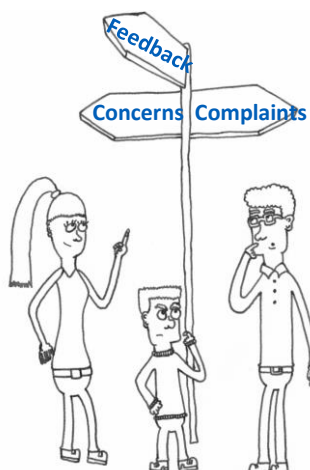


You said, we did – Ask Listen Do



Ask Listen Do is a project that helps people give feedback, raise a concern or make a complaint.



You said

- Tell more people about the resources, and beyond the NHS.
- Resources in other formats are needed to support the different ways that people communicate e.g. video, apps.
- Find different ways to change culture and get people to listen.





We did

- We launched the Ask Listen Do resources at the House of Lords.



- We are publicising the resources.



- We are working with the Ask Listen Do working group to make real changes.



Find out more about the with Ask Listen Do easy read <https://tinyurl.com/AskListenDoEasyRead>



and video

<https://tinyurl.com/AskListenDoVideo>