

3 May 2017

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

By email

Dear [REDACTED]

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of 11 April 2017 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority (the TDA) are operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

Your request

You made the following request:

What Finance System do you use for financial management and planning?

What is the monetary value of the annual support/subscription for your current Finance System?

Which vendor implemented your current Finance System?

Do you currently have a partner supporting your Finance System?

What is the monetary value of the annual support fee for your support partner?

When is the contract for the current Finance System expiring?

Are you planning to renew your current Finance System or tender for a new system upon expiry?

Decision

NHS Improvement holds the information that you have requested.

NHS Improvement has decided to release all of the information that it holds.

What Finance System do you use for financial management and planning?

Monitor and NHS TDA use Oracle for financial management and planning.

What is the monetary value of the annual support/subscription for your current Finance System?

For Monitor, the monetary value is £34,286 (ex VAT). For the TDA, the monetary value is £30,489 (ex VAT).

Which vendor implemented your current Finance System?

NHS Shared Business Services implemented the Finance System for Monitor and the TDA.

Do you currently have a partner supporting your Finance System?

Monitor and the TDA do not have a partner supporting Oracle other than NHS Shared Business Services.

What is the monetary value of the annual support fee for your support partner?

N/A – see response above.

When is the contract for the current Finance System expiring?

The contract for Monitor's System is expiring in December 2021. The TDA's contract will expire in March 2019.

Are you planning to renew your current Finance System or tender for a new system upon expiry?

This is to be confirmed depending on business requirements.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,



Steven Murray

Chief Financial Accountant