

21 December 2017

[REDACTED]

**By email**

[REDACTED]

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London SE1 8UG

T: 020 3747 0000  
E: [nhsi.enquiries@nhs.net](mailto:nhsi.enquiries@nhs.net)  
W: [improvement.nhs.uk](http://improvement.nhs.uk)

Dear [REDACTED]

### **Request under the Freedom of Information Act 2000 (the “FOI Act”)**

I refer to your email of 23 November 2017 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority (TDA) have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

### **Your request**

You made the following request:

*I am writing to you under the Freedom of Information Act 2000 in the hope that you can provide some information regarding NHS providers costs per Weighted Activity Unit (WAU), specifically workforce costs.*

*If possible, please provide each NHS providers cost per WAU for the following workforce elements:*

- 1) *Substantive*
- 2) *Nursing*
- 3) *Medical*
- 4) *Corporate, admin and estates*
- 5) *Agency*
- 6) *Other non-substantive*
- 7) *Healthcare science and Other STT*

*Please provide figures for the 14/15 and 15/16 financial year. I am hoping that since this is collated centrally, it is available to provide within the time constraints of the act.*

*If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under your Section 16 obligations, as to how I can refine my request to be included in the scope of the Act.*

*In any case, if you can identify ways that my request could be refined please provide further advice and assistance to indicate this.*

*Please provide the file in excel format.*

## **Decision**

NHS Improvement does hold the information that you have requested and this is presented to registered users on the Model Hospital Platform. However the Model Hospital is not a publicly accessible tool, and is only available to provider Trusts.

The information you have requested is part of the work programme with NHS Digital in regards to publication on the MYNHS website at some point in 2018.

However, as work is ongoing, the results of which will be published in 2018, under section 22 (1) of the Freedom of Information Act 2000, NHS Improvement has decided to withhold all of the information, as explained below. Section 22 provides an exemption where information is held by a public authority with a view to intended future publication, if it is reasonable to withhold the information from disclosure until the date of publication.

The exemption is subject to a public interest test. We recognise the general public interest in openness, transparency and making information freely available. In addition we recognise the specific public interest in the data collected about the NHS and its performance against standards and targets. But this public interest will be met by the publication of this information in the coming months. Disclosure by NHS Improvement now would involve publishing data that is potentially incomplete, and explanations would be necessary to explain the data and its current limitations. Our conclusion is that the balance of public interest lies in withholding this information and keeping to the proposed timetable for publication.

## **Review rights**

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to [nhsi.foi@nhs.net](mailto:nhsi.foi@nhs.net).

### **Publication**

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Emmi Poteliakhoff', is written in a cursive style.

Emmi Poteliakhoff  
Director of Model Hospital and Analytics  
**NHS Improvement**