Ask Listen Do is a project that helps people give feedback, raise a concern or make a complaint.

You said

- Tell more people about the resources, and beyond the NHS.

- Resources in other formats are needed to support the different ways that people communicate e.g. video, apps.

- Find different ways to change culture and get people to listen.
We did

• We launched the Ask Listen Do resources at the House of Lords.

• We are publicising the resources.

• We are working with the Ask Listen Do working group to make real changes.

Find out more about the with Ask Listen Do easy read [https://tinyurl.com/AskListenDoEasyRead](https://tinyurl.com/AskListenDoEasyRead) and video [https://tinyurl.com/AskListenDoVideo](https://tinyurl.com/AskListenDoVideo)