good                               |
| NHS Tower Hamlets CCG                                  | Requires improvement               |
| NHS Trafford CCG                                       | Requires improvement               |
| NHS Vale of York CCG                                   | Requires improvement               |



| CCG name                              | 2017/18 Dementia Assessment Rating |
|---------------------------------------|------------------------------------|
| NHS Vale Royal CCG                    | Requires improvement               |
| NHS Wakefield CCG                     | Good                               |
| NHS Walsall CCG                       | Good                               |
| NHS Waltham Forest CCG                | Outstanding                        |
| NHS Wandsworth CCG                    | Outstanding                        |
| NHS Warrington CCG                    | Outstanding                        |
| NHS Warwickshire North CCG            | Requires improvement               |
| NHS West Cheshire CCG                 | Inadequate                         |
| NHS West Essex CCG                    | Requires improvement               |
| NHS West Hampshire CCG                | Requires improvement               |
| NHS West Kent CCG                     | Requires improvement               |
| NHS West Lancashire CCG               | Outstanding                        |
| NHS West Leicestershire CCG           | Requires improvement               |
| NHS West London CCG                   | Outstanding                        |
| NHS West Norfolk CCG                  | Requires improvement               |
| NHS West Suffolk CCG                  | Requires improvement               |
| NHS Wigan Borough CCG                 | Requires improvement               |
| NHS Wiltshire CCG                     | Good                               |
| NHS Windsor, Ascot and Maidenhead CCG | Good                               |
| NHS Wirral CCG                        | Outstanding                        |
| NHS Wokingham CCG                     | Requires improvement               |
| NHS Wolverhampton CCG                 | Requires improvement               |
| NHS Wyre Forest CCG                   | Good                               |

\* Data informing the care planning and post-diagnostic support indicator is sourced from the Quality Outcomes Framework (QOF) published by NHS Digital. In cases where no data was submitted to QOF to inform the care planning and post-diagnostic support indicator, or where there are known QOF data coverage issues for this indicator, an Ofsted style rating for the overall dementia assessment for 2017/18 is not appropriate. Instead, the four CCGs affected are noted as having 'insufficient validated data'.