

25 August 2017

[REDACTED]

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

By email

[REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of 3 August 2017 in which you requested information under the FOI Act from NHS Improvement.

Your request

You made the following request:

Under the Freedom of Information Act I request copies of the following documents:

- *Pathology Quality Assurance Dashboard*
- *Integrated Clinical Governance Framework*
- *National People Strategy*
- *Integrated Performance Framework*

Decision

NHS Improvement holds the information that you have requested. NHS Improvement has decided to release all of the information that it holds.

Appended to this letter is the Pathology Quality Assurance Dashboard which was released to providers in September 2016.

The Integrated Clinical Governance Framework is now governed by NHS Improvement's National Clinical Co-ordination Group and we have therefore released the Terms of Reference for the Group.

The National People Strategy has been developed into the Developing People – Improving Care national framework which is published [here](#).

The Integrated Performance Framework is currently the Single Oversight Framework which is published [here](#), but work continues between national bodies to further align the metrics used to track the performance and productivity of providers.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

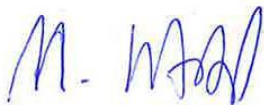
If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'M. Ward'.

Mark Ward

Director of Implementation and Engagement for Operational Productivity