

Mental Health Eating Disorders (Adults) Quality Dashboard 2019/20



Indicator Reference Number	Domain	Theme	Measure	Rationale	Name of Indicator/Description	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Interpretation Guidance	Notes	Reporting Period			
															Q1	Q2	Q3	Q4
MHG01-ED	Domain 1: Preventing people from dying prematurely	Clinical Outcome	Mortality	All inpatients and day patients who die while receiving care and treatment from the service	Proportion of patients who die while receiving care and treatment from the service	Of those in the denominator, the number of patients who die while receiving care and treatment from the Service	The total number of patient discharged in reporting period	Rolling Annual	Annual	Provider submitted	Provider submitted	0%	Lower is better	This applies to all inpatient and day care services	Jul 18 - Jun 19	Oct 18 - Sep 19	Jan 19 - Dec 19	Apr 19 - Mar 20
MHG02-ED	Domain 4: Ensuring that people have a positive experience of care	Clinical Outcome	Delayed Discharge	Clinical teams will identify all cases when a patient is clinically ready for discharge. The clinical team identifies all patients who are clinically ready for discharge. This does not	Average delay to discharge (in days) after decision to discharge has been reached, by ward and service	Sum total of delay to discharge (in days) from decision to discharge to actual day of discharge	The total number of patient discharged in reporting period	Quarterly	Quarterly	Provider submitted	Provider submitted	0%	Lower is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHG04-ED	Domain 4: Ensuring that people have a positive	Clinical Outcome	Patient satisfaction	To ensure service user involvement and consultation on services	Proportion of completed patient satisfaction surveys	Of those in the denominator, the number of surveys returned	The total number of patients asked to complete satisfaction surveys in the reporting period	Rolling Annual	Annual	Provider submitted	Provider submitted		Higher is better		Jul 18 - Jun 19	Oct 18 - Sep 19	Jan 19 - Dec 19	Apr 19 - Mar 20
MHG11-ED	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Workforce	Clinical supervision	Ensuring people who provide direct care are able to reflect on their practice and receive the required supervision, support and development to ensure continual clinical effectiveness and efficiency	Proportion of eligible staff who have received clinical supervision as per Trust/organisation policy	Of those in the denominator, the number who have received clinical supervision as per Trust/organisation policy	The total number of eligible staff in the reporting period	Quarterly	Quarterly	Provider submitted	Provider submitted	≥91% = green, >75% <91% = amber, ≥75 = red	Higher is better	Eligible Staff: all staff with a responsibility to provide care, included professionally qualified or unqualified staff Clinical supervision: The provision of either professionally mandated or clinically agreed individual practice supervision on a 1:1 basis or in professionally supervised groups. To an agreed standard set out by the organisation to the CQC and/or SCG.	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHG12a-ED	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Workforce	Safeguarding	Ensuring compliance to statutory safeguarding responsibility. Ensuring security and safety staff, service users and public	Proportion of staff who have received annual safeguarding vulnerable adults training	Of those in denominator, number of staff who received safeguarding vulnerable adults training	The total number of staff requiring safeguarding vulnerable adults training in their reporting period	Quarterly	Quarterly	Provider submitted	Provider submitted		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHG12b-ED	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Workforce	Safeguarding	Ensuring compliance to statutory safeguarding responsibility. Ensuring security and safety staff, service users and public	Proportion of staff who have received annual safeguarding children training	Of those in denominator, number of staff who received safeguarding children training	The total number of staff requiring safeguarding children training in the reporting period	Quarterly	Quarterly	Provider submitted	Provider submitted		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHG14-ED	Domain 4: Ensuring that people have a positive	Clinical Outcome	Carer satisfaction	To ensure carer involvement and consultation on services	Proportion of completed carer satisfaction surveys	Of those in the denominator, the number of surveys returned	The total number of carers asked to complete satisfaction surveys	Annual	Annual	Provider submitted	Provider submitted		Higher is better		N/A	N/A	N/A	Apr 19 - Mar 20
MHG15-ED	Domain 3: Helping people to recover from episodes of ill	Clinical Process	Admission	To look at patients being detained indicating the severity of their illness	Proportion of patients detained under the Mental Health Act	Of those in the denominator, the number of patients detained under the Mental Health Act	The total number of patients admitted in the reporting period	Rolling Annual	Quarterly	Provider submitted	Provider submitted		Neutral		Jul 18 - Jun 19	Oct 18 - Sep 19	Jan 19 - Dec 19	Apr 19 - Mar 20
MHG16-ED	Domain 3: Helping people to recover from episodes of ill	Clinical Outcome	BMI	BMI is a key indicator of the clinical benefit patients are receiving from the admission	Average BMI of patients at admission	The total sum of BMI for all patients in denominator	The total number of patients admitted in the reporting period	Quarterly	Quarterly	Provider submitted	Provider submitted		Neutral		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHG17-ED	Domain 3: Helping people to recover from episodes of ill	Clinical Outcome	BMI	BMI is a key indicator of the clinical benefit patients are receiving from the admission	Average number of BMI points increase on patients at discharge.	The total sum of BMI points increase for all patients in the denominator	The total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted	Provider submitted		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHG17-ED	Domain 3: Helping people to recover from episodes of ill	Clinical Process	EDE-Q	Ensuring appropriate patient measures are being utilised	Proportion of patients who complete EDE-Q at admission and discharge	Of those in the denominator, the number of patients who completed the EDE-Q on both admission and discharge	The total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted	Provider submitted		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20

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MHG18-ED	Domain 3: Helping people to recover from episodes of ill health or	Clinical Outcome	EDE-Q	Ensuring appropriate patient measures are being utilised	Average EDE-Q change score for patients at discharge	The total sum of EDE-Q change score at discharge for all patients in the denominator	The total number of patients discharged with EDE-Q completed in the reporting period	Quarterly	Quarterly	Provider submitted	Provider submitted		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHG19-ED	Domain 3: Helping people to recover from episodes of ill health or	Clinical Outcome	Length of stay	Ensuring patients are receiving treatment in hospital for the optimum time period	Average length of stay	Sum total of length of stay for those patients in the denominator	The total number of patient discharged in the reporting period	Rolling Annual	Quarterly	Provider submitted	Provider submitted		Neutral		Jul 18 - Jun 19	Oct 18 - Sep 19	Jan 19 - Dec 19	Apr 19 - Mar 20
MHG20-ED	Domain 3: Helping people to recover from episodes of ill health or following injury	Clinical Process	Access to service	Ensuring equity of access regardless of gender. Currently men are very underrepresented in both inpatient and outpatient services, so a higher number admitted	Proportion of patients admitted who are male	Of those in the denominator, the number who are male	The total number of patients admitted in the reporting period	Quarterly	Quarterly	Provider submitted	Provider submitted		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
Data collection has been approved by the Review of Central Returns - ROCR ROCR/OR/2230/001MAND																		