

17 November 2017

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

██████████
████████████████████
By email

████████████████████
Dear ██████████

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of **23 October 2017** in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority (“NHS TDA”) are operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the NHS TDA.

Your request

You made the following request:

“Please could you provide me with the information you hold on care hours per day per patient on the model hospital portal.

I understand each trust provides information into the portal.

Therefore please could you provide me with the department breakdown provided by individual hospitals since it has started.

If this is not possible, please provide just the latest information provided by each trust.

I would like the trust named and each department named alongside the figures that are provided. If this is broken down by staff group please provide that too”.

Decision

NHS Improvement holds the information that you have requested.

NHS Improvement has decided to withhold all of the information it holds on the basis of the applicability of the exemption in section 22 of the FOI Act, as explained in detail below.

Section 22- information intended for future publication

Section 22 provides an exemption where information is held by a public authority with a view to future publication, if it is reasonable to withhold the information from disclosure until the date of publication.

In relation to the information we hold on care hours per patient day on the model hospital portal (which is currently restricted to registered authorised users in trusts), this information will be published to the public at large by NHS Improvement in 2018.

The information that you have requested falls within the exemption at section 22 of the FOI Act and this exemption is subject to the public interest test. NHS Improvement considers the public interest in maintaining the exemption is greater than the public interest in disclosing the information. The public interest test will be met by future publication of this information and NHSI considers it is reasonable to withhold this information and keep to our proposed timetable for publication.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,



Emmi Poteliakhoff
Director of Model Hospital and Metrics