



Safeguarding Annual Update 2019/2020

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Foreword

Welcome to our safeguarding annual report for 2019/2020 and I wanted to start with a huge thank you for all your safeguarding efforts in the past year. Together we have created a most powerful safeguarding movement across our NHS and beyond.

We started with our annual conference in Manchester when several experts-by-experience shared their own journeys into, through and out of safeguarding life events. I want to personally thank everyone who presented and attended the conference in presence and via media platforms - please do check out the legacy videos on FutureNHS. It is worth noting that during the conference and the following week, #NHSSafeguarding was trending at times with 9.2 million reach.

Our NHS Safeguarding digital enablement did not stop there.

- We launched our contextual safeguarding dashboard with regional and national data and analytical teams.
- We have consolidated our FutureNHS sharing and learning platform with over 2000 members.
- We have revised our NHS Safeguarding App using life-course formatting in readiness for April 2020.
- Health Education England have co-created adult safeguarding levels 3 and 4 blended-learning modules with our safeguarding adults national network.

Some other key achievements and celebrations are that we emboldened schedule 32 of the NHS standard contract; we revised the safeguarding accountability and assurance framework; we developed our brand new safeguarding commissioning assurance toolkit and we implemented our devolved shared leadership governance structure, as part of the organisation review.

Our collaborations were also felt more locally with the development of the integrated care system blueprint for safeguarding which profiles the roles and responsibilities of all system leaders, including designated professionals and the new local safeguarding partnerships.

More recently we have been busy connecting with and consolidating trusted partnership with violence reduction units and local counter terrorism fora in order to tackle all forms of abuse, exploitation, radicalisation and violence. We believe that only by working together at a local, regional and national level will we be able to support victims, survivors and prevent perpetrators from safeguarding moments.

We have also been collaborating internally with other programmes and Directorates.

- We are collaborating with the child and young person collaborative improvement to co-create a seamless pathway from child to adult services and from childhood to adulthood for care leavers.
- We are working tenaciously with colleagues from learning disability transition team to understand safeguarding lessons from death in learning disability units.
- We are quality assuring all domestic homicide and mental health homicide death reviews for any safeguarding lessons which we might cascade across the NHS.

We have developed a national reputation for learning from excellence in safeguarding with the Health Service Journal agreeing to have a specific patient safety award for safeguarding.

All this work needs strong partnerships and we would like to thank all our clinical reference and task-and-finish group facilitators and contributors, and our Royal College colleagues for their fantastic efforts in raising the profile of safeguarding for children, adults and our communities.

Most importantly we'd like to thank all the experts-by-experience who have been brave enough to share their safeguarding journey - we hear your trauma and have been humbled by your voice. We have a better understanding of what we in the NHS need to do to improve safeguarding.

HM Garratt



Hilary Garratt CBE

Deputy Chief Nursing Officer for England – Professional and System Leadership

National Update

Key achievements:

1. We have raised the profile of maternity safeguarding through the national maternity safeguarding network which now has over 120 members. Our domestic abuse and violence policy focuses on the maternity period because pregnant women are three times more vulnerable to abuse.
2. The Child Protection Information System (CP-IS) is tracing and protecting over 200,000 children.
3. Our children and young people (CYP) transition programme is ensuring a seamless transition to adulthood and adult services.
4. We have listened to young people and young carers to co-create an NHS offer for transition to adult services and adulthood.
5. Our safeguarding adults national network (SANN) has co-created level 4 training modules.
6. We are co-creating with cross-government, guidance for the Mental Capacity (Amendment) Act 2019, which will include 16 and 17 year olds for the first time.
7. We are supporting adults with autism or a neurologically diverse condition who are more vulnerable to internet exploitation and scams.
8. We are collaborating with the Office of Public Guardian (OPG) to profile lasting power of attorney.
9. Our digitised and quality assured learning products on FutureNHS are seen and read by 2000 members and our #NHSSafeguarding has over 2500+ reach monthly.
10. We have successfully delivered the Bond Solon leadership courses which have been attended by 350 leaders.

11. We have campaigned with victims and survivors through trusted partnerships on social media. These include recovering from child sexual abuse (CSA); #CEP for care experienced persons; #ECLCM every child leaving care matters.
12. Our trusted partnerships have shifted the NHS and cross-government dialogue into contextual safeguarding; trauma informed practice and strength based approaches.
13. The national safeguarding steering group (NSSG) continues to scrutinise all performance data which is all improving. All safeguarding data is shifting into our contextual safeguarding dashboard and all death reviews are scrutinised for thematic safeguarding lessons.
14. Our clinical reference groups (CRGs) and networks collaborate, discuss areas of priority and give quality improvement advice to be shared across the regions (via devolved shared leadership), integrated care systems (ICSs) via our blue-print and primary care networks (PCNs).
15. Our clinical networks have advised on the development of system leadership training from Bond Solon and levels 1 – 4 training modules with Health Education England (HEE).

Specialised Commissioning

Foreword

A main priority over the last year has been to make sure that specialised commissioned services are considered alongside wider partnerships, such as: violence reduction units (VRUs), multi-agency safeguarding partnerships and ICSs to ensure that patients accessing these services will be considered in all local healthcare pathways and systems.

We have developed best practice guidance using themes and trends that have emerged from a range of quality visits across the south region. This learning has informed our discussions with key stakeholders, including; the NHS England and NHS Improvement SANN, NHS England and NHS Improvement national independent mental health provider forum, multi-agency partnerships, and regional governance meetings. Our learning has also informed NHS England and NHS Improvement national policy development including; the revision of the seclusion and long term segregation policy and perinatal quality standards.

Our staff have been supported in their roles to take a pro-active approach when safeguarding concerns arise. This has been achieved by holding a range of training workshops throughout the year, including: Bond Solon executive safeguarding training, serious violence, court skills, Mental Capacity Act (MCA) and Liberty Protection Safeguards (LPSs). Monthly reflective supervision, which places patient care at the heart of decision making, supports case managers to share highly complex scenarios with colleagues for peer review.

In collaboration with our patients and their families, providers, clinical commissioning groups (CCGs) colleagues, Local Authorities and CQC we have worked hard to support service developments that put safeguarding at the core of service delivery. This has been achieved by hearing the lived experiences of patients and staff to further strengthen safeguarding standards to ensure all patients receive safe, high quality care.

NHS England and NHS Improvement specialised commissioning have continued to raise awareness of learning and best practice at a national, regional and local level, to ensure that as a system we are able to effectively respond to the health needs for those accessing our services. We value the support and contributions of all our

partners and colleagues to enable us to continue to develop this work now and in the future.

Wendy Cotterell



Wendy Cotterell, Director of Nursing, Specialised Commissioning, South East and South West Region

Key achievements:

1. Our quality visits have allowed us to speak to patients and staff in a number of settings. We have used these lived experiences to strengthen our safeguarding standards across a number of services. Some examples are working alongside perinatal mental health services to ensure the babies have individual care plans when resident on units. We have linked child and adult mental health services with the wider system and local safeguarding partners to support practice development, such as multi-agency training, threshold criteria and supervision standards to support staff in making services safer for our patients.
2. We have influenced discussion at a national level to ensure recognition of the need to safeguard some of the most vulnerable patients accessing services and held a national workshop with designated professionals to explore local models of care.
3. We have shared learning and best practice from quality visits undertaken across the south region to influence future integrated pathways.
4. Learning from visits and workshops has identified key areas for audit and evaluation for 2020; these will focus on safeguarding processes in place across mental health units.
5. We have prioritised collaborative working to adopt a systems approach to ensure greater integration into wider safeguarding and quality systems such as multi-agency safeguarding partnerships and the national independent mental health provider forum.

6. The lived experiences of patients accessing our services has informed quality assurance processes to ensure continued improvement within our services.
7. We have supported the workforce with bespoke training packages and monthly reflective supervision which celebrates appreciative learning to ensure a confident and competent workforce that takes a pro-active response when safeguarding concerns arise.

Health and Justice, Sexual Assault & Abuse

Services and Armed Forces

Foreword

I am pleased and proud to present the 2019/20 annual safeguarding review for Health and Justice, Armed Forces and Sexual Assault Referral Centres (SARCs) on behalf of NHS England and NHS Improvement. This review demonstrates the ongoing work we have delivered that continues to build and strengthen our work with our NHS England and NHS Improvement regional and national colleagues and our external partnership organisations. This ensures that, as system leaders, we fulfil our safeguarding responsibilities within the wider systems we work within.

This report covers the period 1 April 2019 to 31 March 2020 and highlights the activities, progress, challenges and achievements of the health and justice, armed forces and SARCs services.

As national Director of services that provide healthcare to the most vulnerable people in our society, I am passionate about ensuring that all aspects of safeguarding are a key thread throughout all the work we do. This report is a great reflection of how far we have come with so much hard work focusing on our patients.

NHS England and NHS Improvement are now working on a new seven region footprint from 1 April 2019. This change has not affected the work we are doing to further embed safeguarding in all the programmes of work we deliver and we continue to work closely with our national and regional commissioning and safeguarding teams to ensure that the excellent work to deliver safeguarding in our services continues to strengthen.

I would like to thank you all for your commitment, hard work and endeavour in keeping children, young people and adults safe and supported in all their contacts with our services.



Kate Davies, CBE
Director of Health & Justice, Armed Forces and Sexual Assault Referral Centres (SARCs)

Key achievements:

1. The improvement to the mental health peri-natal pathway for women in prison.
2. Mobilisation of the framework for integrated care across all settings for children and young people secure estate.
3. Success of the collaborative commissioning networks in joining up the pathways for vulnerable children and young people.
4. Rolled out 13 forensic child and adolescent mental health services (FCAMHS) across England.
5. Armed Forces team with the Ministry of Defence (MOD) and Digital Child Health team have extended the coverage of the eRedbook to seek greater continuity of care and information for the highly mobile families of serving personnel.
6. We have agreed a new national partnership agreement for both the adult prison and IRCs.
7. We have worked with Her Majesty's Prison and Probation Service (HMPPS) to revise and pilot the assessment, care and custody team care planning for prisoners at risk of self-harm and suicide.
8. Commenced pathfinders to roll out RECONNECT, service designed to reconnect people leaving prison to mainstream community healthcare services.
9. Published the Transfer and Remission Guidelines for those who require detention under the Mental Health Act (MHA) from both prison and IRCs.

10. We have worked with HMPPS to review their model for operational delivery for older prisoners.
11. Continued to roll-out and embed the Ambitions Dying Well in Custody Charter
12. Revised the primary care specifications for adult prisons and IRCs to include clear safeguarding responsibilities and processes.
13. Agreed new national partnership agreements across CYP, prison and IRC healthcare with all key partners.
14. Strengthened assurance of safeguarding training across all health and justice and SARCs services through quality reporting schedules.
15. Armed Forces Team have worked with MOD to develop a Safeguarding Trust Board to consider assurance and risks at a strategic level.
16. Encouraged providers to sign up to FutureNHS and access NHS safeguarding resources.
17. Presented safeguarding in secure and detained settings and impact across a life course at the 6 annual safeguarding conference.
18. Key armed forces regions have safeguarding processes in place, include assurance of practice, learning and handover.
19. Committed to £1m additional funding to areas where they experience high volumes of survivors as a result of large scale investigations of sexual abuse to support additional therapeutic support.
20. Funding awarded to Wigan to support evaluation of an Independent Sexual Violence Advocate (IDVA) role in A&E.
21. The liaison and diversion programme has a women's lead who works with commissioners and providers to improve the learning and disability (LD) response to women.
22. We have expanded the roll-out of the community service treatment requirements to new areas to reduce the number of short-term custodial sentences.

North East Yorkshire Region

Foreword

I am pleased and proud to present the 2019/20 safeguarding annual review on behalf of NHS England North East and Yorkshire. The review demonstrates that we have continued to build on the strong partnerships we have with our NHS England and NHS Improvement local and national offices, partner agencies and regulatory bodies. This helps to ensure we fulfil our safeguarding responsibilities, seek assurance regarding the wider safeguarding system and most importantly improve outcomes for citizens across the region.

This report covers the reporting period 01 April 2019 to 31 March 2020 and highlights the activity, progress, challenges and achievements of NHS England North East and Yorkshire.

As Regional Chief Nurse I am passionate about ensuring all aspects of safeguarding are firmly embedded in every programme of work. This is achieved by the leadership of our Regional Safeguarding Lead, wider team and partnership working with safeguarding leaders within NHS England and NHS Improvement local offices, CCGs, designated professionals, other agencies and the ICS/STP footprints.

There is much to celebrate in our work, whilst recognising that there is always more that we can do. A key element of this is our commitment to sharing learning and supporting improvement in safeguarding across all health organisations and wider partners. Our achievements are demonstrated throughout this report.

NHS England and NHS Improvement are now working on a new footprint from 01 April 2019 which has resulted in the creation of the North West and North East and Yorkshire regions. This change has not affected the continued excellent delivery of safeguarding across the North of England as the Regional Safeguarding Lead and team remain pan region in their delivery. The health safeguarding system needs to evolve to meet the new challenges following the introduction of the NHS Long-Term Plan (January 2019), which outlines the establishment of ICSs by 2021.

Safeguarding is a golden thread throughout the Long-Term Plan of which we are committed to deliver robust high-quality and safe patient care focusing on the

specific needs within these geographical areas. In 2019/20 work has progressed at pace to embed safeguarding within such footprints.

I am privileged to work in NHS England North East and Yorkshire with the regional safeguarding team, local offices, designated and named professionals including frontline staff who share my commitment.

I would like to thank you all for your commitment, hard work and effort in keeping children, young people and adults safe across NHS England North East and Yorkshire.

To conclude, I can confirm on behalf of NHS England North East and Yorkshire that, to the best of my knowledge and belief, the information contained in this safeguarding annual review is accurate and represents our performance in 2019/20.



Margaret Kitching, Chief Nurse North East and Yorkshire



Elizabeth Ratcliffe, Deputy Director of Quality & Regional Safeguarding Lead

Key achievements:

1. Deputy Regional Maternity Lead is now a member of the north region safeguarding group and maternity is a standing agenda item to understand risks and identify support required.
2. We have delivered designated learning event on 'complex safeguarding across the ages', attended by 119 delegates.

3. We have delivered three co-produced learning events on 'support for neurodiverse young people in school', attended by 303 multi-agency delegates.
4. We have 100% compliance with 'CP-IS' in health. 99.9% Local Authority expecting to be compliant by the end of Q4.
5. We delivered a lived experience for young carers conference for health and education staff on 21 November 2019.
6. We are scoping out the roll out of ICON across the region.
7. We have achieved 100% compliance in the implementation of 'FGM-IS' across the region.
8. We have delivered a designated learning event on 'grooming, entrapment and exploitation – are there any boundaries' attended by 110 delegates.
9. We have delivered a pan region named GP 'what does good safeguarding leadership look like in primary care' event, attended by 35 delegates.
10. We have delivered a county lines conference attended by 80 delegates.
11. The safeguarding team members have been integral to the development of the NHS England and NHS Improvement domestic violence and abuse (DVA) policy.
12. We have commissioned two learning events: 'Kirkup - learning from the past to move forward'.
13. We have delivered six LPS awareness events pan region for 96 delegates.
14. 91% compliance in the north region with awareness training on exploitation and radicalisation has been achieved.
15. We have undertaken multiple safeguarding and quality reviews across the region, some individual cases and organisational.

16. We have commissioned resilience training for front line staff: 10 cohorts - 200 delegates; bespoke leadership courses: 3 cohorts - 75 delegates and safeguarding supervision skills training: 9 cohorts - 144 delegates.
17. We have delivered face to face training in Prevent to independent providers and military safeguarding leads to over 60 delegates.
18. We continue to inform and update the system leaders on safeguarding issues, training and current news through the weekly north region newsletters, safeguarding, special educational needs and disability (SEND) and patient voice.
19. We have encouraged all staff to sign up to FutureNHS and provide relevant links in the newsletters.
20. We have promoted the NHS Safeguarding App and supplied each ICS/STP with Multidisciplinary Agency App (MAAPP) resources.
21. Prevent forums have been held quarterly and newsletters distributed bimonthly across the region to the network of over 280 colleagues.
22. We are active members of the SANN network.
23. We have developed a mechanism to evaluate and measure the impact of all training opportunities and learning events with 68% response rates.
24. We have completed audits for CP-IS, safeguarding supervision, children's secure homes, level 2 face to face training, SEND, GP assessment tool, NHS England and NHS Improvement complaints staff.
25. We have continued to deliver face to face level 2 safeguarding training for NHS England and NHS Improvement staff.
26. We have established a regional named GP network and all areas are represented.
27. We have implemented the GP self – assessment tool across the region; 505 staff are now accessing and completing the tool.

28. We have implemented the safeguarding reforms across the regional footprint with 62 CCGs now aligned to 47 safeguarding partnerships.
29. We have rolled out the Lancashire and Cumbria ICS safeguarding blueprint across the region and local focus agreed for each ICS.
30. We have supported the review of the counter terrorism vulnerability hub in Manchester and continue to support the national review.
31. We have revised and tested the QRP tool, it is currently being utilised across the region.

North West Region

Foreword

I am pleased and proud to present the 2019/20 safeguarding annual review on behalf of NHS England North West. The review demonstrates that we have continued to build on the strong partnerships we have with our NHS England and NHS Improvement local and national offices, partner agencies and regulatory bodies. This helps to ensure we fulfil our safeguarding responsibilities, seek assurance regarding the wider safeguarding system and most importantly improve outcomes for citizens across the region.

This report covers the reporting period 01 April 2019 to 31 March 2020 and highlights the activity, progress, challenges and achievements of NHS England North.

As Regional Chief Nurse I am passionate about ensuring all aspects of safeguarding are firmly embedded in every programme of work. This is achieved by the leadership of our Regional Safeguarding Lead, wider team and partnership working with safeguarding leaders within NHS England and NHS Improvement local offices, CCGs, designated professionals, other agencies and the ICS/STP footprints.

There is much to celebrate in our work, whilst recognising that there is always more that we can do. A key element of this is our commitment to sharing learning and supporting improvement in safeguarding across all health organisations and wider partners. Our achievements are demonstrated throughout this report.

NHS England and NHS Improvement are now working on a new footprint from 01 April 2019. This has resulted in the creation of the North West and North East and Yorkshire regions. This change has not affected the continued excellent delivery of safeguarding across the North of England as the Regional Safeguarding Lead and team remain pan region in their delivery. The health safeguarding system needs to evolve to meet the new challenges following the introduction of the NHS Long-Term Plan (January 2019), which outlines the establishment of ICSs by 2021.

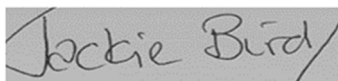
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specific needs within these geographical areas. In 2019/20 work has progressed at pace to embed safeguarding within such footprints.

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I would like to thank you all for your commitment, hard work and effort in keeping children, young people and adults safe across NHS England North West.

To conclude, I can confirm on behalf of NHS England North West that, to the best of my knowledge and belief, the information contained in this safeguarding annual review is accurate and represents our performance in 2019/20.



Jackie Bird, Chief Nurse



Elizabeth Ratcliffe, Deputy Director of Quality & Regional Safeguarding Lead

Key achievements:

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10. We have delivered a county lines conference attended by 80 delegates.
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29. We have rolled out the Lancashire and Cumbria ICS safeguarding blueprint across the region and local focus agreed for each ICS.

30. We have supported the review of the counter terrorism vulnerability hub in Manchester and continue to support the national review.
31. We have revised and tested the QRP tool, it is currently being utilised across the region.

East of England Region

Foreword

Safeguarding has remained everybody's business within the East of England (EoE) and integral at a system, organisation and people level during 2019/2020.

The EoE region has ensured that safeguarding activities have been maintained and further developed to deliver effective oversight and assurance and increased integration across sustainability and transformation partnerships and integrated care systems.

Programme work undertaken includes a range of training, learning and project leadership briefly outlined in this.

A handwritten signature in black ink on a light blue background. The signature reads 'Lynne Wiggins'.

Dr Lynne Wiggins, Regional Chief Nurse

A handwritten signature in black ink. The signature reads 'Sue Arrowsmith'.

Sue Arrowsmith, Head of Nursing,
Safeguarding and Quality, Regional
Safeguarding Lead

Key achievements:

1. We have established a CYP safeguarding forum which meets quarterly with 3 sub-groups and plans have been agreed for trauma informed practice and contextual safeguarding. This will allow us to review child sexual exploitation (CSE), prevent mat B1 fraud and begin tackling DVA with the VRUs.
2. We have continued to work on our looked after children (LAC) caseloads and our partnership with county lines, Prevent and community safety to ensure that all children are protected with a focus on unaccompanied asylum seeking

children (UASC) and CSA which has a higher than national prevalence in Peterborough.

3. We have blended our quality programme with safeguarding with regards to adult safeguarding. The focus with our providers has been human trafficking, ligature points and female genital mutilation (FGM) which were a substantial part of adult safeguarding concerns and Section 42 enquires.
4. We continue to build upon the partnership for adult safeguarding by reviewing MCA/LPS, loneliness, homelessness and financial abuse, e.g. Deprivation of Liberty Safeguards (DoLS) applications highest in Bedfordshire, Luton & Milton Keynes (4,805). Within the East 9,635 DoLS applications were granted. Hertfordshire and West Essex (3,050) the most.
5. We have raised the roar for NHS safeguarding by delivering: LPS training attended by 90 delegates; exec training; held a CYPs safeguarding conference attended by 200 delegates and safeguarding adults conference attended by 200 delegates; IG training/ICS development; MCA/LPS training; report writing training; information sharing and safeguarding training attended by 75 delegates; supervision refresher training attended by 30 delegates and trafficking awareness training attended by 80 delegates.
6. We have inspired a social movement via FutureNHS, NHS Safeguarding App, forums, EoE Board and Shout Out which is circulated to in excess of 600 system leaders.
7. We have undertaken regular audit and evaluation e.g. DBS, staff training, Section 11 audits, domestic homicide reviews (DHRs), all which have led to us understanding more about victims and survivors of EoE.
8. We have established a named GP forum.
9. We are working with STP/ICS leads and chairs of the EoE forums who report into the bimonthly EoE Board chaired by the regional Chief Nurse. Areas of concern or support are escalated through the quality surveillance group (QSG) and assurance gained or escalated to the regional QSG governance route.

Midlands Region

Foreword

Safeguarding has continued to be the “golden thread” running through every level of the organisation in the Midlands throughout 2019/2020. Ongoing assurance and improvement work in partnership with our 11 STPs and ICSs has ensured effective oversight, integration and system leadership of the safeguarding agenda.

Work has focussed on contextual training, learning and informatics to embed contextual safeguarding as everybody’s business. This report briefly presents how this has been delivered within our region.

<ul style="list-style-type: none">• The Voice of Victims & Survivors• Adverse Childhood Experiences and beyond• Think Family• Independent Inquiry on Child Sexual Abuse (The Truth Project)• Child Sexual Exploitation including Abuse• Sexual Assault and Abuse Service Strategy• Safeguarding within Health in the Justice System• Trauma Informed Care• County Lines & Gangs• Exploitation - sexual; financial, scams, coercion,• Prevent• Armed Forces Safeguarding• Modern Slavery & Trafficking• FGM• Sports Abuse• DarkWeb	<p>You can do anything, but not everything</p>
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Siobhan Heafield.

Siobhan Heafield, Regional Chief Nurse



Joanne Harrison

Joanne Harrison, Assistant Director for Safeguarding and SEND, Regional Safeguarding Lead

Key achievements:

1. Maternity safeguarding has been supported through regional provider and commissioner representatives at national maternity group, CP-IS, and DV.
2. Elderly and less able-bodied at risk of abuse, exploitation and violence have been supported via STP/ICS in the region undertaking project work relating to care homes and frailty agenda.
3. We have continued to share learning and cascade information from safeguarding reviews, CP-IS, county lines events, SEND, LAC forums, child death overview panel (CDOP) events.
4. Safeguarding Commissioning Assurance Toolkit (CAT) – working on direct commissioning version, safeguarding informatics.
5. We have strengthened training and supervision for staff, LPS training, report writing training. Prevent.
6. We have inspired a social movement through working together community of practice, regional FutureNHS workspace, NHS Safeguarding App, and safeguarding forums.
7. We have successfully delivered training sessions on LPS – 300 staff attended and report writing training - 100 staff attended including 20 train the trainer.
8. We have delivered a county lines event attended by 100 delegates and Working Together events attended by 150 delegates.
9. STP/ICS safeguarding funded project work took place across all 11 STP/ICSs.
10. The roar for NHS safeguarding has been raised via the safeguarding senate – national workstream members, conferences, training, newsletter, shout out.
11. We have made contextual safeguarding and trauma informed core business in every health care venue via the named GP forum, safeguarding forums, Prevent forums, safeguarding workstreams.

London Region

Foreword

We are delighted to present the London Region NHS England and NHS Improvement 2019/20 annual safeguarding review. The review highlights the sustained high standard of safeguarding work that has been undertaken across London this past year. There is a clear focus on care quality and on ensuring good safeguarding outcomes for people who use NHS services in London. There is much to celebrate in term of improvement and achievement including work at a national and regional level in relation to issues including, FGM, exploitation, DA and trafficking/impact of violent crime.

The past year has realised a great deal of change across the NHS in England. NHS England and NHS Improvement have become one organisation and are moving to a new operating model. Sustainability and Transformation Partnerships (STPs) have developed and will begin their journeys towards ICSs from next year. With the support of the London Safeguarding team, the existing safeguarding networks across the region are becoming more important and we encourage safeguarding professionals out in the system to develop communities of practice with safeguarding peers and colleagues across neighbouring organisations and CCGs within STP areas.

This year's NHS England London Region annual conference had an exciting range of renowned speakers around the theme of exploitation across the lifespan. Topics covered; modern slavery, online exploitation, gangs, domestic violence and abuse, grooming and radicalisation, genesis of safeguarding adults and a very timely legal update regarding the Mental Capacity (Amendment) Bill.

NHS England and NHS Improvement London Region has continued to support key areas of safeguarding work, responding to emerging themes and striving to ensure all NHS safeguarding processes are robust and effective. The continued importance of contextual safeguarding in understanding and responding to young people's experiences of significant harm beyond their families is clear. In London, the regional Safeguarding Adults Board (SAB) and Safeguarding Children's Partnership Board continue to help provide a strong multi-agency overview and the NHS is proud to play a vital role in these. The vital work to support STP's

understanding of and eventual implementation of the MCA amendments in relation to the proposed LPS continues.

We are assured that the London Region Safeguarding Team maintain collaborative and constructive relationships that encourage good multi-agency partnership working. Good engagement with STP safeguarding system leaders, helps ensure that staff are knowledgeable, confident, competent and skilful in responding to concerns relating to safeguarding, care quality and patient safety.

Safeguarding is everyone's business. The achievements set out in this annual review have been accomplished not just by the NHS England and NHS Improvement London Safeguarding Team but through the commitment of all staff and partners to ensure that children, young people and adults in London are kept safe.



A handwritten signature in black ink, appearing to be 'J Clegg'.

Jane Clegg, Acting Chief Nurse



A handwritten signature in black ink, appearing to be 'M Machray'.

Martin Machray, Acting Chief Nurse



A handwritten signature in black ink, appearing to be 'Gwen Kennedy'.

Gwen Kennedy, Director of Nursing Leadership & Quality
Regional Safeguarding Lead

Key achievements:

1. The Pan London Named Midwives Forum, supported by NHS England, has facilitated quarterly meetings to ensure collective discussion, learning and sharing to support maternity safeguarding. Scoping work is underway with Local Authorities in London to explore risk assessment processes across the region, with a view to offering pan London guidelines for risk assessment in the unborn.
2. In response to the significant increase in the number of child victims involved in county lines, we delivered [county lines workshops](#) to over 600 professionals in London.
3. We have robust and engaged child and adult safeguarding networks.
4. We have coordinated and delivered clinics across England to improve the health outcomes of non-pregnant women with FGM.
5. We chair the national FGM multi agency group which strengthens the awareness and safeguarding response to FGM and improves the health response to FGM across the NHS.
6. We maintain oversight of the regional safeguarding adults reviews (SARs) and serious case reviews (SCRs) and share the learning through our newsletter and local networks and learning events.
7. We attended the launch of the Havens research at the House of Commons.
8. We have supported the development of the blended learning content for level 3 and level 4 safeguarding adults HEE training, including participating in workshops.
9. We provide ongoing support to our health in the justice colleagues, including a service review in prisons.
10. We provide ongoing support to specialised commissioning on adult safeguarding issues.

11. We have worked with our regional LD nurse advisor and system safeguarding colleagues to devise a flowchart describing the interface between learning disability mortality reviews (LeDeR) and SARs.
12. We have participated in supporting a regional MCA and LPS implementation group going forward for 2020. MCA and DoLS/lasting power of attorney/office of public guardian information presented at the London safeguarding conference 2019 (350 delegates). In response to the current change in legislation we delivered five STP workshops with a focus on MCA/DoLS.
13. We have raised the roar for NHS Safeguarding by hosting a [London Safeguarding Conference](#) around the theme of exploitation across the lifespan, which reached 350 professionals in London. As part of the [16 days of activism](#) of ending violence against women and girls (VAWG), we hosted a day of VAWG safeguarding workshops which reached over 200 professionals in London.
14. Chair the FGM National Group multi agency group/cross government group.
15. We provide ongoing representation at the London modern slavery network.
16. We provide ongoing representation on the Mayors Contest Board and Prevent directors oversight board for London.
17. We have inspired a social movement through the creation of level 3 Prevent training products which is an interactive training and resources guide; created a Prevent grab guide; our safeguarding and Prevent newsletters are circulated every quarter and aim to provide our safeguarding colleagues out in the system with current key stories, updates and articles of both regional and national significance; active engagement FutureNHS, including DA blogs
18. We have ensured audit and evaluation through participant evaluation of engagement events to ensure learning to inform future events; Prevent training compliance is assured via quarterly data from Trusts; through our safeguarding networks we have been able to gain assurance at commissioner and provider level; evaluation of [FGM clinics](#) is ongoing covering the two-year pilot.

19. Contextual safeguarding and trauma informed care is at the heart at what we do. Focusing on trauma is key to understanding human development in the context of violence and abuse and offers insights into different methods of care and recovery frameworks for health and social care.

South West Region

Foreword

Welcome to the NHS England and NHS Improvement - South West Safeguarding annual review. This report identifies our key achievements in collaboration with our partners for 2019/20. The South West has seen a large amount of change over the last financial year, not only in our own workforce but across our South West partners in both health and social care.

A key focus for 2019/20 has been to support our partners to deliver on the expectations of the Children and Social Work Act 2017 developing their statutory obligations. The new statute progresses Children Safeguarding Partnership arrangements, enabling CCG accountable officers to have an equitable voice in the development of children and young people's services alongside their other key partners in the police and Local Authority.

We have seen some exceptional leadership within the South West regarding the safeguarding agenda, this includes development of more resilient safeguarding models responding to the needs of local communities. We thank CCG accountable officers and wider NHS leadership for their commitment to maintaining focus on safeguarding across the South West. This is particularly important as we go forward to the development of ICSs as outlined in the Long Term Plan.

This year NHS England and NHS Improvement has come together. During this time, we have, through engagement with the South West regional senior leadership team, ensured the profile of safeguarding is upheld. We have developed our workforce to ensure safeguarding is integral to our work.

We have recruited to the safeguarding team, we now have a diverse skill set, that helps us in our key roles. These are to supporting the delivery of the national safeguarding programme, providing leadership and support to our safeguarding partners across the South West, as well as supporting the specialist roles within our own commissioned services. We are looking forward 2020/21 as we settle new members of our team into their roles.

This year will be one of opportunities and potential, enabling NHS England and NHS Improvement South West work seamlessly with our partners to safeguarding and protect our communities.



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Sue Doheny, Chief Nurse



A handwritten signature in black ink that reads "Penny Smith".

Penny Smith, Regional Head of Safeguarding
Director of Nursing Leadership and Quality

Key achievements:

1. Our Specialist Safeguarding Midwives group from all acute providers across the South West, have been collaborating to develop maternity support for women who have complex needs.
2. We are developing a consistent approach to supporting women who are bereaved, either through the death of a baby or the removal/separation from their baby. This work links maternity services with health and justice settings, secure settings for children and adults and LAC specialists.
3. We undertook a series of multi-agency county lines events supporting over 400 front line professionals, in understanding the exploitation of children and young people and the risks to vulnerable adults of cuckooing.
4. We are working with Unseen UK and regional police partners to develop seamless partnerships to ensure victims of exploitation and trafficking are detected and supported effectively.

5. We have redesigned our South West EPRR on-call information to ensure an effective approach to safeguarding in modern slavery cases as well as major incidents.
6. Safeguarding and LAC leads across the South West, in both provider and commissioner organisations and the Home Office South West Migration and Dispersal lead, attended a workshop which developed awareness around the support required for migrating and dispersed families and UASC.
7. We are working with our continuing health care (CHC), LAC, SEND, Learning Disability and Autism, and safeguarding teams in the South West, to support the development of MCA and LPS practice in preparation for the legal changes.
8. Learning from care homes; High Quality Commissioning for Care Homes workshop event for NHS, Independent and Local Authority providers and commissioners was held. The workshop explored thematic learning from a number of South West reviews with the aim of developing South West commissioner guidance, with robust safeguarding expectations. Following the learning event, a South West self-assessment tool has been created. The tool identifies gaps from the themed review and is being utilised by CCGs to support quality improvement in care homes.
9. We held a LPS executive workshop. Over 80 system leads, including executive and non-executive directors, from across health and social care in the South West, attended the legal briefing and mapping workshop to scope what preparations are needed for the new legislation.
10. We are working with the regional Local Authority MCA leads network to ensure effective planning for LPS legal changes. Developing regional and local partnership to support seamless working between Local Authorities and health partners, in both children and adult services.
11. NHS England and NHS Improvement senior leadership and the wider leadership team have undertaken level 6 safeguarding training sessions. This has supported the development of safeguarding awareness across all core NHS England and NHS Improvement South West directorates and their functions.

12. Over 80 NHS England and NHS Improvement staff in the South West have received face to face level 2/3 adult and child training, supporting their awareness of safeguarding risks and how safeguarding can support their role and inform their work.
13. The South West safeguarding steering group are undertaking two deep dives for this year: (1) a LAC deep dive will review the numbers of children looked after, the support they receive and any identified risks, gaps or issues regarding health support; (2) a CP-IS deep dive will support local systems to embed effective CP-IS audit processes in safeguarding partnerships across the South West to monitor the paramountcy of the child, utilisation and effectiveness of the CP-IS system.
14. NHS England and NHS Improvement safeguarding team worked in partnership with Avon and Somerset Police to create a multi-agency conference focused on Prevent; the lived experience of young people groomed into terrorist ideations and dark web grooming and exploitation. This collaborative event was well attended by a diverse audience from across health, police, local authority, military, education, third sector and volunteer organisations.

South East Region

Foreword

Welcome to the NHS England and NHS Improvement South East – annual review for safeguarding 2019/20.

We have had a hugely successful and productive year, raising the profile of safeguarding in conjunction with the NHS England and NHS Improvement national team, working with our health colleagues in provider and commissioning organisations and our partners – police, education, Local Authorities and third sector organisations.

Whilst our focus has been on ensuring health systems discharge their statutory duties, we have continued our work with our partners to raise awareness and find pragmatic solutions to tackling emergent and persistent safeguarding issues for health such as serious violence and the abuse of children through county lines, by bringing partners together at events, and establishing networks to harness best practice and innovation across the South East. There are many priorities to address including DA and implementation of the Mental Capacity (Amendment) Act 2019 requirements. We have worked hard to ensure we work with our health colleagues to prepare and be focused for future legislation and required changes to practice.

We have been supporting the new safeguarding arrangements with CCGs to work as an equal partner in the development of safeguarding children partnerships with the police and Local Authorities.

Our local networks and forums have supported implementation of national priorities such as CP-IS and FGM-IS requirements within providers. We have also seen great progress in our integrated care systems developing future safeguarding arrangements supported by South East workshops and the national team. We have strengthened our governance, to ensure we have robust regional accountability - working as one team to make lives safer.

This is a time for change for our systems and for NHS England and NHS Improvement, as we emerge as a new organisation from April 2020, even more determined to make a real difference to vulnerable children and adults. At the same

time, we are investing in our safeguarding teams to 'safeguard the safeguarders' to ensure resilience and business continuity.

Thank you to the national team for your support and encouragement, and to all our partners for your commitment and dedication to the safeguarding agenda.



A handwritten signature in black ink, appearing to be 'Duncan'.

A handwritten signature in black ink, appearing to be 'Lisa Beaumont'.

Duncan Burton, Chief Nurse

Lisa Beaumont, Director of Nursing -
Leadership and Quality, Regional
Safeguarding Lead

Key achievements:

1. We have supported the implementation of CP-IS project phase 1.
2. We have raised the awareness of the need for effective safeguarding of mental health services for post-natal women.
3. We have led a South East adverse childhood event/trauma informed awareness conference.
4. We have championed the 'Lift the Baby' safe sleep initiative from East Berkshire and Berkshire West CCGs across the South East.
5. We have worked jointly with Local Authorities and CCGs to deliver 'Working Together' arrangements.
6. We are working with CCGs to ensure all Trusts in the South East are registered on NHS Digital clinical audit platform to submit data on FGM.

7. We are contributing safeguarding data and narrative to the regional quality report to raise awareness of safeguarding priorities in quality discussions.
8. We have established a serious violence network and two events have taken place.
9. We have held a societal violence event for South East region to consider how best practice exemplars from USA and gangs affected impact on health services.
10. We are supporting the implementation of the sexual exploitation risk assessment framework (SERAF) in acute and community settings.
11. We have supported DA conferences running regionally.
12. Safeguarding systems and staff are well engaged and contributing to the FutureNHS platform in all national priority areas.
13. We have socialised the NHS Safeguarding App across South East to providers and commissioners.
14. We have communicated the vision for contextual safeguarding through networks and learning events.
15. Safeguarding resources have been allocated to South East systems in support of leadership and ICS development and three further innovation and transformation bids, relating to adolescent outreach, safe sleeping and primary care.
16. We are expanding our South East networks and forums to include named GP, Mental Capacity (Amendment) Act 2019 Implementation, LAC and ICS development. Networks are feeding back positively with general themes relating to learning, networking and best practice.
17. CP-IS implementation is complete in the South East, with all unscheduled care and maternity services utilising CP-IS.
18. We have contributed to the development of the safeguarding – commissioning assurance toolkit pilot, supporting the NHS England safeguarding digital strategy.

19. First 'Restraint in Children' audit with Local Authority has met to review submissions and make recommendations for learning.
20. We have strengthened the governance of safeguarding in the South East as a focus for ICS development.
21. We have supported the development of ICS networks and whole system approach to safeguarding governance.
22. We are cascading and supporting the sharing of best practice and learning from statutory reviews through the sharing of key documents and assurance process.

Glossary

Child death overview panel	CDOP
Children and young people	CYP
Child Protection Information System	CP-IS
Child sexual abuse	CSA
Child sexual exploitation	CSE
Clinical Commissioning Groups	CCGs
Clinical reference groups	CRGs
Continuing health care	CHC
Deprivation of Liberty Safeguards	DoLS
Domestic homicide reviews	DHRs
Domestic violence and abuse	DVA
East of England	EoE
Female genital mutilation	FGM
Forensic child and adolescent mental health services	FCAMHS
Health Education England	HEE
Her Majesty's Prison and Probation Service	HMPPS
Independent Sexual Violence Advocate	IDVA
Integrated care systems	ICSs
Learning disability mortality reviews	LeDeR
Liberty Protection Safeguards	LPSs
Looked after children	LAC
Mental Capacity Act	MCA
Mental Health Act	MHA
Ministry of Defence	MOD
Multidisciplinary Agency App	MAAPP
Multi-agency risk assessment conference	MARAC

National safeguarding steering group	NSSG
Office of Public Guardian	OPG
Primary care networks	PCNs
Quality surveillance group	QSG
Safeguarding Adults Board	SAB
Safeguarding adults national network	SANN
Safeguarding adults reviews	SARs
Safeguarding Commissioning Assurance Toolkit	CAT
Serious case reviews	SCRs
Serious incidents	SIs
Sexual Assault Referral Centres	SARCs
Sexual exploitation risk assessment framework	SERAF
Special educational needs and disability	SEND
Sustainability and Transformation Partnerships	STPs
Unaccompanied asylum seeking children	UASC
Violence against women and girls	VAWG
Violence reduction units	VRUs

