

15 September 2017

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**By email**

████████████████████

Dear ██████████

**Request under the Freedom of Information Act 2000 (the “FOI Act”)**

I refer to your email of **18 August 2017** in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

**Your request**

You made the following request:

*“This is a request under the FOI Act.*

*According to NHS Improvement’s spending data, it spent £441,000 on travel and accommodation with supplier Redfern Travel in 2016.*

*Could you please provide the names of the overseas destinations to which NHSI board/staff flew (country and city) and the number of times each was visited in 2016.*

*I imagine that the information can be easily gathered as Redfern Travel will have a record of flights booked.”*

**Decision**

NHS Improvement holds the requested information and has decided to release the information it holds as set out in the annex to this letter.

## **Review rights**

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to [nhsi.foi@nhs.net](mailto:nhsi.foi@nhs.net).

## **Publication**

Please note that this letter and the attached information will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

**NHS Improvement**

## Annex

### Monitor

Row Labels	Air	Rail	Grand Total
Belfast, Northern Ireland	4		4
Bengaluru, India	1		1
Boston, USA	5		5
Brussels, Belgium		1	1
Dublin, Republic of Ireland	7		7
Edinburgh, Scotland		1	1
Glasgow, Scotland	5	1	6
Gothenburg, Sweden	6		6
Newport, Wales		3	3
Orlando, USA	2		2
Copenhagen, Denmark	1		1
Barcelona, Spain	2		2
<b>Grand Total</b>	<b>33</b>	<b>6</b>	<b>39</b>

### TDA

Destination Name	Total
Switzerland - Geneva (Air)	2
Italy - Florence (Air)	1
Germany - Berlin (Air)	1

Iceland - Reykjavik (Air)	1
Denmark - Copenhagen (Air)	4
Sweden - Gothenburg (Air)	1
Netherlands - Amsterdam (Air)	4
Ireland - Belfast (Air)	1
Belgium - Brussels (Rail)	1
Wales - Abergevanney (Rail)	9
Wales - Llandudno (Rail)	5
Wales - Cardiff Central (Rail)	10
<b>Totals</b>	<b>40</b>