# Friends and **Family Test**

This month there were 1,354,179 responses to the Friends and Family Test. The following numbers show the proportion of responses that would recommend or not recommend these services to a friend or family member.\*



## November 2018

Recommend Not Recommend Neither/ Don't know

Outpatients	Inpatient and Daycases	96%	2%-	A&E
	A&E, walk-in centres and minor injury units	87%	8%-	
	Outpatients	94%	3%-	
	Ambulance (including patient transport)	92%	5%-	
	Maternity (Birth)	97%	1%-	
Mental Health Services	Community Health	96%	2%-	
	Mental Health	89%	4%-	
DENTIST ()	Dental	97%	1%-	GP
	General Practice	90%	6%-	

\*Please note that some of these people may have responded to adapted versions of the Friends and Family Test recommend question to support an inclusive approach.

### www.england.nhs.uk/FFTdata