

26 June 2017

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

██████████
By email
████████████████████

Dear ██████████

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of **16 February 2017** in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

Your request

You made the following request:

“I would like to submit a freedom of information request for the following document relating to the following: ICT Documents

- 1. ICT Strategy- I require the document that hold future plan and strategy of the organisation’s ICT department.*
- 2. ICT Departmental Business Plan*
- 3. ICT Technical Strategy.*
- 4. ICT Structure*
- 5. ICT Capital budgets and programmes*

Can you please provide me with the latest document to date the organisation holds and please state this within the response. If no information is provided, I will contact the organisation back to verify that this is the latest version of the document.

AN example of this would be an ICT strategy 2012-2017, in some cases, this is acceptable, but on the foot of the document, it states 2012. We require the latest documents; please communicate this to the information holders.

If the organisation doesn't have a document that covers the current financial year, please provide me with information (month) on when this document will be published or updated. In the response please provide us with the previous document along with publish month of the future document.

If you feel that your organisation or the department hold other documents that relate to my request or the document above please send them accordingly.

Some organisations within the region may title the document something else, which includes IM&T Strategy, IS Strategy, Technology Strategy and ICT Strategic Plan.

Lead member: Cabinet Member for ICT and Telecommunications come under. Please can you provide me with their direct contact details including their Full Name, Actual Job Title, Contact Number and Direct Email Address?"

Decision

NHS Improvement holds some of the information that you have requested.

NHS Improvement has decided to release some of the information that it holds as set out below and attached to this decision letter.

Questions 1-3

The documents you have requested are not yet finalised.

Question 4

Please see the attached organogram which has been redacted to remove the personal details of individuals as per section 40 of the Freedom of Information Act 2000.

Section 40

NHS Improvement considers that some of the information is exempt from disclosure under section 40(2) of the Freedom of Information Act 2000 on the grounds that it amounts to personal data and that the condition set out in Section 40(3)(a)(i) is satisfied namely that disclosure would amount to a breach in personal data protection principles. This is an absolute exemption and consideration of the public interest test is not required. The information being released regarding the IT structure contains redactions of the individual's names but still contains the job titles. The redacted information contains personal data of staff whom are neither senior staff nor staff in public-facing roles, and they would have a reasonable expectation that their personal information as set out in the organisation chart, would not be disclosed.

Question 5

NHS Improvement does not hold a final version of this information. This is because we are still in the process of compiling budget plans and they are currently in draft format.

You also asked for the contact details for the Cabinet Member for ICT and Telecommunications. NHS Improvement does not have Cabinet Members. We do however have the contact details for the lead executive for ICT and Telecommunications. Please see below:

Name: Bob Alexander

Job title: Executive Director of Resources/ Deputy Chief Executive

Contact number: 0203 747 0000

Email address: enquiries@improvement.nhs.uk

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter and the attached information will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Peter Sinden', with a long horizontal flourish extending to the right.

Peter Sinden
Chief Information Officer



Peter Sinden
Chief Information Officer

PA/team administrator

Associate Director of
Operations & Business
Change

Enterprise Architect

Associate Director of
Warehousing & Development
SEE OVER

Head of IT

Head of Information
Governance

Product Manager (Business Systems and Services)

Product Manager

Project Manager

Training & Support Officer

Training & Support

Training & Support Officer

Business Systems Transformation

Business Analyst

Business Analyst
14/03-14/05/2017

Change Project Manager

Project Support Officer

PMO Manager

Governance Officer

Business Manager

Architecture

Senior Data Architect

Business Analyst

Senior Solution Architect

Senior Business Analyst

Digital

Digital Transformation Lead

Digital Improvement Hub Lead

Digital Historical Content Migration

IT Services & Operations Manager

IT & Infrastructure Manager

IT Services & Operations

IT & Infrastructure

Application Support Officer	Application Support Officer	IT Support Officer
Senior DBA	SharePoint Administrator	IT Asset & Contracts Administrator
DBA / Data Support Officer	SharePoint Administrator	Desk side assistant
DBA / Data Support Officer	Release Manager	Desk side assistant
Data Clerk	Digital Interface / UX	IT Support Officer
Application Support Officer / SharePoint Admin	SQL/Data Officer	IT Support Officer

NRLS

NRLS System Manager

NRLS Infrastructure Manager

Information Governance Manager
FTC post

Information Governance Officer

Data Assurance Lead

IG Officer
GIRFT

Records Manager

Information Security Manager

