

## Patient survey of GP services



Please tell us what you think about your doctors service (this includes when you see the nurse)



It will help us check services and help them get better.



Please tick the box that is best for you or write your answer in the space. There is extra space at the end if you need more space for answers. You may want help from a family member or carer to do this.



You do not have to answer any questions you do not want to.

## About you



1. Are you

Female

Male

Prefer not to say



2. How old are you?

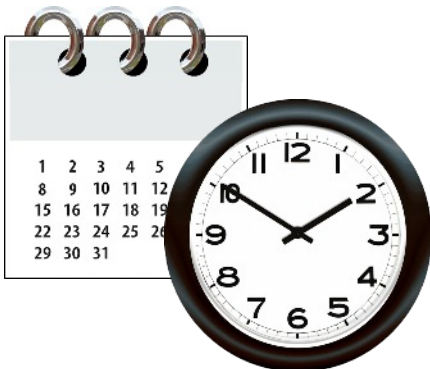


## About your GP service

Think about going to your doctor (GP), when you may see the doctor or a nurse.



3. Which doctors (GP) surgery do you go to?



4. Was it easy for you to make an appointment at your doctors?

Yes

No



5. Do the staff do anything special to help with your needs?

For example, could you have an appointment at home if you needed one?

Were you offered a quiet area to wait away from other patients?

Do you have longer appointments?

Yes



Please tell us what

No

Was there anything they could have done?



6. How did the staff treat you?



7. Were you involved in everything that happened to you and were you told what was happening?





8. Were you given enough time to tell the doctor or nurse everything?

Please give details



9. Have you been asked if you want a Health Check each year?

Yes

No

If yes, do you have a health check each year?

Yes

No

If no why not?



10. If you have health checks each year do you get any information in easy read?

Yes

No

Do not know



11. Do you have a Health Action Plan that your doctor has talked to you about?

Yes

No

Do not know



12. Did you understand everything that was said to you?

Yes

No



13. Screenings for cancers  
**For women only**

	Yes	No	Not in the age range	Do not know
Have you been screened for breast cancer (this is only for women 50 to 70 (or 47 to 73 in some areas))				
Have you had a smear test (if you are between 25 and 64)				






**For men and women**

	Yes	No	Not in the age range	Do not know
Have you been screened for bowel cancer (if you are between 60 and 74)				

## For men and women

	Yes	No	Do not know
If you are the right age but have not been screened for any of the cancers mentioned in the boxes above, has your doctor ever talked to you about them?			

14. Has anyone at your doctors talked to you about any of the following:

		Yes	No
	How to eat healthily		
	Doing more exercise		
	Constipation. Constipation is when your stools (poo) become hard and you find it more difficult or painful to go to the toilet.		
	How to cope if you feel depressed or stressed		
	Getting your eyes tested and your hearing tested		





15. If you were given medicine or pills, do you know why you are taking them and how to take them?

Yes

No

Do not know



16. How did you find your time at your doctors?

For example, what went well?

What could have been done better?

Do you want to tell us anything else about your local doctors and nurses?

Extra space.



Thank you very much for helping us!

What you have said will be very helpful to us  
and your local doctors and nurses.



Please send this form to:



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