

22 May 2017

Wellington House
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London SE1 8UG

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E: nhsi.enquiries@nhs.net
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██████████
By post
████████████████████
██████████
██████████

Dear ██████████

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your letter dated 27 April 2017 (received by NHS Improvement on 5 May 2017), in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority (NHS TDA) are operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and NHS TDA.

Your request

You made the following request:

Please can you let me know the appointment date of local freedom to speak up guardian Ashley Brookes who was previously working for the commercial firm called The Guardian Service.

The Guardian Service piloted their commercial scheme at Barking, Havering and Redbridge University Hospitals NHS Trust. Please supply dates/contracts/findings of the pilot/details of the scheme in operation during 2013-15, number of people at the Trust who accessed the service, and details of whistleblowing cases at the Trust that were handled during 2013-15 inclusive.

Decision

NHS Improvement does not hold the information that you have requested.

You may wish to contact the National Guardian's Office, who may hold the information. Alternatively, Barking, Havering, Redbridge University Hospitals NHS Trust may be able to provide you with the requested information.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,



Faizal Mangera

Head of Delivery and Improvement (NCE London)