

3 January 2018

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

██████████
By email
████████████████████

Dear ██████████

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of 5 December 2017 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

Your request

You made the following request:

“We are conducting some research on wider public sector print spending and would like to find out the following:

- 1. What is your total expenditure per annum on print and related activity?*
- 2. Details of the supplier/s used and spend with each.*
- 3. Details of any current in house print function and value of print produced ‘in house’ vs. outsourced.*
- 4. How much of your total print outsourced spend is procured through Crown Commercial Framework Agreements such as RM 3785 Managed Print and Digital Solutions, RM921 Print Vendor Partner, RM1687 Wider Public Sector Framework, RM 1063 Postal Goods and Services Framework Agreement, if so please provide values.*
- 5. How likely are you to utilise the new RM 3785 Managed Print and Digital Solutions - LOT 2 – Tailored Managed Print Solutions for your future requirements, if not are there any reasons why?*
- 6. Details of when the contract/s were last tendered and when they are due for renewal.*
- 7. Who within the organisation has overall responsibility for Print and Digital Solutions?”*

Decision

NHS Improvement holds the information that you have requested.

NHS Improvement has decided to release all of the information that it holds.

Response

1.

	2016/17	April 2017 – October 2017
Canon	£63,970.53	£104,110*
Xerox**	£54,000	N/A

*Note, the uplift is due to all staff (Monitor and TDA, including new staff) being on the one network and using the multi-function devices.

**These payments were made to the Department of Health (DH) as the TDA were recharged for using the contract DH held with Xerox.

2. See response provided for question 1.

3. N/A.

4. All devices, support and consumables regarding Multi Functional Devices is via CCS frameworks. We do not split spend by framework.

5. There is a solution in place and no requirement to change.

6. The majority of our fleet was bought in 2013 as Capex under the then CCS framework. Additions have been under Lot 1 of the current CCS framework.

7. The IT team have overall responsibility for Print and Digital solutions.
The procurement team have overall responsibility for purchasing new devices.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

NHS Improvement