

Equality and Diversity Council Annual Inclusion Event

- **Location:** Avonmouth House London SE1 6NX
- **Date:** 16 January 2019
- **Timings:** 14:00 – 15.15
- **Purpose:** to hear patient and service user experiences to help inform the 2019/20 EDC work programme

Agenda:

12:00	Venue opens
13:00	Meet and greet networking lunch
14:00	Welcome and Housekeeping
14:05	Overview of the work of the EDC
14:10	Overview of the work of EDC VCS partners and small national charities x 3 presentations inc. 1-2 audience questions (4-5 mins each)
14:20	Overview of the work of 2 small national charities x 2 presentations inc. 1-2 audience questions (4-5 mins each)
14:30	Overview of the work of EDC VCS partners and small national charities x 3 presentations inc. 1-2 audience questions (4-5 mins each)
14:40	Overview of the work of 2 small national charities x 2 presentations inc. 1-2 audience questions (4-5 mins each)
14:50	10 min Table discussions to consider participants experience of healthcare – 1 key theme from what we have heard, and 1 key thing that has been missed – EDC & VCS facilitators To consider; What is your experience of care? <ul style="list-style-type: none">• What has worked well for you• What hasn't worked so well for you• How can things be improved
15:00	Plenary/Feedback
15:10	Next steps
15:15	Thanks and Close