

8 September 2017

Wellington House 133-155 Waterloo Road London SE1 8UG

T: 020 3747 0000 E: nhsi.enquiries@nhs.net W: improvement.nhs.uk

By email

Dear

Request under the Freedom of Information Act 2000 (the "FOI Act")

I refer to your email of 14th August 2017 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, the Patient Safety functions under section 13R of the NHS Act 2006 have been exercised by the NHS Trust Development Authority, as part of the integrated organisation known as NHS Improvement.

Your request

You made the following request:

"Your website regarding the Placenta Praevia after Caesarean Section Care Bundle (link below) advertises a webinar recording, but the link is broken and the recording is currently unavailable.

Please could you send me a copy of this recording in an mp3 or other common digital audio file, or send a link to the downloadable file?

The details from the website are copied below for your convenience. Thank you for your consideration of this request."

Decision

NHS Improvement does not hold a copy of the webinar recording that you have requested. The link you have provided is to a legacy web site which is earmarked for archive and closure later this year. The link is unfortunately broken and the underlying asset is unavailable and no longer available from our archives.

If you have a specific interest in patient safety in maternity services please don't hesitate to ask any questions via patientsafety.enquiries@nhs.net.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

NHS Improvement